

Report Brief on Compliance to Chronic Homeless Data Completion

C. Peraro Consulting, HMIS Administrator, State of Hawaii

CPC completed a report monitoring the completion rate of data necessary to derive the Chronic Homeless status for active clients as of January 31, 2017. The Chronic Homeless status is automatically calculated by the HMIS from responses to several different questions regarding disabling condition, length of homelessness and previous entries into emergency or transitional shelters. Failure to complete each of these question will result in a "Missing" response under Chronic Homeless status. It is imperative that agencies achieve a 100% response rate for Chronic Homeless status due to its priority in the Coordinated Entry System and HUD program funding.

Attached to this memo is a listing by agency and program (and agency overall) of the number and rate of Missing values under chronic homeless status. Agencies should use this list to revise data among its active clients to achieve a 100% response rate.

The attachment also provides a summary of the Missing Rate by type of program. As expected, Outreach programs have the highest rate of cases (65%) that have a Missing response under chronic homelessness. Permanent Supportive Housing cases also have a very high Missing responses rate (54%). While ES/TH/RRH have much lower rates (under 20% missing), improvements are still needed to reduce the number of Missing responses.

The HMIS team will be monitoring this data quality issue on a monthly basis and will be providing feedback and recommendation to HPO concerning these needed data quality improvements.

Thank You
CPC HMIS Team

Chronic Homelessness Status of Adults in Programs as of 1/31/17

(Adults = and > 18 years; all clients with missing DOB included)

Program Types	No	Yes	Missing Data	Grand Total	% Missing
Street Outreach	2,318	580	5,269	8,167	65%
Emergency Shelter (ES)	1,113	218	181	1,512	12%
Safe Haven (SH)	6	14	8	28	29%
Transitional Housing (TH)	981	81	236	1,298	18%
PH - Permanent Supportive Housing	204	501	569	1,274	45%
PH - Rapid Re-Housing	474	88	105	667	16%
Homeless Prevention	197	2	73	272	27%
Services Only	71	19	105	195	54%
Grand Total	5,364	1,503	6,546	13,413	49%

Chronic Homelessness Status of Adults in Programs as of 1/31/17

(Adults = and > 18 years; all clients with missing DOB included)

Agency/Program	No	Yes	Missing Data	Grand Total	% Missing
ALEA Bridge			7	7	100%
Alternative Structures International	215	6	40	261	15%
ASI - Ohana Ola O Kahumana	85	3	21	109	19%
ASI - Ulu Ke Kukui (Villages of Maili)	130	3	19	152	13%
CARE Hawaii AMHD Services Only Program			1	1	100%
Catholic Charities Hawaii	166	28	74	268	28%
CCH - ESG Rapid Re-housing	10	1	2	13	15%
CCH - HPP Rapid Re-housing	12	1		13	0%
CCH - Kakaako Family Assessment Center	17	4	6	27	22%
CCH - Ma'ili Land Transitional Housing	46	1	6	53	11%
CCH - SSVF Oahu Homelessness Prevention	1		14	15	93%
CCH - SSVF Oahu Rapid Re-housing	4	1	39	44	89%
CCH - SSVF Priority 1 Homeless Prevention	14			14	0%
CCH - SSVF Priority 1 Rapid Rehousing	21	11	2	34	6%
CCH - SSVF Priority 2 Homeless Prevention	8		1	9	11%
CCH - SSVF Priority 2 Rapid Rehousing	33	9	4	46	9%
Department of Veterans Affairs			102	102	100%
VA - VASH PSH Hawaii			6	6	100%
VA - VASH PSH Kauai			15	15	100%
VA - VASH PSH Maui			9	9	100%
VA - VASH PSH Oahu			72	72	100%
Family Life Center	299	130	84	513	16%
FLC - ESG Homelessness Prevention	1		4	5	80%
FLC - ESG Rapid Re-housing	15	13	3	31	10%
FLC - Homeless Outreach Program	229	57	74	360	21%
FLC - Ho'olanani	47	16	2	65	3%
FLC - HPP Maui Rapid Re-housing			1	1	100%
FLC - S+C 1		2		2	0%
FLC - S+C 2		5		5	0%
FLC - S+C 3	1	2		3	0%
FLC - S+C 4		3		3	0%
FLC - S+C 5		2		2	0%
FLC - S+C 6 (Eha split)	3	18		21	0%
FLC - S+C 7	1	5		6	0%
FLC - S+C 8		3		3	0%
FLC - S+C 9a	2	4		6	0%
Family Promise of Hawaii	21		2	23	9%
FPH - Honolulu Family Center	9			9	0%

Chronic Homelessness Status of Adults in Programs as of 1/31/17

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Agency/Program	No	Yes	Missing Data	Grand Total	% Missing
FPH - Windward Family Center	12		2	14	14%
Gregory House Programs	62	9	57	128	45%
GHP - Community Residential Program - CoC Program TH	8		2	10	20%
GHP - HOPWA Formula - PSH TBRA	17	1	13	31	42%
GHP - HOPWA Gregory House - Competitive TH	10		2	12	17%
GHP - HOPWA SPNS - Competitive PSH TBRA	11		23	34	68%
GHP - SPC - CoC Program PSH TBRA	16	8	17	41	41%
Hale Kipa	7			7	0%
HKIPA - Apana Women's Shelter	4			4	0%
HKIPA - Maka'aloa TLP	3			3	0%
Hale Na'au Pono (Wai'anae Coast Community MHC)	17	2	49	68	72%
HNP - Hale Na'au Pono AMHD Street Outreach Program	17	2	49	68	72%
Hawai'i Island Home for Recovery	24	6	10	40	25%
HIHR - New PSH (CoC FY2014 Funded)	3	2		5	0%
HIHR - Permanent Supportive Housing	6	2	8	16	50%
HIHR - Transitional Housing	15	2	2	19	11%
Hawaii Affordable Properties, Inc.	26	5	5	36	14%
HAP - Na Kahua Hale O Ulu Wini	26	5	5	36	14%
Holomua Na Ohana	70		21	91	23%
HNO - Onemalu Transitional	32		10	42	24%
HNO - Weinberg Village Waimanalo	38		11	49	22%
Honolulu Community Action Program HCAP - Kumuhonua	54	12	22	88	25%
Ho'omau Ke Ola	5	2		7	0%
HOPE Inc. General Street Outreach Program			1	1	100%
HOPE Services Hawaii, Inc.	427	171	443	1,041	43%
HOPE - ARRA Rapid Re-housing (OLD DON'T USE)			16	16	100%
HOPE - Beyond Shelter	2	1	2	5	40%
HOPE - ESG Homelessness Prevention	9	1	3	13	23%
HOPE - ESG Rapid Re-housing	112	14	1	127	1%
HOPE - Homeless Outreach Program	214	84	319	617	52%
HOPE - HOPE Resource Center	10	11		21	0%
HOPE - Iwalani House TH	3			3	0%
HOPE - Kaloko Transitional Housing			3	3	100%
HOPE - Kiheipua	28	10		38	0%
HOPE - Kukui S+C Program	7	17	25	49	51%
HOPE - Ohea TH	2	2		4	0%
HOPE - PATH Street Outreach Program	11	14	61	86	71%
HOPE - West Hawaii Emergency Housing Program	27	15	13	55	24%
HOPE - Wilder House	2	2		4	0%
Housing Solutions, Inc.	136	5	68	209	33%
HSI - Kulaokahua Apts (TH for the Elderly)	13	4	16	33	48%
HSI - Loliana Apts (TH for Families)	46		20	66	30%
HSI - Na Kolea Rooming House (TH for Working Singles)	42		19	61	31%
HSI - Vancouver House (TH for Families)	35	1	13	49	27%
Institute for Human Services	749	486	798	2,033	39%
IHS - AMHD Street Outreach Program	33	43	39	115	34%
IHS - City FY15 Housing First PSH	4	104	17	125	14%
IHS - CoC Program Rapid Re-housing	21		1	22	5%
IHS - ESG Homelessness Prevention	47		13	60	22%
IHS - ESG Rapid Re-housing	25		5	30	17%
IHS - Hale Mauiola Program (Sand Island)	88	13	17	118	14%
IHS - HOMES Clean & Sober	7		2	9	22%
IHS - Kaa'ahi Women and Families ES	121	20	12	153	8%

Chronic Homelessness Status of Adults in Programs as of 1/31/17

(Adults = and > 18 years; all clients with missing DOB included)

Agency/Program	No	Yes	Missing Data	Grand Total	% Missing
IHS - Moiliili Homeless Outreach Program	43	3	55	101	54%
IHS - New PSH 2013 (CoC Funded)		34		34	0%
IHS - North Shore Homeless Assistance Program			8	8	100%
IHS - North Shore Homeless Outreach Program	12	2	4	18	22%
IHS - RRH Bridge Funding (AUW FY2017)	11	1	1	13	8%
IHS - SPC Home At Last 2010		91	1	92	1%
IHS - SPC Home Sweet Home		11		11	0%
IHS - SPC Home Sweet Home II		10		10	0%
IHS - SPC No Place Like Home		19	1	20	5%
IHS - Sumner Men's ES	179	25	37	241	15%
IHS - TBH Medical Respite (ES)	19	13		32	0%
IHS - Urban Honolulu Homeless Outreach Program	88	66	435	589	74%
IHS - Waikiki Homeless Outreach Program	51	31	150	232	65%
Ka Hale A Ke Ola, Inc	297	10	29	336	9%
KHAKO - Central ES	70	2	1	73	1%
KHAKO - Central TH	95	1	17	113	15%
KHAKO - Westside ES	60	6		66	0%
KHAKO - Westside TH	72	1	11	84	13%
Kalihi Palama Health Center	542	74	1,908	2,524	76%
KPHC - CBCM SSO Program			19	19	100%
KPHC - DHS Homeless Outreach Program	219	11	992	1,222	81%
KPHC - ESG Homelessness Prevention	16		3	19	16%
KPHC - ESG Rapid Re-housing	4		3	7	43%
KPHC - New Beginnings S+C Program	15	38	119	172	69%
KPHC - Ohana House	5	1	15	21	71%
KPHC - PATH Street Outreach Program	283	24	757	1,064	71%
Kauai Economic Opportunity	202	49	209	460	45%
KEO - ESG Homelessness Prevention	4		20	24	83%
KEO - ESG Rapid Re-housing	8	1	13	22	59%
KEO - Homeless Outreach Program	132	37	169	338	50%
KEO - Kome TH Program	2			2	0%
KEO - Komohana Group Home TH	5	1		6	0%
KEO - Lawehana TH Program	3			3	0%
KEO - Lihue Court Transitional Housing	12		4	16	25%
KEO - Mana'olana Emergency	30	6	2	38	5%
KEO - Mana'olana Transitional Housing	6	2	1	9	11%
KEO - Shelter Plus Care PSH		2		2	0%
Kealahou West Oahu	320	35	192	547	35%
KWO - Homeless Outreach/Drop-In Services	232	34	172	438	39%
KWO - Onelau`ena	88	1	20	109	18%
Legal Aid Society of Hawaii	72	19	89	180	49%
LASH - ARRA Homelessness Prevention Kauai (OLD DON'T USE)			1	1	100%
LASH - ARRA Rapid Re-housing Kauai (OLD DON'T USE)	2		4	6	67%
LASH - Oahu SSO Program	70	19	84	173	49%
Maui AIDS Foundation	23		6	29	21%
MAF - HOPWA Formula - PSH TBRA	20		5	25	20%
MAF - HOPWA Formula Permanent Housing Placement (PH	1		1	2	50%
MAF - HOPWA Formula STRMU	2			2	0%
MYFS - BCP Homelessness Prevention Program	2			2	0%
Mental Health Kokua	13	17	11	41	27%
MHK - Oahu Activity Center Homeless Outreach Program	4	3	2	9	22%
MHK - PATH Street Outreach Program	3		1	4	25%
MHK - Safe Haven Permanent Supportive Housing	6	14	8	28	29%

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Agency/Program	No	Yes	Missing Data	Grand Total	% Missing
ROL - Light House Emergency Shelter	32	8	11	51	22%
Salvation Army FSO Pathway of Hope TH	1			1	0%
Salvation Army FTS Ka Ohu Hou O Manoa FTS	10		1	11	9%
Salvation Army Maui Homeless Outreach Program	171	52	889	1,112	80%
Salvation Army RHY (Big Island)	1			1	0%
Shelter of Wisdom	17	30	17	64	27%
SOW - Great Joy 1	1	4		5	0%
SOW - Great Joy 2	3	5	1	9	11%
SOW - Great Joy 3	3	2	4	9	44%
SOW - Hearts of Joy 1	3	3	3	9	33%
SOW - Hearts of Joy 2	6	5	3	14	21%
SOW - Streams of Joy 1	1	3	2	6	33%
SOW - Streams of Joy 2		8	4	12	33%
State Administration HOPE - Homeless Outreach Program			2	2	100%
Steadfast Housing Development Corporation	78	79	103	260	40%
SHDC - Ahukini CoC Funded (Oahu)	1	1	1	3	33%
SHDC - Eha S+C	3	5	11	19	58%
SHDC - Ehiku S+C		2	5	7	71%
SHDC - Eono S+C	2	4	6	12	50%
SHDC - Hale Ulu Pono TH	4	5	1	10	10%
SHDC - Kaahale CoC Funded (Kauai)			4	4	100%
SHDC - Kalaeloa (Headway House) CoC Funded (Oahu)	19	20		39	0%
SHDC - Kaukama CoC Funded (Oahu)	2	2	1	5	20%
SHDC - Kaulana CoC Funded (Maui)	2		2	4	50%
SHDC - Komo Mai CoC Funded (Oahu)	2		3	5	60%
SHDC - Kulalani CoC Funded (Maui)	1		4	5	80%
SHDC - Oahu Shelter Plus Care Program	40	40	64	144	44%
SHDC - Puamelia CoC Funded (Hilo)	2		1	3	33%
USVETS	570	141	163	874	19%
USVETS - ADVANCE WOMEN	10			10	0%
USVETS - BP HOPTTEL	6	3		9	0%
USVETS - Hilo HOPTTEL Program	8	1		9	0%
USVETS - Housing First PSH	7	34	51	92	55%
USVETS - Islandwide Homeless Outreach Program	11	4	9	24	38%
USVETS - Long Term Supportive Housing/Cloudbreak	9	2	63	74	85%
USVETS - Pearl City HOPTTEL	4	1		5	0%
USVETS - Pearl City Seniors HOPTTEL	4	1		5	0%
USVETS - Permanent Supportive Housing	3	2	7	12	58%
USVETS - PH2 CHAMPS VET FAMILIES	6	7	8	21	38%
USVETS - Respite Beds Barbers Point	8	5	1	14	7%
USVETS - SSVF Oahu Rapid Re-housing			1	1	100%
USVETS - SSVF Priority 1 Homeless Prevention	11		1	12	8%
USVETS - SSVF Priority 1 Rapid Re-housing	19	8	3	30	10%
USVETS - SSVF Priority 2 Homeless Prevention	67		5	72	7%
USVETS - SSVF Priority 2 Rapid Re-housing	156	26	4	186	2%
USVETS - Veterans-in-Progress (VIP)	86	16		102	0%
USVETS - WCC Emergency Shelter	121	26	8	155	5%
USVETS - WCC ESG Homelessness Prevention	10		2	12	17%
USVETS - WCC ESG Rapid Re-housing	14	2		16	0%
USVETS - WCC HOPTTEL	5	1		6	0%
USVETS - WCC Transitional	5	2		7	0%
Waianae Coast Comprehensive Health Center	143	28	658	829	79%
WCCHC - ESG Homelessness Prevention	5	1	6	12	50%

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Agency/Program	No	Yes	Missing Data	Grand Total	% Missing
WCCHC - Homeless Outreach Program	138	27	652	817	80%
Waikiki Health	542	95	459	1,096	42%
WH - Homeless Outreach Program	379	69	428	876	49%
WH - Next Step Emergency Shelter	155	26	19	200	10%
WH - Next Step Transitional Housing	8		12	20	60%
Waimanalo Health Center Street Outreach	1	1		2	0%
Women In Need	39	2	15	56	27%
WIN - Bridge To Success Kauai	14		5	19	26%
WIN - Bridge To Success Waianae	10		4	14	29%
WIN - Family House Aiea	15	2	6	23	26%
Grand Total	5,364	1,503	6,546	13,413	