

**Report Brief**  
**Compliance to Chronic Homeless Data Completion**  
**Neighbor Islands – Bridging the Gap**

For the Month of November 2019

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=318) during November 2019. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during November 2019, but Street Outreach Cases only with Engagement Dates:

- A total of 1 out of 239 (0%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field. This is two percentage points lower than in October, and the first time accomplishing such a low result.
- The program with missing client data can be seen on page 2 and 3 of the report.

All Cases Active as of November 30, 2019, but Street Outreach Cases only with Engagement Dates:

- A total of 2%, or 26 out of 1,418 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data by program type, services only (6%) was highest, followed by homeless prevention (3%), transitional and rapid rehousing (2%), and permanent supportive housing (1%). Neither emergency shelter or outreach programs were missing data.

All Active Outreach Cases as of November 30, 2019 with and without Engagement Dates (page 7):

- Table on the top shows a total of 192 cases with dates of engagement.
- Table on the bottom shows a total of 141 cases without dates of engagement.
- Percent of missing data for outreach cases with engagement dates is 0% (0/192 cases) compared to 51%(72/141) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data represents a 12-percentage point decrease for compared to BTG’s September 2019 rate of 63%. October’s missing data rate was 58%.
- All but one case with missing data in November were from programs on Maui.

The following table summarizes the MISSING data status of active ADULT cases (n=1,418) in the system as of November 30, 2019 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	188	65	1	254	0%
Homelessness Prevention	167	0	5	172	3%
PH - Permanent Supportive Housing	49	232	4	285	1%
PH - Rapid Re-Housing	182	27	5	214	2%
Services Only	75	35	7	117	6%
Street Outreach (clients with engagement dates)	114	78	0	192	0%
Transitional Housing (TH)	169	11	4	184	2%
<b>Grand Total</b>	<b>944</b>	<b>448</b>	<b>26</b>	<b>1,418</b>	<b>2%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults - Program Intakes During November 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	58	32	0	91	0%
Kauai	34	9	0	43	0%
Maui	84	21	0	105	0%
<b>Grand Total</b>	<b>176</b>	<b>62</b>	<b>0</b>	<b>239</b>	<b>0%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	65	20	0	85	0%
Homelessness Prevention	20	0	0	20	0%
PH - Permanent Supportive Housing	0	10	0	10	0%
PH - Rapid Re-Housing	29	0	1	30	3%
Services Only	10	9	0	19	0%
Street Outreach	36	22	0	58	0%
Transitional Housing (TH)	16	1	0	17	0%
<b>Grand Total</b>	<b>176</b>	<b>62</b>	<b>1</b>	<b>239</b>	<b>0%</b>

### Chronic Homelessness Status of Adults - Program Intakes During November 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
<b>Catholic Charities Hawaii</b>	<b>9</b>		<b>1</b>	<b>10</b>	<b>10%</b>
CCH - HPO CSHI Hawaii County Rapid Re-housing	2			2	0%
CCH - HPO RRH Homeless Prevention (Kauai)	1			1	0%
CCH - HPO SHEG NI Homelessness Prevention	4			4	0%
CCH - HPO SHEG NI Rapid Rehousing	2		1	3	33%
<b>Family Life Center</b>	<b>43</b>	<b>11</b>		<b>54</b>	<b>0%</b>
FLC - ESG Kauai Rapid Re-housing	1			1	0%
FLC - HPO CSHI Kauai Homelessness Prevention	1			1	0%
FLC - HPO CSHI Kauai Rapid Re-housing	3			3	0%
FLC - HPO CSHI Maui Rapid Re-housing	5			5	0%
FLC - HPO Ho'olanani	1	1		2	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Kauai Rapid Re-housing	4			4	0%
FLC - HPO HPP Maui Homelessness Prevention	7			7	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	8	4		12	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	7	6		13	0%
FLC - HPO RRH Homeless Prevention	2			2	0%
FLC - HPO RRH Rapid Re-Housing	2			2	0%
<b>Hawaii Island Home for Recovery</b>		<b>4</b>		<b>4</b>	<b>0%</b>
HIHR - HPO Transitional Housing		1		1	0%
HIHR - PSH 2		1		1	0%
HIHR - PSH 4		2		2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>39</b>	<b>23</b>		<b>62</b>	<b>0%</b>
HOPE - HPO East Hawaii Emergency Mens Program ES	1	4		5	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	3			3	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	6	4		10	0%
HOPE - HPO HPP Homelessness Prevention	2			2	0%
HOPE - HPO HPP Rapid Re-housing	6			6	0%
HOPE - HPO Kiheipua	5	2		7	0%
HOPE - HPO NI Housing First		2		2	0%

## Chronic Homelessness Status of Adults - Program Intakes During November 2019

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO RRH Rapid Re-Housing	3			3	0%
HOPE - HPO West Hawaii Emergency Housing Program	1	3		4	0%
HOPE - Keolahou Emergency Shelter	9	3		12	0%
HOPE - Kukui S+C Program		5		5	0%
HOPE - PATH Street Outreach Program	1			1	0%
HOPE - Sacred Hearts Emergency Shelter	2			2	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>51</b>	<b>10</b>		<b>61</b>	<b>0%</b>
KHAKO - HPO Central ES	20	1		21	0%
KHAKO - HPO Central TH	12			12	0%
KHAKO - HPO Westside ES	16	4		20	0%
KHAKO - HPO Westside TH	2			2	0%
KHAKO - Ka La Hiki Ola	1	5		6	0%
<b>Kauai Economic Opportunity</b>	<b>19</b>	<b>9</b>		<b>28</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	11	8		19	0%
KEO - HPO Mana'olana Emergency	6	1		7	0%
KEO - HPO Mana'olana Transitional Housing	2			2	0%
<b>Legal Aid Society of Hawaii</b>	<b>9</b>	<b>4</b>		<b>13</b>	<b>0%</b>
LASH - HPO Legal Services Program	9	4		13	0%
<b>Maui Youth Family Services</b>	<b>1</b>			<b>1</b>	<b>0%</b>
MYFS - BCP Homeless Prevention Program	1			1	0%
<b>Neighborhood Place of Puna</b>	<b>4</b>			<b>4</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	4			4	0%
<b>USVETS</b>	<b>1</b>	<b>1</b>		<b>2</b>	<b>0%</b>
USVETS - BP Hilo HOPTTEL Program		1		1	0%
USVETS - SSVF Priority 1 Rapid Re-housing	1			1	0%
<b>Grand Total</b>	<b>176</b>	<b>62</b>	<b>1</b>	<b>239</b>	<b>0%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 11/30/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	379	217	15	611	2%
kauai	148	45	5	198	3%
Maui	417	186	6	609	1%
<b>Grand Total</b>	<b>944</b>	<b>448</b>	<b>26</b>	<b>1,418</b>	<b>2%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	188	65	1	254	0%
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<b>Grand Total</b>	<b>944</b>	<b>448</b>	<b>26</b>	<b>1,418</b>	<b>2%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 11/30/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Catholic Charities Hawaii</b>	<b>92</b>	<b>12</b>	<b>5</b>	<b>109</b>	<b>5%</b>
CCH - HPO CSHI Hawaii County Rapid Re-housing	7			7	0%
CCH - HPO HPP Homeless Prevention	2			2	0%
CCH - HPO NI Housing First (Kauai)		9		9	0%
CCH - HPO RRH Homeless Prevention (Kauai)	16			16	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	15	1	2	18	11%
CCH - HPO SHEG NI Homelessness Prevention	39		2	41	5%
CCH - HPO SHEG NI Rapid Rehousing	13	2	1	16	6%
<b>Family Life Center</b>	<b>182</b>	<b>126</b>		<b>308</b>	<b>0%</b>
FLC - ESG Kauai Rapid Re-housing	3			3	0%
FLC - ESG Maui Homelessness Prevention	8			8	0%
FLC - ESG Maui Rapid Re-housing	5			5	0%
FLC - HPO CSHI Kauai Homelessness Prevention	1			1	0%
FLC - HPO CSHI Kauai Rapid Re-housing	3	1		4	0%
FLC - HPO CSHI Maui Homelessness Prevention	2			2	0%
FLC - HPO CSHI Maui Rapid Re-housing	10	1		11	0%
FLC - HPO Ho'olanani	4	3		7	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Kauai Rapid Re-housing	6			6	0%
FLC - HPO HPP Maui Homelessness Prevention	38			38	0%
FLC - HPO HPP Maui Rapid Re-housing	6	2		8	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	30	19		49	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	15	18		33	0%
FLC - HPO NI Housing First	4	32		36	0%
FLC - HPO RRH Homeless Prevention	10			10	0%
FLC - HPO RRH Rapid Re-Housing	33	3		36	0%
FLC - Ohana One PSH CoC Program	1	14		15	0%
FLC - S+C 1		17		17	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 11/30/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - S+C 2	1	14		15	0%
FLC - S+C 3		2		2	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>30</b>	<b>3</b>	<b>2</b>	<b>35</b>	<b>6%</b>
HAP - Na Kahua Hale O Ulu Wini	30	3	2	35	6%
<b>Hawaii Island Home for Recovery</b>	<b>12</b>	<b>26</b>	<b>3</b>	<b>41</b>	<b>7%</b>
HIHR - HPO Transitional Housing	10	3	1	14	7%
HIHR - PSH 1	2	12	2	16	13%
HIHR - PSH 2		3		3	0%
HIHR - PSH 3		3		3	0%
HIHR - PSH 4		5		5	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>211</b>	<b>154</b>	<b>1</b>	<b>366</b>	<b>0%</b>
HOPE - Continuum of Care II PSH		14		14	0%
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - ESG Rapid Re-housing	1	3		4	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	7	9		16	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	18	3		21	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	21	12		33	0%
HOPE - HPO HPP Homelessness Prevention	8			8	0%
HOPE - HPO HPP Rapid Re-housing	33		1	34	3%
HOPE - HPO Kiheipua	14	3		17	0%
HOPE - HPO NI Housing First	9	44		53	0%
HOPE - HPO RRH Homeless Prevention	26			26	0%
HOPE - HPO RRH Rapid Re-Housing	17	3		20	0%
HOPE - HPO West Hawaii Emergency Housing Program	11	11		22	0%
HOPE - Keolahou Emergency Shelter	16	10		26	0%
HOPE - Kukui S+C Program	4	35		39	0%
HOPE - Kuleana House	4			4	0%
HOPE - New Start	4			4	0%
HOPE - PATH Street Outreach Program	1	2		3	0%
HOPE - Sacred Hearts Emergency Shelter	12	5		17	0%
HOPE - Wilder House	4			4	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>202</b>	<b>33</b>	<b>1</b>	<b>236</b>	<b>0%</b>
KHAKO - HPO Central ES	52	8		60	0%
KHAKO - HPO Central TH	57			57	0%
KHAKO - HPO Westside ES	39	10		49	0%
KHAKO - HPO Westside TH	40	1		41	0%
KHAKO - Ka La Hiki Ola	14	14	1	29	3%
<b>Kauai Economic Opportunity</b>	<b>58</b>	<b>28</b>	<b>1</b>	<b>87</b>	<b>1%</b>
KEO - HPO Kauai All Regions - Street Outreach	29	24		53	0%
KEO - HPO Komohana Group Home TH	4	2		6	0%
KEO - HPO Mana'olana Emergency	14	1	1	16	6%
KEO - HPO Mana'olana Transitional Housing	7	1		8	0%
KEO - Lawehana Transitional Housing Program	2			2	0%
KEO - Pa'a Hana PSH	2			2	0%
<b>Legal Aid Society of Hawaii</b>	<b>61</b>	<b>21</b>	<b>6</b>	<b>88</b>	<b>7%</b>
LASH - HPO Legal Services Program	61	21	6	88	7%
<b>Maui AIDS Foundation</b>	<b>20</b>		<b>2</b>	<b>22</b>	<b>9%</b>
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
<b>Maui Youth Family Services</b>	<b>6</b>		<b>2</b>	<b>8</b>	<b>25%</b>
MYFS - BCP Homeless Prevention Program	6		2	8	25%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 11/30/19

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Neighborhood Place of Puna</b>	<b>14</b>	<b>3</b>		<b>17</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	14	3		17	0%
<b>Salvation Army RHY (Big Island)</b>	<b>1</b>		<b>1</b>	<b>2</b>	<b>50%</b>
SARMY - Big Island RHY TLP	1		1	2	50%
<b>Steadfast Housing Development Corporation</b>	<b>10</b>	<b>28</b>		<b>38</b>	<b>0%</b>
SHDC - Eha S+C (Maui)	5	22		27	0%
SHDC - Ekolu Group Homes Ahukini (Oahu)		1		1	0%
SHDC - Kaahele CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
<b>USVETS</b>	<b>35</b>	<b>13</b>	<b>2</b>	<b>50</b>	<b>4%</b>
USVETS - BP Hilo HOPTTEL Program	1	2		3	0%
USVETS - BP Kailua Kona HOPTTEL	1			1	0%
USVETS - BP Kauai HOPTTEL Program	3			3	0%
USVETS - SSVF Priority 1 Homeless Prevention	4		1	5	20%
USVETS - SSVF Priority 1 Rapid Re-housing	26	11	1	38	3%
<b>Women In Need</b>	<b>10</b>	<b>1</b>		<b>11</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	10	1		11	0%
<b>Grand Total</b>	<b>944</b>	<b>448</b>	<b>26</b>	<b>1418</b>	<b>2%</b>

**Chronic Homeless Data Completion  
Street Outreach Programs - Neighbor Islands (BTG)**

<b>Outreach Adults with Engagement Dates</b>					<b>%</b>
<b>Active as of November 30, 2019</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>0</b>	<b>40</b>	<b>17</b>	<b>57</b>	<b>0%</b>
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	18	3	21	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	21	12	33	0%
HOPE - PATH Street Outreach Program	0	1	2	3	0%
<b>Kauai</b>	<b>0</b>	<b>29</b>	<b>24</b>	<b>53</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	0	29	24	53	0%
<b>Maui</b>	<b>0</b>	<b>45</b>	<b>37</b>	<b>82</b>	<b>0%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	30	19	49	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	15	18	33	0%
<b>Grand Total</b>	<b>0</b>	<b>114</b>	<b>78</b>	<b>192</b>	<b>0%</b>

<b>Outreach Adults without Engagement Dates</b>					<b>%</b>
<b>Active as of November 30, 2019</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>1</b>	<b>21</b>	<b>8</b>	<b>30</b>	<b>3%</b>
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	5	0	5	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	1	5	2	8	13%
HOPE - PATH Street Outreach Program	0	11	6	17	0%
<b>Kauai</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	0	2	1	3	0%
<b>Maui</b>	<b>71</b>	<b>16</b>	<b>21</b>	<b>108</b>	<b>66%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	61	15	18	94	65%
FLC - HPO Maui Regions 4, 5 - Street Outreach	10	1	3	14	71%
<b>Grand Total</b>	<b>72</b>	<b>39</b>	<b>30</b>	<b>141</b>	<b>51%</b>