

From: Carlos Peraro, CPC

To: Harold Brackeen, State of Hawaii, Homeless Programs Administrator  
Brandee Menino, BOS Chair;  
Jen Stasch, PIC Director

Date: June 6, 2017

Re: System Performance Measures (SPM) 14-15 to 15-16 Comparison

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Attached to this memo is a summary comparison for the first two years of the new HUD System Performance Measures (SPM) for each of Hawaii's two CoCs. Also attached are the HUD HDX submission reports for both CoCs. Note that "SPM 3.1: Change in PIT Counts" compares PIT 2015 with PIT 2016 and does not include the most recent 2017 counts. There are currently no SPM national standards or national averages. It is recommended that the full SPM report be read thoroughly for each CoC to better understand the definitions used for each SPM calculation.

With respect to BTG/PIC comparisons, PIC has more than three times the shelter capacity of BTG. Differences in the types of facilities (more emergency than transitional beds) will impact comparisons. Comparisons are presented because they allow for better identification of solutions and for more effective collaboration at the statewide level. Below are summary highlights for each SPM.

**SPM 1: Length of Time Homeless – Overall POSITIVE: Grade A**

PIC: Decreases in average and median stay from 14-15 to 15-16 for both ES/SH and ES/SH/TH.

BTG: Decreases in average and median stay from 14-15 to 15-16 for both ES/SH and ES/SH/TH

Comparison: BTG has shorter stays compared to PIC.

Action Items: None

Special Note: Not included in the comparison is HUD's reformulation for 15-16, which includes Universal Data Element 3.17 "Time spent on the street or shelter". SPM 16-17 will use the new definition including 3.17 and will replace the current 15-16 numbers with these revised numbers. This will produce a much higher length of time homeless, since it includes days prior to the actual shelter entry date.

**SPM 2: Returns to Homelessness – Overall MOSTLY POSITIVE: Grade B**

PIC: Reductions in returns to homelessness among 4 of 5 categories.

BTG: Reductions in returns to homelessness among 3 of 5 categories

Comparison: PIC has slightly higher (19%) returns within two years compared to BTG (18%)

Action Items: Significant increase in returns to homelessness among BTG PSH projects.

**SPM 3.1: Change in PIT Counts – Overall NEGATIVE: Grade C**

PIC: Large increase in unsheltered homelessness. Decrease in transitional bed counts.

BTG: Large increase in unsheltered homelessness. Increase in transitional bed counts.

Comparison: On a per capita basis, BTG has a much higher rate of homelessness considering that the PIC population is 2.5 times the population of BTG.

Action Items: Significant increases in unsheltered homelessness for both PIC and BTG.

**SPM 3.2: Change in Annual Counts – Overall MOSTLY POSITIVE: Grade B**

PIC: Reduction in total unduplicated sheltered persons. Increase in emergency shelter persons.  
BTG: Small reductions in overall sheltered persons, both emergency and transitional persons.  
Comparison: Similar rates of shelter usage. Shelter capacity nearly 3.5 times greater in PIC than BTG.

Action Items: None

**NOTE: SPM 4 only analyzes CoC Funded Projects**

**SPM 4: Change in Cash Income (Stayers) – Overall NEGATIVE: Grade C**

PIC: Small reductions in Non-Employment and Total Income. Employment income no change.  
BTG: Decreases in employment, non-employment and total income.  
Comparison: BTG experienced much larger drops in income compared to PIC.

Action Item: Systematic review of all income outcomes for BTG's CoC-funded projects.

**SPM 4: Change in Cash Income (Leavers) – Overall NEGATIVE: Grade C**

PIC: Small reductions in Non-Employment and Total Income. Slight increase in Employment income.  
BTG: Large decreases in non-employment and total income.  
Comparison: PIC's employment income rate was much higher than BTG's.

Action Item: Review non-employment and total income outcomes for both CoCs.

**SPM 5.1: Persons Homeless First Time with 2 years (ES/SH/TH)– Overall POSITIVE: Grade A**

PIC: Small decrease in entries with prior history.  
BTG: Significant decrease in entries with prior history.  
Comparison: Similar rates of entries without prior HMIS history (PIC = 71%; BTG = 75%).

Action Item: None

**SPM 5.2: Persons Homeless First Time with 2 years (ES/SH/TH/PH)– Overall POSITIVE: Grade A**

PIC: Decrease in entries with prior history and without prior history  
BTG: Decreases in entries with prior history and without prior history  
Comparison: Identical rates of entries without prior HMIS history (PIC = 71%; BTG = 71%).

Action Item: None

**SPM 7: Exits to Permanent Housing - Mostly POSITIVE: Grade B**

PIC: Large increase in exit rate to temporary, some institutional, and permanent housing from outreach programs.  
BTG: Large increase in exit rate among outreach; modest decreases from other program types. (ES/TH/RRH/PH)  
Comparison: Outreach rate identical in FY16. Other exit rates higher in PIC than BTG.

Action Item: Review BTG permanent housing placement rates and reduce unknown/missing exit destination rates.

System Performance Measures - Comparison of FY2015 to FY2016						
PIC and BTG CoCs						
<b>Measure 1: Length of Time Homeless</b>	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Total Persons in ES/SH	3396	3509	NA	1879	1855	NA
Average Stay ES/SH	199	135	-64	97	54	-43
Median Stay ES/SH	96	82	-14	45	42	-3
Total Persons in ES/SH/TH	6651	6430	NA	2584	2512	NA
Average Stay ES/SH/TH	349	250	-99	209	167	-42
Median Stay ES/SH/TH	250	173	-77	97	84	-13
<b>Measure 2: Returns to Homelessness</b>	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Exits from SO	25%	16%	-9%	21%	19%	-2%
Exits from ES	28%	27%	-1%	21%	23%	2%
Exits from SH	0%	0%	0%	0%	0%	0%
Exits from TH	17%	18%	1%	20%	11%	-9%
Exits from PH	19%	14%	-5%	8%	16%	8%
Total Returns from PH	21%	19%	-2%	19%	18%	-1%
<b>Measure 3.1: Change in PIT Counts</b>	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Total PIT count	4903	4940	37	2717	2981	264
Emergency Shelter	995	987	-8	262	239	-23
Safe Haven	26	26	0	0	0	0
Transitional Housing	1943	1754	-189	551	607	56
Total Sheltered	2964	2767	-197	813	846	33
Total Unsheltered	1939	2173	234	1904	2135	231
<b>Measure 3.2: Change in Annual Counts</b>	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Universe Unduplicated Sheltered Persons	6651	6430	-221	2584	2512	-72
Emergency Shelter	3396	3506	110	1879	1855	-24
Safe Haven	0	0	0	0	0	0
Transitional Housing	3838	3525	-313	1232	1172	-60
<b>Measure 4: Change in Cash Income (Stayers)</b>	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Number of Stayers	230	214	NA	35	78	NA
% Increase in Employment Income	24%	24%	0%	26%	17%	-9%
% Increase in Non-Employment Income	67%	64%	-3%	83%	53%	-30%
% Increase in Total Income	75%	72%	-3%	86%	65%	-21%
<b>Measure 4: Change in Cash Income (Leavers)</b>	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Number of Leavers	476	533	NA	65	63	NA
% Increase in Employment Income	21%	22%	1%	3%	6%	3%
% Increase in Non-Employment Income	32%	29%	-3%	54%	38%	-16%
% Increase in Total Income	49%	46%	-3%	54%	43%	-11%
<b>Measure 5.1: Persons Homeless First Time within last 2 years</b>						
	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Number of Entries - ES, SH, TH	4302	4324	22	2026	1849	-177
Number of Entries with Prior History	1287	1237	-50	540	456	-84
Number of Entries without Prior History	3015	3087	72	1486	1393	-93
% New Entries	70%	71%	1%	73%	75%	2%
<b>Measure 5.2: Persons Homeless First Time within last 2 years</b>						
	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Number of Entries - ES, SH, TH, PH	5230	4851	-379	2556	2415	-141
Number of Entries with Prior History	1539	1385	-154	723	699	-24
Number of Entries without Prior History	3691	3466	-225	1833	1716	-117
% New Entries	71%	71%	1%	72%	71%	-1%
<b>Metric 7: Exits To Permanent Housing</b>						
	<b>PIC</b>	<b>PIC</b>		<b>BTG</b>	<b>BTG</b>	
	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>	<b>2014-15</b>	<b>2015-16</b>	<b>Change</b>
Exits from Street Outreach Programs to temporary, some institutional, or PH destinations	16%	37%	21%	25%	37%	12%
Exits from ES, TH, SH, RRH	59%	60%	1%	49%	47%	-2%
Successful exits to or retention in PH	94%	95%	1%	96%	91%	-5%

# FY2016 - Performance Measurement Module (Sys PM)

## Summary Report for HI-501 - Honolulu CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.

**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	3396	3509	199	135	-64	96	82	-14
1.2 Persons in ES, SH, and TH	6651	6430	349	250	-99	250	173	-77

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	-	3509	-	294	-	-	126	-
1.2 Persons in ES, SH, and TH	-	6430	-	371	-	-	244	-

## FY2016 - Performance Measurement Module (Sys PM)

### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
		# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	324	19	6%	16	5%	18	6%	53	16%
Exit was from ES	586	81	14%	31	5%	49	8%	161	27%
Exit was from TH	1153	67	6%	67	6%	78	7%	212	18%
Exit was from SH	0	0		0		0		0	
Exit was from PH	562	22	4%	29	5%	25	4%	76	14%
TOTAL Returns to Homelessness	2625	189	7%	143	5%	170	6%	502	19%

## FY2016 - Performance Measurement Module (Sys PM)

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	Previous FY PIT Count	2015 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	4903	4940	37
Emergency Shelter Total	995	987	-8
Safe Haven Total	26	26	0
Transitional Housing Total	1943	1754	-189
Total Sheltered Count	2964	2767	-197
Unsheltered Count	1939	2173	234

#### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Previous FY	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	6651	6430	-221
Emergency Shelter Total	3396	3509	113
Safe Haven Total	0	0	0
Transitional Housing Total	3838	3525	-313

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

#### Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	230	214	-16
Number of adults with increased earned income	56	51	-5
Percentage of adults who increased earned income	24%	24%	-1%

## FY2016 - Performance Measurement Module (Sys PM)

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	230	214	-16
Number of adults with increased non-employment cash income	154	137	-17
Percentage of adults who increased non-employment cash income	67%	64%	-3%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	230	214	-16
Number of adults with increased total income	172	154	-18
Percentage of adults who increased total income	75%	72%	-3%

Metric 4.4 – Change in earned income for adult system leavers

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	476	533	57
Number of adults who exited with increased earned income	101	119	18
Percentage of adults who increased earned income	21%	22%	1%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	476	533	57
Number of adults who exited with increased non-employment cash income	152	152	0
Percentage of adults who increased non-employment cash income	32%	29%	-3%

Metric 4.6 – Change in total income for adult system leavers

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	476	533	57
Number of adults who exited with increased total income	233	244	11
Percentage of adults who increased total income	49%	46%	-3%

## FY2016 - Performance Measurement Module (Sys PM)

### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4302	4324	22
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1287	1237	-50
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3015	3087	72

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5230	4851	-379
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1539	1385	-154
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3691	3466	-225

### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in 2016.



## FY2016 - Performance Measurement Module (Sys PM)

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

#### Metric 7a.1 – Change in exits to permanent housing destinations

	Previous FY	Current FY	Difference
Universe: Persons who exit Street Outreach	2072	792	-1280
Of persons above, those who exited to temporary & some institutional destinations	127	154	27
Of the persons above, those who exited to permanent housing destinations	196	138	-58
% Successful exits	16%	37%	21%

#### Metric 7b.1 – Change in exits to permanent housing destinations

	Previous FY	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	3501	3654	153
Of the persons above, those who exited to permanent housing destinations	2068	2191	123
% Successful exits	59%	60%	1%

#### Metric 7b.2 – Change in exit to or retention of permanent housing

	Previous FY	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	1140	1167	27
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1076	1111	35
% Successful exits/retention	94%	95%	1%

# FY2016 - Performance Measurement Module (Sys PM)

## Summary Report for HI-500 - Hawaii Balance of State CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.

**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	1879	1855	97	54	-43	45	42	-3
1.2 Persons in ES, SH, and TH	2584	2512	209	167	-42	97	84	-13

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	-	1855	-	192	-	-	65	-
1.2 Persons in ES, SH, and TH	-	2512	-	297	-	-	166	-

## FY2016 - Performance Measurement Module (Sys PM)

### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
		# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	642	43	7%	32	5%	44	7%	119	19%
Exit was from ES	274	21	8%	25	9%	18	7%	64	23%
Exit was from TH	332	8	2%	15	5%	15	5%	38	11%
Exit was from SH	0	0		0		0		0	
Exit was from PH	177	12	7%	7	4%	10	6%	29	16%
TOTAL Returns to Homelessness	1425	84	6%	79	6%	87	6%	250	18%

## FY2016 - Performance Measurement Module (Sys PM)

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	Previous FY PIT Count	2015 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2717	2981	264
Emergency Shelter Total	262	239	-23
Safe Haven Total	0	0	0
Transitional Housing Total	551	607	56
Total Sheltered Count	813	846	33
Unsheltered Count	1904	2135	231

#### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Previous FY	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	2584	2512	-72
Emergency Shelter Total	1879	1855	-24
Safe Haven Total	0	0	0
Transitional Housing Total	1232	1172	-60

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

#### Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	35	78	43
Number of adults with increased earned income	9	13	4
Percentage of adults who increased earned income	26%	17%	-9%

## FY2016 - Performance Measurement Module (Sys PM)

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	35	78	43
Number of adults with increased non-employment cash income	29	41	12
Percentage of adults who increased non-employment cash income	83%	53%	-30%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	35	78	43
Number of adults with increased total income	30	51	21
Percentage of adults who increased total income	86%	65%	-20%

Metric 4.4 – Change in earned income for adult system leavers

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	65	63	-2
Number of adults who exited with increased earned income	2	4	2
Percentage of adults who increased earned income	3%	6%	3%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	65	63	-2
Number of adults who exited with increased non-employment cash income	35	24	-11
Percentage of adults who increased non-employment cash income	54%	38%	-16%

Metric 4.6 – Change in total income for adult system leavers

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)	65	63	-2
Number of adults who exited with increased total income	35	27	-8
Percentage of adults who increased total income	54%	43%	-11%

## FY2016 - Performance Measurement Module (Sys PM)

### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	2026	1849	-177
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	540	456	-84
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1486	1393	-93

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	2556	2415	-141
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	723	699	-24
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1833	1716	-117

### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in 2016.

## FY2016 - Performance Measurement Module (Sys PM)

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

#### Metric 7a.1 – Change in exits to permanent housing destinations

	Previous FY	Current FY	Difference
Universe: Persons who exit Street Outreach	1704	1006	-698
Of persons above, those who exited to temporary & some institutional destinations	100	121	21
Of the persons above, those who exited to permanent housing destinations	332	253	-79
% Successful exits	25%	37%	12%

#### Metric 7b.1 – Change in exits to permanent housing destinations

	Previous FY	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	1743	1613	-130
Of the persons above, those who exited to permanent housing destinations	859	762	-97
% Successful exits	49%	47%	-2%

#### Metric 7b.2 – Change in exit to or retention of permanent housing

	Previous FY	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	373	326	-47
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	357	298	-59
% Successful exits/retention	96%	91%	-4%