

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of August 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=267) during August 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during August 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Three cases reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field; this is a one-percentage point increase compared to July.

All Cases Active as of August 31, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 22 out of 1,613 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, Transitional Housing (5%) was the highest followed by Permanent Supportive Housing and Rapid Re-housing (2%), Homelessness Prevention (1%), Emergency Shelter and Outreach programs were not missing data.

All Active Street Outreach Cases as of August 31, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 298 cases with dates of engagement.
- Table on the bottom shows a total of 54 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% compared to 50% (27/54) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for August 2020 (50%) is below the average for the past 12 months (57%).
- Cases with missing data in August were from programs on Maui (45).

The following table summarizes the MISSING data status of active ADULT cases (n=1,613) in the system as of August 31, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	168	75	0	243	0%
Homelessness Prevention	334	2	4	340	1%
PH - Permanent Supportive Housing	65	280	7	352	2%
PH - Rapid Re-Housing	203	41	5	249	2%
Street Outreach	135	163	0	298	0%
Transitional Housing (TH)	117	8	6	131	5%
Grand Total	1,022	569	22	1,613	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During August 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	36	36	2	74	3%
Kauai	40	17	0	57	0%
Maui	107	28	1	136	1%
Grand Total	183	81	3	267	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	57	29	0	86	0%
Homelessness Prevention	51	1	1	53	2%
PH - Permanent Supportive Housing (disability required for en	11	3	0	14	0%
PH - Rapid Re-Housing	22	12	2	36	6%
Street Outreach	37	36	0	73	0%
Transitional Housing (TH)	5	0	0	5	0%
Grand Total	183	81	3	267	1%

Chronic Homelessness Status of Adults - Program Intakes During August 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
Catholic Charities Hawaii	12	2		14	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	2			2	0%
CCH - HPO NI Housing First (Kauai)	3	2		5	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	1			1	0%
CCH - HPO SHEG NI Homelessness Prevention	4			4	0%
CCH - HPO SHEG NI Rapid Rehousing	2			2	0%
Family Life Center	74	17		91	0%
FLC - ESG Kauai Rapid Re-housing		1		1	0%
FLC - ESG Maui Rapid Re-housing	2	1		3	0%
FLC - ESG-CV Kauai Homelessness Prevention	1			1	0%
FLC - ESG-CV Kauai Street Outreach	4	2		6	0%
FLC - ESG-CV Maui Homelessness Prevention	20			20	0%
FLC - Hoaloha PSH CoC Program		1		1	0%
FLC - HPO CSHI Kauai Homelessness Prevention	7			7	0%
FLC - HPO CSHI Kauai Rapid Re-housing		1		1	0%
FLC - HPO CSHI Maui Homelessness Prevention	1			1	0%
FLC - HPO CSHI Maui Rapid Re-housing	2			2	0%
FLC - HPO Ho'olanani		2		2	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	8			8	0%
FLC - HPO HPP Maui Rapid Re-housing	1			1	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	15	4		19	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	2	4		6	0%
FLC - HPO RRH Homeless Prevention	4			4	0%
FLC - HPO RRH Rapid Re-Housing	5	1		6	0%
HOPE Services Hawaii, Inc.	25	34	1	60	2%
HOPE - ESG Rapid Re-housing	2	4		6	0%
HOPE - HPO East Hawaii Emergency Shelter	1	1		2	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	4			4	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	1	10		11	0%

Chronic Homelessness Status of Adults - Program Intakes During August 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO HPP Homelessness Prevention	4		1	5	20%
HOPE - HPO HPP Rapid Re-housing	2			2	0%
HOPE - HPO Kiheipua	3			3	0%
HOPE - HPO RRH Rapid Re-Housing	2	3		5	0%
HOPE - HPO Sacred Hearts Emergency Shelter	1	1		2	0%
HOPE - HPO West Hawaii Emergency Housing Program	1	4		5	0%
HOPE - Keolahou Emergency Shelter	3	4		7	0%
HOPE - KES Ohana Zone Street Outreach	1	1		2	0%
HOPE - PATH Street Outreach Program		6		6	0%
Ka Hale A Ke Ola, Inc	40	14		54	0%
KHAKO - HPO Central ES Dorm	8	4		12	0%
KHAKO - HPO Central ES Units	16	7		23	0%
KHAKO - HPO Central TH	1			1	0%
KHAKO - HPO Westside ES Dorm	9	1		10	0%
KHAKO - HPO Westside ES Units	6	2		8	0%
Kauai Economic Opportunity	17	11		28	0%
KEO - HPO Kauai All Regions - Street Outreach	10	9		19	0%
KEO - HPO Komohana Group Home TH	1			1	0%
KEO - HPO Mana'olana Emergency	6	2		8	0%
Maui AIDS Foundation	7	1		8	0%
MAF - HOPWA Formula - PSH TBRA	7			7	0%
MAF - HOPWA Formula STRMU		1		1	0%
Neighborhood Place of Puna	2	1		3	0%
NPP - HPO Family Assessment Center at Hale Iki	2	1		3	0%
Steadfast Housing Development Corporation	1			1	0%
SHDC - Kaahale CoC Funded (Kauai)	1			1	0%
USVETS	2	1	2	5	40%
USVETS - BP Kauai HOPTTEL Program	1			1	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	1	1	1	3	33%
USVETS - SSVF Priority 1 Maui Rapid Re-housing			1	1	100%
Women In Need	3			3	0%
WIN - HPO Bridge To Success Kauai TH	3			3	0%
Grand Total	183	81	3	267	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 8/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	360	278	10	648	2%
Kauai	141	67	3	211	1%
Maui	521	224	9	754	1%
Grand Total	1,022	569	22	1,613	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	168	75	0	243	0%
Homelessness Prevention	334	2	4	340	1%
PH - Permanent Supportive Housing	65	280	7	352	2%
PH - Rapid Re-Housing	203	41	5	249	2%
Street Outreach	135	163	0	298	0%
Transitional Housing (TH)	117	8	6	131	5%
Grand Total	1,022	569	22	1,613	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 8/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	57	15	3	75	4%
CCH - HPO CSHI Hawaii County Homelessness Prevention	3			3	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	3			3	0%
CCH - HPO NI Housing First (Kauai)	2	11	3	16	19%
CCH - HPO RRH Homeless Prevention (Kauai)	25	1		26	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	11	2		13	0%
CCH - HPO SHEG NI Homelessness Prevention	11			11	0%
CCH - HPO SHEG NI Rapid Rehousing	2	1		3	0%
Family Life Center	341	168		509	0%
FLC - ESG Kauai Rapid Re-housing	2	3		5	0%
FLC - ESG Maui Homelessness Prevention	4			4	0%
FLC - ESG Maui Rapid Re-housing	9	2		11	0%
FLC - ESG-CV Kauai Homelessness Prevention	1			1	0%
FLC - ESG-CV Kauai Street Outreach	5	3		8	0%
FLC - ESG-CV Maui Homelessness Prevention	35			35	0%
FLC - Hoaloha PSH CoC Program	1	9		10	0%
FLC - HPO CSHI Kauai Homelessness Prevention	7			7	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2	1		3	0%
FLC - HPO CSHI Maui Homelessness Prevention	32			32	0%
FLC - HPO CSHI Maui Rapid Re-housing	19			19	0%
FLC - HPO Ho'olanani	4	3		7	0%
FLC - HPO HPP Kauai Homelessness Prevention	7			7	0%
FLC - HPO HPP Maui Homelessness Prevention	64			64	0%
FLC - HPO HPP Maui Rapid Re-housing	7			7	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	48	43		91	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	7	24		31	0%
FLC - HPO NI Housing First	4	32		36	0%
FLC - HPO RRH Homeless Prevention	54			54	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 8/31/20

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - HPO RRH Rapid Re-Housing	28	2		30	0%
FLC - Ohana One PSH CoC Program	1	46		47	0%
Hawaii Affordable Properties, Inc.	26	3	3	32	9%
HAP - Na Kahua Hale O Ulu Wini	26	3	3	32	9%
Hawaii Island Home for Recovery	12	28	3	43	7%
HIHR - HPO Transitional Housing	11	4	1	16	6%
HIHR - PSH 1	1	11	2	14	14%
HIHR - PSH 3		1		1	0%
HIHR - PSH 4		12		12	0%
Hawaii Rise	7			7	0%
RISE - CoC Rapid ReHousing	2			2	0%
RISE - CoC Transitional Housing	5			5	0%
HOPE Services Hawaii, Inc.	256	233	2	491	0%
HOPE - Continuum of Care II PSH		11		11	0%
HOPE - ESG Homelessness Prevention	11			11	0%
HOPE - ESG Rapid Re-housing	6	9		15	0%
HOPE - HPO East Hawaii Emergency Shelter	10	6		16	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	21	10		31	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	11	28		39	0%
HOPE - HPO HPP Homelessness Prevention	31		1	32	3%
HOPE - HPO HPP Rapid Re-housing	49	1		50	0%
HOPE - HPO Kiheipua	20			20	0%
HOPE - HPO NI Housing First	19	67		86	0%
HOPE - HPO RRH Homeless Prevention	29		1	30	3%
HOPE - HPO RRH Rapid Re-Housing	11	4		15	0%
HOPE - HPO Sacred Hearts Emergency Shelter	5	4		9	0%
HOPE - HPO West Hawaii Emergency Housing Program	8	15		23	0%
HOPE - Keolahou Emergency Shelter	8	11		19	0%
HOPE - KES Ohana Zone Street Outreach	1			1	0%
HOPE - Kukui S+C Program	5	51		56	0%
HOPE - New Start RRH	4			4	0%
HOPE - PATH Street Outreach Program	5	16		21	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	148	30	1	179	1%
KHAKO - HPO Central ES Dorm	13	7		20	0%
KHAKO - HPO Central ES Units	54	13		67	0%
KHAKO - HPO Central TH	33		1	34	3%
KHAKO - HPO Westside ES Dorm	10	5		15	0%
KHAKO - HPO Westside ES Units	15	4		19	0%
KHAKO - HPO Westside TH	23	1		24	0%
Kauai Economic Opportunity	53	43		96	0%
KEO - HPO Kauai All Regions - Street Outreach	37	39		76	0%
KEO - HPO Komohana Group Home TH	2			2	0%
KEO - HPO Mana'olana Emergency	7	4		11	0%
KEO - HPO Mana'olana Transitional Housing	7			7	0%
Maui AIDS Foundation	28	1	2	31	6%
MAF - HOPWA Formula - PSH TBRA	23		2	25	8%
MAF - HOPWA Formula STRMU	5	1		6	0%
Maui Youth Family Services	6		2	8	25%
MYFS - BCP Homeless Prevention Program	6		2	8	25%
Neighborhood Place of Puna	10	1		11	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 8/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
NPP - HPO Family Assessment Center at Hale Iki	10	1		11	0%
Salvation Army Family Intervention Services	2		1	3	33%
SAFIS - Big Island RHY TLP	2		1	3	33%
Steadfast Housing Development Corporation	9	29		38	0%
SHDC - Eha S+C (Maui)	4	22		26	0%
SHDC - Kaahale CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
USVETS	61	18	5	84	6%
USVETS - BP Hilo HOPTEL Program	1	1		2	0%
USVETS - BP Kailua Kona HOPTEL	2			2	0%
USVETS - BP Kauai HOPTEL Program	1	1		2	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	23	11	1	35	3%
USVETS - SSVF Priority 1 Kauai Homeless Prev	7			7	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	9			9	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	16	5	4	25	16%
Women In Need	6			6	0%
WIN - HPO Bridge To Success Kauai TH	6			6	0%
Grand Total	1022	569	22	1613	1%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of August 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	38	54	92	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	21	10	31	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	11	28	39	0%
HOPE - KES Ohana Zone Street Outreach	0	1	0	1	0%
HOPE - PATH Street Outreach Program	0	5	16	21	0%
Kauai	0	42	42	84	0%
FLC - ESG-CV Kauai Street Outreach	0	5	3	8	0%
KEO - HPO Kauai All Regions - Street Outreach	0	37	39	76	0%
Maui	0	55	67	122	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	48	43	91	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	7	24	31	0%
Grand Total	0	135	163	298	0%

Outreach Adults without Engagement Dates					%
Active as of August 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	0	2	2	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	0	2	2	0%
Kauai	0	3	2	5	0%
FLC - ESG-CV Kauai Street Outreach	0	2	1	3	0%
KEO - HPO Kauai All Regions - Street Outreach	0	1	1	2	0%
Maui	27	9	11	47	57%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	23	8	10	41	56%
FLC - HPO Maui Regions 4, 5 - Street Outreach	4	1	1	6	67%