

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of October 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=284) during October 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during October 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Three cases reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field (1%); this is the same rate as September.

All Cases Active as of October 31, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 23 out of 1,562 adults, were missing the data necessary to calculate the chronic homeless field, one percentage point lower than in September.
- Comparing missing data rates by program type, Services Only (6%) was the highest followed by Transitional Housing (5%), Permanent Supportive Housing (2%), and Rapid Re-Housing and Street Outreach (1%); Emergency Shelter and Homelessness Prevention programs were not missing data.

All Active Street Outreach Cases as of October 31, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 303 cases with dates of engagement.
- Table on the bottom shows a total of 45 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% compared to 40% (18/45) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for October 2020 (40%) is below the average for the past 12 months (53%).
- All but one case with missing data in October were from programs on Maui (17).

The following table summarizes the MISSING data status of active ADULT cases (n=1,558) in the system as of October 30, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	176	99	1	276	0%
Homelessness Prevention	215	3	0	218	0%
PH - Permanent Supportive Housing	61	264	8	333	2%
PH - Rapid Re-Housing	166	40	3	209	1%
Services Only	38	24	4	66	6%
Street Outreach	175	172	2	349	1%
Transitional Housing (TH)	97	9	5	111	5%
Grand Total	928	611	23	1,562	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During October 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	71	39	2	112	2%
Kauai	33	18	0	51	0%
Maui	83	37	1	121	1%
Grand Total	187	94	3	284	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	40	36	1	77	1%
Homelessness Prevention	44	0	0	44	0%
PH - Permanent Supportive Housing (disability required for en	1	2	0	3	0%
PH - Rapid Re-Housing	26	5	2	33	6%
Services Only	8	3	0	11	0%
Street Outreach	62	47	0	109	0%
Transitional Housing (TH)	6	1	0	7	0%
Grand Total	187	94	3	284	1%

Chronic Homelessness Status of Adults - Program Intakes During October 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
Catholic Charities Hawaii	10	1		11	0%
CCH - HPO SHEG NI Homelessness Prevention	8			8	0%
CCH - HPO SHEG NI Rapid Rehousing	2	1		3	0%
Family Life Center	67	31		98	0%
FLC - ESG-CV Kauai Homelessness Prevention	1			1	0%
FLC - ESG-CV Kauai Street Outreach	4	1		5	0%
FLC - ESG-CV Maui Homelessness Prevention	15			15	0%
FLC - ESG-CV Maui Hotel Units ES		1		1	0%
FLC - HPO CSHI Kauai Homelessness Prevention	4			4	0%
FLC - HPO CSHI Kauai Rapid Re-housing	3			3	0%
FLC - HPO CSHI Maui Homelessness Prevention	4			4	0%
FLC - HPO CSHI Maui Rapid Re-housing	3	1		4	0%
FLC - HPO Ho'olanani	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	1			1	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	19	3		22	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	10	8		18	0%
FLC - HPO RRH Rapid Re-Housing	1			1	0%
FLC - Ohana One PSH CoC Program		1		1	0%
FLC - Wahi Hoomalu O Wailuku		16		16	0%
Hawaii Affordable Properties, Inc.	2			2	0%
HAP - Na Kahua Hale O Ulu Wini	2			2	0%
Hawaii Rise	4	1		5	0%
RISE - CoC Rapid ReHousing	3			3	0%
RISE - CoC Transitional Housing	1	1		2	0%
HOPE Services Hawaii, Inc.	47	35	2	84	2%
HOPE - ESG-CV Hawaii Homelessness Prevention	1			1	0%
HOPE - ESG-CV Hawaii Street Outreach	1	1		2	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	4	5		9	0%
HOPE - HPO East Hawaii Emergency Shelter		1		1	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach		1		1	0%

Chronic Homelessness Status of Adults - Program Intakes During October 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	8	11		19	0%
HOPE - HPO HPP Homelessness Prevention	5			5	0%
HOPE - HPO HPP Rapid Re-housing	5		1	6	17%
HOPE - HPO Kiheipua	2			2	0%
HOPE - HPO NI Housing First	1			1	0%
HOPE - HPO RRH Homeless Prevention	2			2	0%
HOPE - HPO RRH Rapid Re-Housing	8	2	1	11	9%
HOPE - HPO Sacred Hearts Emergency Shelter	1	2		3	0%
HOPE - HPO West Hawaii Emergency Housing Program	3	3		6	0%
HOPE - KES Ohana Zone Street Outreach		5		5	0%
HOPE - PATH Street Outreach Program	5	1		6	0%
HOPE - West Hawaii Temporary ES	1	3		4	0%
Ka Hale A Ke Ola, Inc	24	6	1	31	3%
KHAKO - HPO Central ES Dorm	3	3		6	0%
KHAKO - HPO Central ES Units	7		1	8	13%
KHAKO - HPO Westside ES Dorm	7	2		9	0%
KHAKO - HPO Westside ES Units	1			1	0%
KHAKO - HPO Westside TH	1			1	0%
KHAKO - Ka La Hiki Ola	5	1		6	0%
Kauai Economic Opportunity	17	16		33	0%
KEO - HPO Kauai All Regions - Street Outreach	15	16		31	0%
KEO - HPO Mana'olana Emergency	2			2	0%
Legal Aid Society of Hawaii	3	2		5	0%
LASH - HPO Legal Services Program	3	2		5	0%
Maui AIDS Foundation	3	1		4	0%
MAF - HOPWA Formula - PSH TBRA		1		1	0%
MAF - HOPWA Formula STRMU	3			3	0%
Neighborhood Place of Puna	6			6	0%
NPP - HPO Family Assessment Center at Hale Iki	6			6	0%
USVETS	2	1		3	0%
USVETS - BP Kauai HOPTTEL Program	1			1	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing		1		1	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	1			1	0%
Women In Need	2			2	0%
WIN - HPO Bridge To Success Kauai TH	2			2	0%
Grand Total	187	94	3	284	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 10/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	382	305	14	701	2%
Kauai	143	85	5	233	2%
Maui	403	221	4	628	1%
Grand Total	928	611	23	1,562	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	176	99	1	276	0%
Homelessness Prevention	215	3	0	218	0%
PH - Permanent Supportive Housing	61	264	8	333	2%
PH - Rapid Re-Housing	166	40	3	209	1%
Services Only	38	24	4	66	6%
Street Outreach	175	172	2	349	1%
Transitional Housing (TH)	97	9	5	111	5%
Grand Total	928	611	23	1,562	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 10/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	52	17	3	72	4%
CCH - HPO CSHI Hawaii County Homelessness Prevention	2			2	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	3			3	0%
CCH - HPO NI Housing First (Kauai)		11	3	14	21%
CCH - HPO RRH Homeless Prevention (Kauai)	17	1		18	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	11	2		13	0%
CCH - HPO SHEG NI Homelessness Prevention	16	1		17	0%
CCH - HPO SHEG NI Rapid Rehousing	3	2		5	0%
Family Life Center	223	167		390	0%
FLC - ESG Kauai Rapid Re-housing		1		1	0%
FLC - ESG Maui Rapid Re-housing	10	1		11	0%
FLC - ESG-CV Kauai Homelessness Prevention	2			2	0%
FLC - ESG-CV Kauai Street Outreach	10	5		15	0%
FLC - ESG-CV Maui Homelessness Prevention	59			59	0%
FLC - Hoaloha PSH CoC Program	1	9		10	0%
FLC - HPO CSHI Kauai Homelessness Prevention	4			4	0%
FLC - HPO CSHI Kauai Rapid Re-housing	5			5	0%
FLC - HPO CSHI Maui Homelessness Prevention	13			13	0%
FLC - HPO CSHI Maui Rapid Re-housing	9	1		10	0%
FLC - HPO Ho'olanani	4	2		6	0%
FLC - HPO HPP Kauai Homelessness Prevention	1			1	0%
FLC - HPO HPP Maui Homelessness Prevention	14			14	0%
FLC - HPO HPP Maui Rapid Re-housing	1			1	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	46	34		80	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	13	22		35	0%
FLC - HPO NI Housing First	5	30		35	0%
FLC - HPO RRH Homeless Prevention	11			11	0%
FLC - HPO RRH Rapid Re-Housing	15			15	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 10/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - Ohana One PSH CoC Program		46		46	0%
FLC - Wahi Hoomalu O Wailuku		16		16	0%
Hawaii Affordable Properties, Inc.	27	2	3	32	9%
HAP - Na Kahua Hale O Ulu Wini	27	2	3	32	9%
Hawaii Island Home for Recovery	12	27	3	42	7%
HIHR - HPO Transitional Housing	11	4	1	16	6%
HIHR - PSH 1	1	23	2	26	8%
Hawaii Rise	10	1		11	0%
RISE - CoC Rapid ReHousing	9			9	0%
RISE - CoC Transitional Housing	1	1		2	0%
HOPE Services Hawaii, Inc.	238	247	3	488	1%
HOPE - Continuum of Care II PSH		9		9	0%
HOPE - ESG Homelessness Prevention	7			7	0%
HOPE - ESG Rapid Re-housing	5	11		16	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	3			3	0%
HOPE - ESG-CV Hawaii Street Outreach	1	1		2	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	12	15		27	0%
HOPE - HPO East Hawaii Emergency Shelter	8	6		14	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	17	10		27	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	21	28		49	0%
HOPE - HPO HPP Homelessness Prevention	17			17	0%
HOPE - HPO HPP Rapid Re-housing	29		1	30	3%
HOPE - HPO Kiheipua	9			9	0%
HOPE - HPO NI Housing First	19	64	1	84	1%
HOPE - HPO RRH Homeless Prevention	27			27	0%
HOPE - HPO RRH Rapid Re-Housing	20	9	1	30	3%
HOPE - HPO Sacred Hearts Emergency Shelter	5	3		8	0%
HOPE - HPO West Hawaii Emergency Housing Program	7	14		21	0%
HOPE - Keolahou Emergency Shelter	2	4		6	0%
HOPE - KES Ohana Zone Street Outreach	2	6		8	0%
HOPE - Kukui S+C Program	5	44		49	0%
HOPE - New Start RRH	5			5	0%
HOPE - PATH Street Outreach Program	11	15		26	0%
HOPE - West Hawaii Temporary ES	4	8		12	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	140	28	1	169	1%
KHAKO - HPO Central ES Dorm	15	6		21	0%
KHAKO - HPO Central ES Units	53	12	1	66	2%
KHAKO - HPO Central TH	17			17	0%
KHAKO - HPO Westside ES Dorm	12	6		18	0%
KHAKO - HPO Westside ES Units	19	2		21	0%
KHAKO - HPO Westside TH	19	1		20	0%
KHAKO - Ka La Hiki Ola	5	1		6	0%
Kauai Economic Opportunity	70	56	2	128	2%
KEO - HPO Kauai All Regions - Street Outreach	50	51	2	103	2%
KEO - HPO Komohana Group Home TH	3			3	0%
KEO - HPO Mana'olana Emergency	10	4		14	0%
KEO - HPO Mana'olana Transitional Housing	7	1		8	0%
Legal Aid Society of Hawaii	33	23	4	60	7%
LASH - HPO Legal Services Program	33	23	4	60	7%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 10/31/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Maui AIDS Foundation	33	2	2	37	5%
MAF - HOPWA Formula - PSH TBRA	23	1	2	26	8%
MAF - HOPWA Formula STRMU	10	1		11	0%
Maui Youth Family Services	10			10	0%
MYFS - BCP Homeless Prevention Program	8			8	0%
MYFS - Youth Street Outreach	2			2	0%
Neighborhood Place of Puna	13			13	0%
NPP - HPO Family Assessment Center at Hale Iki	13			13	0%
Salvation Army Family Intervention Services	4		1	5	20%
SAFIS - Big Island RHY TLP	2		1	3	33%
SAFIS - Big Island Youth Street Outreach	2			2	0%
Steadfast Housing Development Corporation	7	27		34	0%
SHDC - Eha S+C (Maui)	3	22		25	0%
SHDC - Kaahale CoC Funded (Kauai)	2	1		3	0%
SHDC - Kaulana CoC Funded (Maui)	2	2		4	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
USVETS	48	14	1	63	2%
USVETS - BP Kauai HOPTTEL Program	3	1		4	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	26	10		36	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	2			2	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	13	3	1	17	6%
Women In Need	8			8	0%
WIN - HPO Bridge To Success Kauai TH	8			8	0%
Grand Total	928	611	23	1562	1%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of October 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	44	58	102	0%
HOPE - ESG-CV Hawaii Street Outreach	0	1	1	2	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	16	10	26	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	17	27	44	0%
HOPE - KES Ohana Zone Street Outreach	0	2	5	7	0%
HOPE - PATH Street Outreach Program	0	8	15	23	0%
Kauai	1	48	50	99	1%
FLC - ESG-CV Kauai Street Outreach	0	6	4	10	0%
KEO - HPO Kauai All Regions - Street Outreach	1	42	46	89	1%
Maui	0	47	55	102	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	37	34	71	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	10	21	31	0%
Grand Total	1	139	163	303	0%

Outreach Adults without Engagement Dates					%
Active as of October 31, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	1	3	4	0%
HOPE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	1	3	4	0%
Kauai	1	4	3	8	13%
FLC - ESG-CV Kauai Street Outreach	0	1	2	3	0%
KEO - HPO Kauai All Regions - Street Outreach	1	3	1	5	20%
Maui	17	8	8	33	52%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	13	8	6	27	48%
FLC - HPO Maui Regions 4, 5 - Street Outreach	4	0	2	6	67%
Grand Total	18	13	14	45	40%