

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of September 2019

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=213) during September 2019. As of the September 2019 this report only covers Neighbor Islands – Bridging the Gap programs. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during September 2019, but Street Outreach Cases only with Engagement Dates:

- A total of 2 out of 213 (1%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field. This is the same rate for BTG compared to August.
- The programs with missing client data can be seen on page 2 of the report.

All Cases Active as of September 30, 2019, but Street Outreach Cases only with Engagement Dates:

- A total of 2%, or 25 out of 1,420 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data by program type, services only (8%) was highest, followed by transitional housing (3%), permanent supportive housing (2%), and homeless prevention and rapid rehousing (1%).

All Active Outreach Cases as of September 30, 2019 with and without Engagement Dates (page 10):

- Table on the top shows a total of 205 cases with dates of engagement.
- Table on the bottom shows a total of 153 cases without dates of engagement.
- Percent of missing data for outreach cases with engagement dates is 0% (0/205 cases) compared to 63% (96/153) for outreach cases without engagement dates; a 4-percentage point increase for BTG compared to August 2019 (59%).
- All cases with missing data in August and September were from programs on Maui.

The following table summarizes the MISSING data status of active ADULT cases (n=1,420) in the system as of September 30, 2019 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	168	44	0	212	0%
Homelessness Prevention	205	0	2	207	1%
PH - Permanent Supportive Housing	49	206	5	260	2%
PH - Rapid Re-Housing	182	39	3	224	1%
Services Only	77	31	10	118	8%
Street Outreach (clients with engagement dates)	125	80	0	205	0%
Transitional Housing (TH)	179	10	5	194	3%
Grand Total	985	410	25	1,420	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During September 2019

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach** clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	46	22	0	68	0%
Kauai	27	11	1	39	3%
Maui	88	17	1	106	1%
Grand Total	161	50	2	213	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	39	11	0	50	0%
Homelessness Prevention	22	0	1	23	4%
PH - Permanent Supportive Housing (disability required for en	1	14	0	15	0%
PH - Rapid Re-Housing	19	2	0	21	0%
Services Only	18	8	1	27	4%
Street Outreach	33	13	0	46	0%
Transitional Housing (TH)	29	2	0	31	0%
Grand Total	161	50	2	213	1%

Chronic Homelessness Status of Adults - Program Intakes During September 2019

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach** clients with engagement dates)

Organization/Program	No	Yes	missing	Total	Missing
Catholic Charities Hawaii	13	1		14	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	3			3	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	2			2	0%
CCH - HPO NI Housing First (Kauai)		1		1	0%
CCH - HPO SHEG NI Homelessness Prevention	6			6	0%
CCH - HPO SHEG NI Rapid Rehousing	2			2	0%
Family Life Center	30	7		37	0%
FLC - ESG Maui Rapid Re-housing	2			2	0%
FLC - HPO CSHI Kauai Homelessness Prevention	2			2	0%
FLC - HPO CSHI Maui Homelessness Prevention	3			3	0%
FLC - HPO Ho'olanani	1			1	0%
FLC - HPO HPP Maui Homelessness Prevention	6			6	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	7	1		8	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	8	2		10	0%
FLC - HPO RRH Rapid Re-Housing	1			1	0%
FLC - Ohana One PSH CoC Program		4		4	0%
Hawaii Affordable Properties, Inc.	1	1		2	0%
HAP - Na Kahua Hale O Ulu Wini	1	1		2	0%
Hawaii Island Home for Recovery		3		3	0%
HIHR - PSH 1		1		1	0%
HIHR - PSH 4		2		2	0%
HOPE Services Hawaii, Inc.	22	12		34	0%
HOPE - Continuum of Care II PSH		4		4	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	3	1		4	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	2			2	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	3	2		5	0%
HOPE - HPO HPP Rapid Re-housing	6			6	0%
HOPE - HPO Kiheipua	1			1	0%
HOPE - HPO NI Housing First		1		1	0%
HOPE - HPO RRH Rapid Re-Housing	2			2	0%
HOPE - HPO West Hawaii Emergency Housing Program		2		2	0%
HOPE - Kukui S+C Program	1	1		2	0%

Chronic Homelessness Status of Adults - Program Intakes During September 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Total	Missing
HOPE - New Start	1			1	0%
HOPE - Sacred Hearts Emergency Shelter	3	1		4	0%
Ka Hale A Ke Ola, Inc	58	9	1	68	1%
KHAKO - HPO Central ES	12	3		15	0%
KHAKO - HPO Central TH	23			23	0%
KHAKO - HPO Westside ES	12	3		15	0%
KHAKO - HPO Westside TH	5			5	0%
KHAKO - Pu'uhonua Drop-in Center	6	3	1	10	10%
Kauai Economic Opportunity	14	8		22	0%
KEO - HPO Kauai All Regions - Street Outreach	13	8		21	0%
KEO - HPO Mana'olana Emergency	1			1	0%
Legal Aid Society of Hawaii	12	5		17	0%
LASH - HPO Legal Services Program	12	5		17	0%
Neighborhood Place of Puna	5	1		6	0%
NPP - HPO Family Assessment Center at Hale Iki	5	1		6	0%
USVETS	6	2	1	9	11%
USVETS - BP Kauai HOPTTEL Program	1			1	0%
USVETS - SSVF Priority 1 Homeless Prevention	2		1	3	33%
USVETS - SSVF Priority 1 Rapid Re-housing	3	2		5	0%
Women In Need		1		1	0%
WIN - HPO Bridge To Success Kauai TH		1		1	0%
Grand Total	161	50	2	213	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 9/30/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	405	196	13	614	2%
kauai	147	49	4	200	2%
Maui	433	165	8	606	1%
Grand Total	985	410	25	1,420	2%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	168	44		212	0%
Homelessness Prevention	205		2	207	1%
PH - Permanent Supportive Housing (disability required f	49	206	5	260	2%
PH - Rapid Re-Housing	182	39	3	224	1%
Services Only	77	31	10	118	8%
Street Outreach	125	80		205	0%
Transitional Housing (TH)	179	10	5	194	3%
Grand Total	985	410	25	1,420	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 9/30/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Total	Missing
Catholic Charities Hawaii	114	14	3	131	2%
CCH - HPO CSHI Hawaii County Homelessness Prevention	8			8	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	2			2	0%
CCH - HPO HPP Homeless Prevention	2			2	0%
CCH - HPO NI Housing First (Kauai)		9		9	0%
CCH - HPO RRH Homeless Prevention (Kauai)	15			15	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	15	1	2	18	11%
CCH - HPO SHEG NI Homelessness Prevention	55		1	56	2%
CCH - HPO SHEG NI Rapid Rehousing	17	4		21	0%
Family Life Center	193	115		308	0%
FLC - ESG Kauai Rapid Re-housing	6			6	0%
FLC - ESG Maui Homelessness Prevention	8			8	0%
FLC - ESG Maui Rapid Re-housing	15			15	0%
FLC - HPO CSHI Kauai Homelessness Prevention	2			2	0%
FLC - HPO CSHI Maui Homelessness Prevention	3			3	0%
FLC - HPO Ho'olanani	5	3		8	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	26			26	0%
FLC - HPO HPP Maui Rapid Re-housing	5	1		6	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	21	12		33	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	31	14		45	0%
FLC - HPO NI Housing First	4	31		35	0%
FLC - HPO RRH Homeless Prevention	26			26	0%
FLC - HPO RRH Rapid Re-Housing	37	6		43	0%
FLC - Ohana One PSH CoC Program		11		11	0%
FLC - S+C 1		18		18	0%
FLC - S+C 2	1	14		15	0%
FLC - S+C 3	1	5		6	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 9/30/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Total	Missing
Hawaii Affordable Properties, Inc.	32	3	2	37	5%
HAP - Na Kahua Hale O Ulu Wini	32	3	2	37	5%
Hawaii Island Home for Recovery	11	19	4	34	12%
HIHR - HPO Transitional Housing	9	2	1	12	8%
HIHR - PSH 1	2	7	3	12	25%
HIHR - PSH 2		2		2	0%
HIHR - PSH 3		3		3	0%
HIHR - PSH 4		5		5	0%
HOPE Services Hawaii, Inc.	212	136		348	0%
HOPE - Continuum of Care II PSH		6		6	0%
HOPE - ESG Homelessness Prevention	2			2	0%
HOPE - ESG Rapid Re-housing	3	5		8	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	8	4		12	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	24	4		28	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	22	16		38	0%
HOPE - HPO HPP Homelessness Prevention	6			6	0%
HOPE - HPO HPP Rapid Re-housing	29	1		30	0%
HOPE - HPO Kiheipua	10	3		13	0%
HOPE - HPO NI Housing First	9	41		50	0%
HOPE - HPO RRH Homeless Prevention	39			39	0%
HOPE - HPO RRH Rapid Re-Housing	22	7		29	0%
HOPE - HPO West Hawaii Emergency Housing Program	11	11		22	0%
HOPE - Kukui S+C Program	4	26		30	0%
HOPE - Kuleana House	4			4	0%
HOPE - New Start	3			3	0%
HOPE - PATH Street Outreach Program		5		5	0%
HOPE - Sacred Hearts Emergency Shelter	12	7		19	0%
HOPE - Wilder House	4			4	0%
Ka Hale A Ke Ola, Inc	206	20	5	231	2%
KHAKO - HPO Central ES	55	6		61	0%
KHAKO - HPO Central TH	68	1		69	0%
KHAKO - HPO Westside ES	35	8		43	0%
KHAKO - HPO Westside TH	38		2	40	5%
KHAKO - Pu'uohonua Drop-in Center	10	5	3	18	17%
Kauai Economic Opportunity	58	33		91	0%
KEO - HPO Kauai All Regions - Street Outreach	27	29		56	0%
KEO - HPO Komohana Group Home TH	3	2		5	0%
KEO - HPO Mana'olana Emergency	16	1		17	0%
KEO - HPO Mana'olana Transitional Housing	6	1		7	0%
KEO - Kome Transitional Housing Program	2			2	0%
KEO - Lawehana Transitional Housing Program	2			2	0%
KEO - Pa`a Hana PSH	2			2	0%
Legal Aid Society of Hawaii	67	26	7	100	7%
LASH - HPO Legal Services Program	67	26	7	100	7%
Maui AIDS Foundation	20		2	22	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
Maui Youth Family Services	3			3	0%
MYFS - BCP Homeless Prevention Program	3			3	0%
Neighborhood Place of Puna	13	1		14	0%
NPP - HPO Family Assessment Center at Hale Iki	13	1		14	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 9/30/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Total	Missing
Steadfast Housing Development Corporation	10	28		38	0%
SHDC - Eha S+C (Maui)	5	22		27	0%
SHDC - Kaahele CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)		1		1	0%
USVETS	35	14	2	51	4%
USVETS - BP Kailua Kona HOPTel	1			1	0%
USVETS - BP Kauai HOPTel Program	2			2	0%
USVETS - SSVF Priority 1 Homeless Prevention	4		1	5	20%
USVETS - SSVF Priority 1 Rapid Re-housing	28	14	1	43	2%
Women In Need	11	1		12	0%
WIN - HPO Bridge To Success Kauai TH	11	1		12	0%
Grand Total	985	410	25	1420	2%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of September 30, 2019	Missing	No	Yes	Total	Missing
Hawaii		46	25	71	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	24	4	28	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	22	16	38	0%
HOPE - PATH Street Outreach Program	0		5	5	0%
Kauai	0	27	29	56	0%
KEO - HPO Kauai All Regions - Street Outreach	0	27	29	56	0%
Maui	0	52	26	78	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	21	12	33	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	31	14	45	0%
MHK - PATH Street Outreach Program	0	0	0	0	NA
SARMY - Maui Homeless Outreach Program	0	0	0	0	NA
Grand Total	0	125	80	205	0%

Outreach Adults without Engagement Dates					%
Active as of September 30, 2019	Missing	No	Yes	Total	Missing
Hawaii	1	18	7	26	4%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	1	4	0	5	20%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	4	1	5	0%
HOPE - PATH Street Outreach Program	0	10	6	16	0%
Kauai	0	0	1	1	0%
KEO - HPO Kauai All Regions - Street Outreach	0	0	1	1	0%
Maui	95	15	16	126	75%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	85	13	15	113	75%
FLC - HPO Maui Regions 4, 5 - Street Outreach	5	0	0	5	100%
LASH - SSVF Legal Services Program	0	0	1	1	0%
SARMY - Maui Homeless Outreach Program	5	2	0	7	71%
Grand Total	96	33	24	153	63%