

Bridging the Gap (BTG) Analysis of HUD System Performance Measures (SPM)

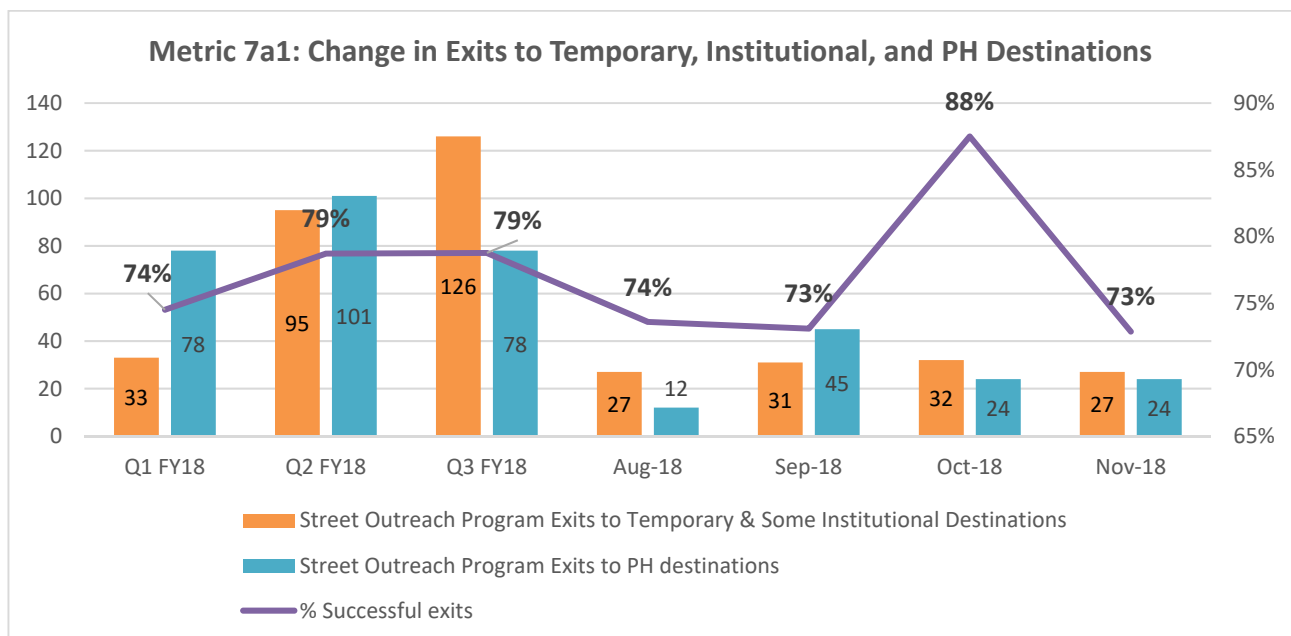
This report analyzes HUD System Performance Measures (SPM) data collected in the HMIS and presents findings that can be used to help improve performance in the future. This report presents data for BTG CoC (HI-500), across relevant programs and project types. The report uses baseline quarterly data submitted to HUD in federal fiscal year FY18, then compares monthly data for August-November 2018. The quarterly data presented in this report spans Q1 (Oct-Dec 2017), Q2 (Jan-Mar 2018), and Q3 (Apr-Jun 2018) of FY18. All measures use the reporting methodology outlined by HUD in their most recent programming specifications. Going forward, monthly data for Measure 7 will be shared with the CoC.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

- Measure 7 encompasses three metrics targeted at improving discharge outcomes from several project types.
- Metric 7a1 assesses the rate of successful exits from street outreach projects. A successful exit is defined as an exit to temporary, some institutional, or PH destinations. The November 2018 success rate shows a decrease compared to October 2018 and previous quarters. FY18 has shown tremendous improvement over the last two fiscal years in terms of the success rate, with 37% and 52% success in FY16 and FY17 respectively. The graph below shows the successful exits along with the rate for each period.
- Neighbor island outreach projects should continue to ensure that outcomes to these types of exit destinations are recorded accurately in the system, and that clients are not auto-exited, as this will negatively impact Metric 7a1.

Table 1 - Metric 7a1: Change in Exits to Temporary, Institutional, and PH Destinations

	Q2 FY18	Q3 FY18	Aug-18	Sep-18	Oct-18	Nov-18
Universe: Persons who exit Street Outreach	249	259	53	104	64	70
Of persons above, those who exited to temporary & some institutional destinations	95	126	27	31	32	27
Of the persons above, those who exited to PH destinations	101	78	12	45	24	24
% Successful	79%	79%	74%	73%	88%	73%



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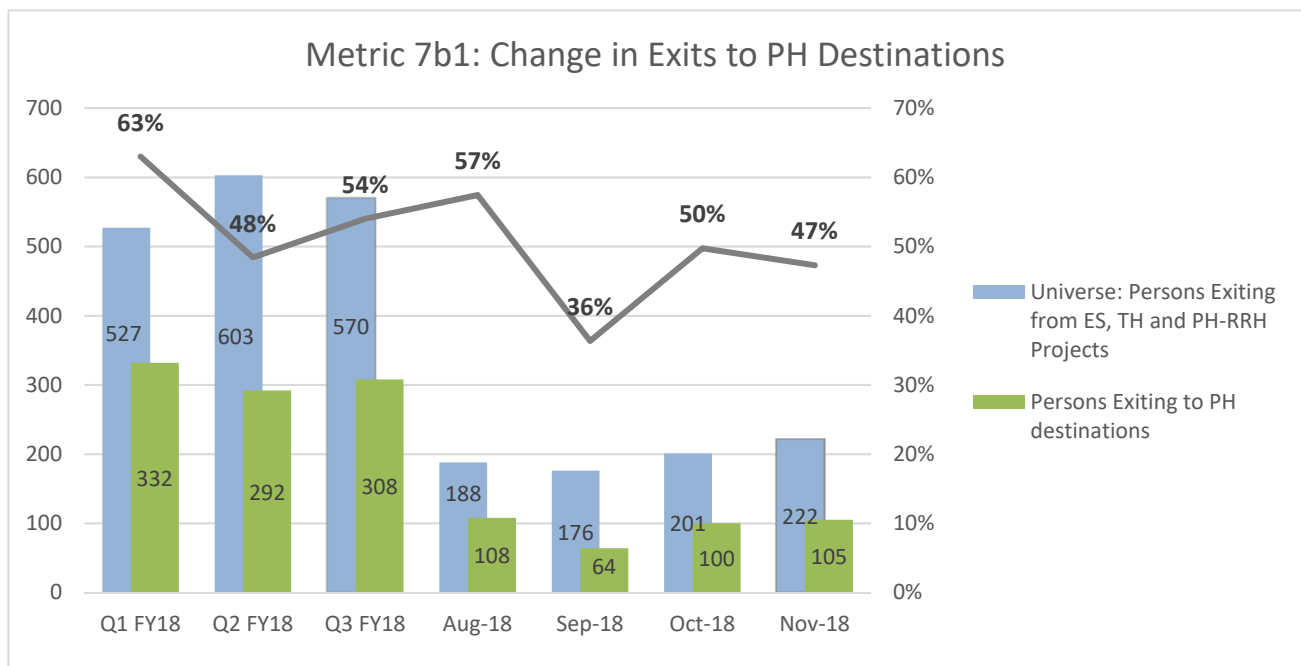
Table 2 – November 2018 Metric 7a1 by Org/Program: Exits to Temporary, Institutional, and PH Destinations

Program Name	PH Exits	Temp/Inst. Exits	Total Exits	% Success
Family Life Center	9	16	38	66%
FLC - Maui Regions 1, 2, 3, 6 - Street Outreach (HPO)	5	11	25	64%
FLC - Maui Regions 4, 5 - Street Outreach (HPO)	4	5	13	69%
HOPE Services Hawaii, Inc.	10	9	20	95%
HOPE - Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach (HPO)	8	5	13	100%
HOPE - Hawaii Regions 1, 8, 9, 10 - Street Outreach (HPO)	1	4	6	83%
HOPE - PATH Street Outreach Program	1		1	100%
Kauai Economic Opportunity	5	2	11	64%
KEO - Kauai All Regions - Street Outreach (HPO)	5	2	11	64%
Mental Health Kokua			1	0%
MHK - PATH Street Outreach Program			1	0%
Grand Total	24	27	70	73%

- Metric 7b1 evaluates the PH exit rate from ES, TH, and RRH projects over the time periods noted.
- The exit rate to permanent housing for November 2018 showed a decrease compared to October 2018. The FY17 exit rate was 50%.

Table 3 - Metric 7b1: Change in Exits to PH Destinations

	Q2 FY18	Q3 FY18	Aug-18	Sep-18	Oct-18	Nov-18
Universe: Persons in ES, TH and PH-RRH who exited	603	570	188	176	201	222
Of the persons above, those who exited to PH destinations	292	308	108	64	100	105
% to Permanent Housing	48%	54%	57%	36%	50%	47%



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Table 4 – November 2018 Metric 7b1: Exits to PH Destinations by Org/Program

Program Name	PH	Total	% to PH
Catholic Charities Hawaii	12	12	100%
CCH - SHEG NI Rapid Rehousing	12	12	100%
Family Life Center	41	48	85%
FLC - ESG Kauai Rapid Re-housing	4	4	100%
FLC - ESG Maui Rapid Re-housing	1	1	100%
FLC - Ho'olanani	16	23	70%
FLC - HPO RRH Rapid Re-Housing	4	4	100%
FLC - HPP Kauai Rapid Re-housing	3	3	100%
FLC - HPP Maui Rapid Re-housing	13	13	100%
Hawaii Affordable Properties, Inc.		1	0%
HAP - Na Kahua Hale O Ulu Wini		1	0%
HOPE Services Hawaii, Inc.	30	32	94%
HOPE - East Hawaii Emergency Mens Program ES	3	5	60%
HOPE - HPP Rapid Re-housing	12	12	100%
HOPE - Kiheipua	12	12	100%
HOPE - New Start	1	1	100%
HOPE - West Hawaii Emergency Housing Program	2	2	100%
Ka Hale A Ke Ola, Inc	17	108	16%
KHAKO - Central ES	8	37	22%
KHAKO - Central TH	2	14	14%
KHAKO - Westside ES	7	50	14%
KHAKO - Westside TH		7	0%
Kauai Economic Opportunity	2	15	13%
KEO - Lihue Court Transitional Housing		1	0%
KEO - Mana'olana Emergency	2	14	14%
Salvation Army RHY (Big Island)	1	2	50%
SARMY - Big Island RHY TLP	1	2	50%
USVETS	2	3	67%
USVETS - BP Hilo HOPTTEL Program	1	1	100%
USVETS - BP Kauai HOPTTEL Program	1	2	50%
Women In Need		1	0%
WIN - Bridge To Success Kauai TH		1	0%
Grand Total	105	222	47%

- Metric 7b2 evaluates retention in or exit to PH for all PSH projects. Retention is defined as stayers active in the project as of the end of the report period.
- BTG has very high rates for this metric, showing continued improvement relative to the last two fiscal years (FY16 was 91% and FY17 was 92%).
- The line graph illustrates this improvement for the time periods outlined in the summary table.

Table 5 - Metric 7b2: Change in Exits to or Retention of PH

	Q2 FY18	Q3 FY18	Aug- 18	Sep-18	Oct-18	Nov-18
Universe: Persons in all PH projects except PH-RRH	272	295	306	300	288	286
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	265	288	304	298	288	283
% Successful exits/retention	97%	98%	99%	99%	100%	99%

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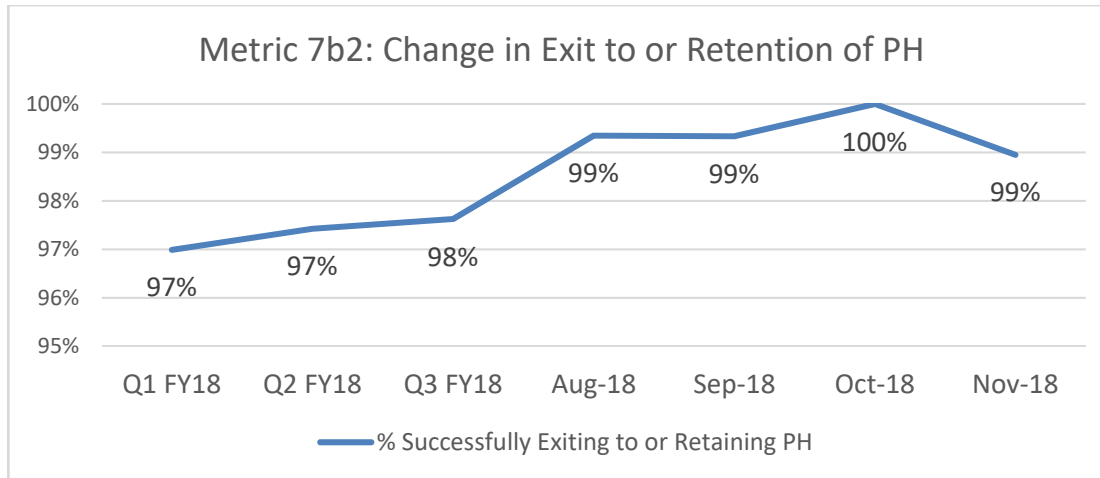


Table 6 - Metric 7b2: November 2018 Change in Exit to or Retention of PH, by Program

Program Name	Exited to or Retained PH	Total Persons	% Successful
Catholic Charities Hawaii	8	8	100%
CCH - HPO NI Housing First (Kauai)	8	8	100%
Family Life Center	92	93	99%
FLC - HPO NI Housing First	32	32	100%
FLC - S+C 1	2	2	100%
FLC - S+C 2	23	23	100%
FLC - S+C 3	14	14	100%
FLC - S+C 6 (Eha split)	21	22	95%
Hawaii Island Home for Recovery	27	27	100%
HIHR - PSH 1	17	17	100%
HIHR - PSH 2	3	3	100%
HIHR - PSH 3	5	5	100%
HIHR - PSH 4	2	2	100%
HOPE Services Hawaii, Inc.	90	92	98%
HOPE - HPO NI Housing First	67	69	97%
HOPE - Kukui S+C Program	23	23	100%
Kauai Economic Opportunity	4	4	100%
KEO - Pa`a Hana PSH	4	4	100%
Maui AIDS Foundation	20	20	100%
MAF - HOPWA Formula - PSH TBRA	20	20	100%
Steadfast Housing Development Corporation	42	42	100%
SHDC - Eha S+C	26	26	100%
SHDC - Eono S+C	3	3	100%
SHDC - Kaahela CoC Funded (Kauai)	4	4	100%
SHDC - Kaulana CoC Funded (Maui)	3	3	100%
SHDC - Kulalani CoC Funded (Maui)	6	6	100%
Grand Total	283	286	99%