

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of June 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=306) during June 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during June 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- A total of 5 out of 306 cases (2%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field, an increase compared to May (1%).
- The programs with missing client data can be seen on page 3 of the report.

All Cases Active as of June 30, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 2%, or 25 out of 1,590 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, Services Only (8%) was the highest followed by Transitional Housing (4%), Permanent Supportive Housing and Rapid Re-housing (2%), Homelessness Prevention (1%), Emergency Shelter and Outreach programs were not missing data.

All Active Street Outreach Cases as of June 30, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 306 cases with dates of engagement.
- Table on the bottom shows a total of 72 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% compared to 63% (45/72) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for June 2020 (63%) is above the average for the past 10 months (57%).
- Cases with missing data in June were from programs on Maui (45).

The following table summarizes the MISSING data status of active ADULT cases (n=1,590) in the system as of June 30, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	139	51	0	190	0%
Homelessness Prevention	314	0	3	317	1%
PH - Permanent Supportive Housing	58	271	7	336	2%
PH - Rapid Re-Housing	186	30	4	220	2%
Services Only	37	21	5	63	8%
Street Outreach (clients with engagement dates)	136	170	0	306	0%
Transitional Housing (TH)	142	10	6	158	4%
Grand Total	1,012	553	25	1,590	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During June 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	64	25	2	91	2%
Kauai	28	22	1	51	2%
Maui	138	24	2	164	1%
Grand Total	230	71	5	306	2%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	48	12	0	60	0%
Homelessness Prevention	93	0	0	93	0%
PH - Permanent Supportive Housing	1	5	1	7	14%
PH - Rapid Re-Housing	29	7	1	37	3%
Services Only	2	0	2	4	50%
Street Outreach	39	47	0	86	0%
Transitional Housing (TH)	18	0	1	19	5%
Grand Total	230	71	5	306	2%

Chronic Homelessness Status of Adults - Program Intakes During June 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
Catholic Charities Hawaii	12	3	1	16	6%
CCH - HPO CSHI Hawaii County Homelessness Prevention	3			3	0%
CCH - HPO NI Housing First (Kauai)			1	1	100%
CCH - HPO RRH Rapid Re-Housing (Kauai)		2		2	0%
CCH - HPO SHEG NI Homelessness Prevention	7			7	0%
CCH - HPO SHEG NI Rapid Rehousing	2	1		3	0%
Family Life Center	104	21		125	0%
FLC - ESG Kauai Rapid Re-housing	3	1		4	0%
FLC - ESG-CV Maui Homelessness Prevention	7			7	0%
FLC - HPO CSHI Kauai Homelessness Prevention	2			2	0%
FLC - HPO CSHI Kauai Rapid Re-housing	1			1	0%
FLC - HPO CSHI Maui Homelessness Prevention	19			19	0%
FLC - HPO CSHI Maui Rapid Re-housing	5			5	0%
FLC - HPO Ho'olanani	1			1	0%
FLC - HPO HPP Kauai Rapid Re-housing	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	2			2	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	13	10		23	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	5	9		14	0%
FLC - HPO RRH Homeless Prevention	36			36	0%
FLC - HPO RRH Rapid Re-Housing	8			8	0%
FLC - Ohana One PSH CoC Program		1		1	0%
Hawaii Affordable Properties, Inc.	3			3	0%
HAP - Na Kahua Hale O Ulu Wini	3			3	0%
Hawaii Rise	3			3	0%
RISE - CoC Rapid ReHousing	1			1	0%
RISE - CoC Transitional Housing	2			2	0%
HOPE Services Hawaii, Inc.	43	22		65	0%
HOPE - ESG Homelessness Prevention	5			5	0%
HOPE - ESG Rapid Re-housing	2	3		5	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	5	5		10	0%

Chronic Homelessness Status of Adults - Program Intakes During June 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	3	1		4	0%
HOPE - HPO HPP Rapid Re-housing	2			2	0%
HOPE - HPO Kiheipua	5	3		8	0%
HOPE - HPO NI Housing First	1	1		2	0%
HOPE - HPO RRH Homeless Prevention	12			12	0%
HOPE - HPO West Hawaii Emergency Housing Program	1	3		4	0%
HOPE - Keolahou Emergency Shelter	7	2		9	0%
HOPE - Kukui S+C Program		1		1	0%
HOPE - PATH Street Outreach Program		3		3	0%
Ka Hale A Ke Ola, Inc	40	2	1	43	2%
KHAKO - HPO Central ES Units	21	2		23	0%
KHAKO - HPO Central TH	9		1	10	10%
KHAKO - HPO Westside ES Units	7			7	0%
KHAKO - HPO Westside TH	3			3	0%
Kauai Economic Opportunity	19	19		38	0%
KEO - HPO Kauai All Regions - Street Outreach	13	19		32	0%
KEO - HPO Mana'olana Emergency	5			5	0%
KEO - HPO Mana'olana Transitional Housing	1			1	0%
Legal Aid Society of Hawaii	2		2	4	50%
LASH - HPO Legal Services Program	2		2	4	50%
Steadfast Housing Development Corporation		2		2	0%
SHDC - Eha S+C (Maui)		2		2	0%
USVETS	4	2	1	7	14%
USVETS - BP Hilo HOPTTEL Program		1		1	0%
USVETS - BP Kailua Kona HOPTTEL		1		1	0%
USVETS - BP Kauai HOPTTEL Program	1			1	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	1			1	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	2		1	3	33%
Grand Total	230	71	5	306	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 6/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	392	293	11	696	2%
kauai	123	42	6	171	4%
Maui	497	218	8	723	1%
Grand Total	1,012	553	25	1,590	2%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	139	51	0	190	0%
Homelessness Prevention	314	0	3	317	1%
PH - Permanent Supportive Housing	58	271	7	336	2%
PH - Rapid Re-Housing	186	30	4	220	2%
Services Only	37	21	5	63	8%
Street Outreach	136	170	0	306	0%
Transitional Housing (TH)	142	10	6	158	4%
Grand Total	1,012	553	25	1,590	2%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 6/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	38	13	4	55	7%
CCH - HPO CSHI Hawaii County Homelessness Prevention	3			3	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	1			1	0%
CCH - HPO NI Housing First (Kauai)		9	3	12	25%
CCH - HPO RRH Homeless Prevention (Kauai)	17			17	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	5	3	1	9	11%
CCH - HPO SHEG NI Homelessness Prevention	9			9	0%
CCH - HPO SHEG NI Rapid Rehousing	3	1		4	0%
Family Life Center	332	166	1	499	0%
FLC - ESG Kauai Homelessness Prevention	5			5	0%
FLC - ESG Kauai Rapid Re-housing	4	1		5	0%
FLC - ESG Maui Homelessness Prevention	6			6	0%
FLC - ESG Maui Rapid Re-housing	8	4		12	0%
FLC - ESG-CV Maui Homelessness Prevention	11			11	0%
FLC - Hoaloha PSH CoC Program	2	7		9	0%
FLC - HPO CSHI Kauai Homelessness Prevention	12			12	0%
FLC - HPO CSHI Kauai Rapid Re-housing	3			3	0%
FLC - HPO CSHI Maui Homelessness Prevention	25			25	0%
FLC - HPO CSHI Maui Rapid Re-housing	19			19	0%
FLC - HPO Ho'olanani	1	3		4	0%
FLC - HPO HPP Kauai Homelessness Prevention	15			15	0%
FLC - HPO HPP Kauai Rapid Re-housing	2		1	3	33%
FLC - HPO HPP Maui Homelessness Prevention	71			71	0%
FLC - HPO HPP Maui Rapid Re-housing	4			4	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	41	49		90	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	12	25		37	0%
FLC - HPO NI Housing First	4	30		34	0%
FLC - HPO RRH Homeless Prevention	62			62	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 6/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - HPO RRH Rapid Re-Housing	22	2		24	0%
FLC - Ohana One PSH CoC Program	3	45		48	0%
Hawaii Affordable Properties, Inc.	27	3	3	33	9%
HAP - Na Kahua Hale O Ulu Wini	27	3	3	33	9%
Hawaii Island Home for Recovery	12	26	3	41	7%
HIHR - HPO Transitional Housing	11	3	1	15	7%
HIHR - PSH 1	1	9	2	12	17%
HIHR - PSH 2 (CLOSED)		2		2	0%
HIHR - PSH 3		1		1	0%
HIHR - PSH 4		11		11	0%
Hawaii Rise	6			6	0%
RISE - CoC Rapid ReHousing	2			2	0%
RISE - CoC Transitional Housing	4			4	0%
HOPE Services Hawaii, Inc.	262	237	1	500	0%
HOPE - Continuum of Care II PSH		12		12	0%
HOPE - ESG Homelessness Prevention	8			8	0%
HOPE - ESG Rapid Re-housing	4	3		7	0%
HOPE - HPO East Hawaii Emergency Shelter	2	3		5	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	28	20		48	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	23	34		57	0%
HOPE - HPO HPP Homelessness Prevention	25			25	0%
HOPE - HPO HPP Rapid Re-housing	49	1		50	0%
HOPE - HPO Kiheipua	15	7		22	0%
HOPE - HPO NI Housing First	18	63		81	0%
HOPE - HPO RRH Homeless Prevention	29		1	30	3%
HOPE - HPO RRH Rapid Re-Housing	11	2		13	0%
HOPE - HPO West Hawaii Emergency Housing Program	9	12		21	0%
HOPE - Keolahou Emergency Shelter	13	7		20	0%
HOPE - Kukui S+C Program	5	51		56	0%
HOPE - New Start RRH	4			4	0%
HOPE - PATH Street Outreach Program	11	20		31	0%
HOPE - Sacred Hearts Emergency Shelter	6	2		8	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	157	19	2	178	1%
KHAKO - HPO Central ES Units	43	6		49	0%
KHAKO - HPO Central TH	44	2	1	47	2%
KHAKO - HPO Westside ES Units	25	6		31	0%
KHAKO - HPO Westside TH	42	2		44	0%
KHAKO - Ka La Hiki Ola	3	3	1	7	14%
Kauai Economic Opportunity	37	23		60	0%
KEO - HPO Kauai All Regions - Street Outreach	21	22		43	0%
KEO - HPO Mana'olana Emergency	9	1		10	0%
KEO - HPO Mana'olana Transitional Housing	7			7	0%
Legal Aid Society of Hawaii	34	18	4	56	7%
LASH - HPO Legal Services Program	34	18	4	56	7%
Maui AIDS Foundation	20		2	22	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
Maui Youth Family Services	6		2	8	25%
MYFS - BCP Homeless Prevention Program	6		2	8	25%
Neighborhood Place of Puna	11			11	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 6/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
NPP - HPO Family Assessment Center at Hale Iki	11			11	0%
Salvation Army Family Intervention Services	2		1	3	33%
SAFIS - Big Island RHY TLP	2		1	3	33%
Steadfast Housing Development Corporation	9	31		40	0%
SHDC - Eha S+C (Maui)	3	24		27	0%
SHDC - Kaahale CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)	1	2		3	0%
USVETS	56	17	2	75	3%
USVETS - BP Hilo HOPTTEL Program	1	3		4	0%
USVETS - BP Kailua Kona HOPTTEL	3	1		4	0%
USVETS - BP Kauai HOPTTEL Program	1			1	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	3			3	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	19	9		28	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	3			3	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	11			11	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	15	4	2	21	10%
Women In Need	3			3	0%
WIN - HPO Bridge To Success Kauai TH	3			3	0%
Grand Total	1012	553	25	1590	2%

Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)

Outreach Adults with Engagement Dates					%
Active as of June 30, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	62	74	136	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	28	20	48	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	23	34	57	0%
HOPE - PATH Street Outreach Program	0	11	20	31	0%
Kauai	0	21	22	43	0%
KEO - HPO Kauai All Regions - Street Outreach	0	21	22	43	0%
Maui	0	53	74	127	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	41	49	90	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	12	25	37	0%
Grand Total	0	136	170	306	0%

Outreach Adults without Engagement Dates					%
Active as of June 30, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	2	1	3	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	1	0	1	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	1	1	2	0%
Kauai	0	1	2	3	0%
KEO - HPO Kauai All Regions - Street Outreach	0	1	2	3	0%
Maui	45	9	12	66	68%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	41	9	9	59	69%
FLC - HPO Maui Regions 4, 5 - Street Outreach	4	0	3	7	57%
Grand Total	45	12	15	72	63%