

**Report Brief**  
**Compliance to Chronic Homeless Data Completion**  
**Neighbor Islands – Bridging the Gap**

For the Month of November 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=242) during November 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during November 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Two cases reported MISSING DATA (including data not collected or client refused) under the Chronic homelessness field (1%); this rate is the same as October.

All Cases Active as of November 30, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 22 out of 1,601 adults, were missing the data necessary to calculate the chronic homeless field, the same as in October.
- Comparing missing data rates by program type, Services Only (6%) was the highest followed by Transitional Housing (4%), Permanent Supportive Housing (2%), and Street Outreach (1%); Emergency Shelter, Homelessness Prevention, and Rapid Re-Housing were not missing data.

All Active Street Outreach Cases as of November 30, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 358 cases with dates of engagement.
- Table on the bottom shows a total of 48 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 1% (3/358), compared to 38% (18/48) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for November 2020 is below the average for the past 12 months (52%).
- All but one case with missing data in November were from programs on Maui (17).

The following table summarizes the MISSING data status of active ADULT cases (n=1,601) in the system as of November 30, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	187	88	1	276	0%
Homelessness Prevention	229	3	1	233	0%
PH - Permanent Supportive Housing	66	258	8	332	2%
PH - Rapid Re-Housing	186	48	1	235	0%
Services Only	37	23	4	64	6%
Street Outreach	177	178	3	358	1%
Transitional Housing (TH)	90	9	4	103	4%
<b>Grand Total</b>	<b>972</b>	<b>607</b>	<b>22</b>	<b>1,601</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults - Program Intakes During November 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	74	20	1	95	1%
Kauai	38	14	1	53	2%
Maui	77	17	0	94	0%
<b>Grand Total</b>	<b>189</b>	<b>51</b>	<b>2</b>	<b>242</b>	<b>1%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	57	11	0	68	0%
Homelessness Prevention	38	0	1	39	3%
PH - Permanent Supportive Housing	3	0	0	3	0%
PH - Rapid Re-Housing	45	9	0	54	0%
Services Only	5	3	0	8	0%
Street Outreach	37	28	1	66	2%
Transitional Housing (TH)	4	0	0	4	0%
<b>Grand Total</b>	<b>189</b>	<b>51</b>	<b>2</b>	<b>242</b>	<b>1%</b>

### Chronic Homelessness Status of Adults - Program Intakes During November 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
<b>Catholic Charities Hawaii</b>	<b>3</b>		<b>1</b>	<b>4</b>	<b>25%</b>
CCH - HPO SHEG NI Homelessness Prevention	2		1	3	33%
CCH - HPO SHEG NI Rapid Rehousing	1			1	0%
<b>Family Life Center</b>	<b>54</b>	<b>15</b>	<b>1</b>	<b>70</b>	<b>1%</b>
FLC - ESG Kauai Rapid Re-housing	3			3	0%
FLC - ESG-CV Kauai Homelessness Prevention	3			3	0%
FLC - ESG-CV Kauai Street Outreach	8	2	1	11	9%
FLC - ESG-CV Maui Homelessness Prevention	5			5	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2	1		3	0%
FLC - HPO CSHI Maui Homelessness Prevention	5			5	0%
FLC - HPO CSHI Maui Rapid Re-housing	9			9	0%
FLC - HPO Ho'olanani	3			3	0%
FLC - HPO HPP Kauai Homelessness Prevention	1			1	0%
FLC - HPO HPP Maui Homelessness Prevention	1			1	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	8	6		14	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	3	4		7	0%
FLC - HPO RRH Rapid Re-Housing	1			1	0%
FLC - Wahi Hoomalu O Wailuku	2	2		4	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>63</b>	<b>17</b>		<b>80</b>	<b>0%</b>
HOPE - ESG-CV Hawaii Homelessness Prevention	3			3	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	2			2	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES		1		1	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	3			3	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		6		6	0%
HOPE - HPO HPP Homelessness Prevention	11			11	0%
HOPE - HPO HPP Rapid Re-housing	11			11	0%
HOPE - HPO Kiheipua	7			7	0%
HOPE - HPO RRH Homeless Prevention	5			5	0%
HOPE - HPO RRH Rapid Re-Housing	15	8		23	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)			1	1	0%

## Chronic Homelessness Status of Adults - Program Intakes During November 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	missing	Grand Total	% Missing
HOPE - Kukui S+C Program	1			1	0%
HOPE - PATH Street Outreach Program	1	1		2	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	4			4	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>38</b>	<b>4</b>		<b>42</b>	<b>0%</b>
KHAKO - HPO Central ES Dorm	4	2		6	0%
KHAKO - HPO Central ES Units	15			15	0%
KHAKO - HPO Westside ES Dorm	7	1		8	0%
KHAKO - HPO Westside ES Units	10	1		11	0%
KHAKO - Ka La Hiki Ola	2			2	0%
<b>Kauai Economic Opportunity</b>	<b>18</b>	<b>9</b>		<b>27</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	14	9		23	0%
KEO - HPO Komohana Group Home TH	1			1	0%
KEO - HPO Mana'olana Emergency	1			1	0%
KEO - HPO Mana'olana Transitional Housing	2			2	0%
<b>Legal Aid Society of Hawaii</b>	<b>3</b>	<b>3</b>		<b>6</b>	<b>0%</b>
LASH - HPO Legal Services Program	3	3		6	0%
<b>Maui AIDS Foundation</b>	<b>2</b>			<b>2</b>	<b>0%</b>
MAF - HOPWA Formula - PSH TBRA	2			2	0%
<b>Neighborhood Place of Puna</b>	<b>4</b>	<b>2</b>		<b>6</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	4	2		6	0%
<b>USVETS</b>	<b>3</b>	<b>1</b>		<b>4</b>	<b>0%</b>
USVETS - BP Hilo HOPTTEL Program		1		1	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	1			1	0%
<b>Women In Need</b>	<b>1</b>			<b>1</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	1			1	0%
<b>Grand Total</b>	<b>189</b>	<b>51</b>	<b>2</b>	<b>242</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 11/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	401	299	12	712	2%
Kauai	157	91	6	254	2%
Maui	414	217	4	635	1%
<b>Grand Total</b>	<b>972</b>	<b>607</b>	<b>22</b>	<b>1,601</b>	<b>1%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	187	88	1	276	0%
Homelessness Prevention	229	3	1	233	0%
PH - Permanent Supportive Housing	66	258	8	332	2%
PH - Rapid Re-Housing	186	48	1	235	0%
Services Only	37	23	4	64	6%
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Transitional Housing (TH)	90	9	4	103	4%
<b>Grand Total</b>	<b>972</b>	<b>607</b>	<b>22</b>	<b>1,601</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 11/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Catholic Charities Hawaii</b>	<b>54</b>	<b>16</b>	<b>4</b>	<b>74</b>	<b>5%</b>
CCH - HPO CSHI Hawaii County Homelessness Prevention	2			2	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	3			3	0%
CCH - HPO NI Housing First (Kauai)		10	3	13	23%
CCH - HPO RRH Homeless Prevention (Kauai)	17	1		18	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	12	2		14	0%
CCH - HPO SHEG NI Homelessness Prevention	18	1	1	20	5%
CCH - HPO SHEG NI Rapid Rehousing	2	2		4	0%
<b>Family Life Center</b>	<b>231</b>	<b>171</b>	<b>1</b>	<b>403</b>	<b>0%</b>
FLC - ESG Kauai Rapid Re-housing	3	1		4	0%
FLC - ESG Maui Rapid Re-housing	8	1		9	0%
FLC - ESG-CV Kauai Homelessness Prevention	4			4	0%
FLC - ESG-CV Kauai Street Outreach	16	7	1	24	4%
FLC - ESG-CV Maui Homelessness Prevention	63			63	0%
FLC - Hoaloha PSH CoC Program	1	9		10	0%
FLC - HPO CSHI Kauai Rapid Re-housing	6	1		7	0%
FLC - HPO CSHI Maui Homelessness Prevention	18			18	0%
FLC - HPO CSHI Maui Rapid Re-housing	14	1		15	0%
FLC - HPO Ho'olanani	4	2		6	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	9			9	0%
FLC - HPO HPP Maui Rapid Re-housing	1			1	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	45	37		82	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	14	22		36	0%
FLC - HPO NI Housing First	5	30		35	0%
FLC - HPO RRH Homeless Prevention	6			6	0%
FLC - HPO RRH Rapid Re-Housing	10			10	0%
FLC - Ohana One PSH CoC Program		44		44	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 11/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - Wahi Hoomalu O Wailuku	2	16		18	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>26</b>	<b>2</b>	<b>3</b>	<b>31</b>	<b>10%</b>
HAP - Na Kahua Hale O Ulu Wini	26	2	3	31	10%
<b>Hawaii Island Home for Recovery</b>	<b>12</b>	<b>28</b>	<b>3</b>	<b>43</b>	<b>7%</b>
HIHR - HPO Transitional Housing	11	4	1	16	6%
HIHR - PSH 1	1	24	2	27	7%
<b>Hawaii Rise</b>	<b>10</b>	<b>1</b>		<b>11</b>	<b>0%</b>
RISE - CoC Rapid ReHousing	9			9	0%
RISE - CoC Transitional Housing	1	1		2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>264</b>	<b>241</b>	<b>1</b>	<b>506</b>	<b>0%</b>
HOPE - Continuum of Care II PSH		9		9	0%
HOPE - ESG Homelessness Prevention	7			7	0%
HOPE - ESG Rapid Re-housing	4	11		15	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	6			6	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	2			2	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	10	11		21	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	5	5		10	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	17	10		27	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	19	29		48	0%
HOPE - HPO HPP Homelessness Prevention	28			28	0%
HOPE - HPO HPP Rapid Re-housing	32			32	0%
HOPE - HPO Kiheipua	10			10	0%
HOPE - HPO NI Housing First	19	60	1	80	1%
HOPE - HPO RRH Homeless Prevention	24			24	0%
HOPE - HPO RRH Rapid Re-Housing	35	17		52	0%
HOPE - HPO Sacred Hearts Emergency Shelter	5	3		8	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	7	14		21	0%
HOPE - Keolahou Emergency Shelter	2	3		5	0%
HOPE - KES Ohana Zone Street Outreach	1	5		6	0%
HOPE - Kukui S+C Program	9	45		54	0%
HOPE - New Start RRH	5			5	0%
HOPE - PATH Street Outreach Program	11	14		25	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	6	5		11	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>152</b>	<b>23</b>	<b>1</b>	<b>176</b>	<b>1%</b>
KHAKO - HPO Central ES Dorm	16	6		22	0%
KHAKO - HPO Central ES Units	58	8	1	67	1%
KHAKO - HPO Central TH	12			12	0%
KHAKO - HPO Westside ES Dorm	14	4		18	0%
KHAKO - HPO Westside ES Units	26	3		29	0%
KHAKO - HPO Westside TH	19	1		20	0%
KHAKO - Ka La Hiki Ola	7	1		8	0%
<b>Kauai Economic Opportunity</b>	<b>74</b>	<b>59</b>	<b>2</b>	<b>135</b>	<b>1%</b>
KEO - HPO Kauai All Regions - Street Outreach	53	54	2	109	2%
KEO - HPO Komohana Group Home TH	4			4	0%
KEO - HPO Mana'olana Emergency	10	4		14	0%
KEO - HPO Mana'olana Transitional Housing	7	1		8	0%
<b>Legal Aid Society of Hawaii</b>	<b>30</b>	<b>22</b>	<b>4</b>	<b>56</b>	<b>7%</b>
LASH - HPO Legal Services Program	30	22	4	56	7%
<b>Maui AIDS Foundation</b>	<b>35</b>	<b>1</b>	<b>2</b>	<b>38</b>	<b>5%</b>
MAF - HOPWA Formula - PSH TBRA	25		2	27	7%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 11/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
MAF - HOPWA Formula STRMU	10	1		11	0%
<b>Maui Youth Family Services</b>	<b>9</b>			<b>9</b>	<b>0%</b>
MYFS - BCP Homeless Prevention Program	8			8	0%
MYFS - Youth Street Outreach	1			1	0%
<b>Neighborhood Place of Puna</b>	<b>11</b>	<b>2</b>		<b>13</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	11	2		13	0%
<b>Salvation Army Family Intervention Services</b>	<b>2</b>			<b>2</b>	<b>0%</b>
SAFIS - Big Island RHY TLP	2			2	0%
<b>Steadfast Housing Development Corporation</b>	<b>6</b>	<b>27</b>		<b>33</b>	<b>0%</b>
SHDC - Eha S C (Maui)	3	22		25	0%
SHDC - Kaahele CoC Funded (Kauai)	1	1		2	0%
SHDC - Kaulana CoC Funded (Maui)	2	2		4	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
<b>USVETS</b>	<b>48</b>	<b>14</b>	<b>1</b>	<b>63</b>	<b>2%</b>
USVETS - BP Hilo HOPTel Program		1		1	0%
USVETS - BP Kauai HOPTel Program	1	1		2	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	5			5	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	25	9		34	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	3			3	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	12	3	1	16	6%
<b>Women In Need</b>	<b>8</b>			<b>8</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	8			8	0%
<b>Grand Total</b>	<b>972</b>	<b>607</b>	<b>22</b>	<b>1601</b>	<b>1%</b>

**Chronic Homeless Data Completion  
Street Outreach Programs - Neighbor Islands (BTG)**

<b>Outreach Adults with Engagement Dates</b>					<b>%</b>
<b>Active as of November 30, 2020</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>0</b>	<b>48</b>	<b>58</b>	<b>106</b>	<b>0%</b>
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	17	10	27	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	19	29	48	0%
HOPE - KES Ohana Zone Street Outreach	0	1	5	6	0%
HOPE - PATH Street Outreach Program	0	11	14	25	0%
<b>Kauai</b>	<b>3</b>	<b>69</b>	<b>61</b>	<b>133</b>	<b>2%</b>
FLC - ESG-CV Kauai Street Outreach	1	16	7	24	4%
KEO - HPO Kauai All Regions - Street Outreach	2	53	54	109	2%
<b>Maui</b>	<b>0</b>	<b>60</b>	<b>59</b>	<b>119</b>	<b>0%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	45	37	82	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	14	22	36	0%
MYFS - Youth Street Outreach	0	1	0	1	0%
<b>Grand Total</b>	<b>3</b>	<b>177</b>	<b>178</b>	<b>358</b>	<b>1%</b>

<b>Outreach Adults without Engagement Dates</b>					<b>%</b>
<b>Active as of November 30, 2020</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>0%</b>
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	1	2	3	0%
<b>Kauai</b>	<b>1</b>	<b>11</b>	<b>4</b>	<b>16</b>	<b>6%</b>
FLC - ESG-CV Kauai Street Outreach	0	1	3	4	0%
KEO - HPO Kauai All Regions - Street Outreach	1	10	1	12	8%
<b>Maui</b>	<b>17</b>	<b>5</b>	<b>7</b>	<b>29</b>	<b>59%</b>
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	13	5	5	23	57%
FLC - HPO Maui Regions 4, 5 - Street Outreach	4	0	2	6	67%
MYFS - Youth Street Outreach	0	0	0	0	NA
<b>Grand Total</b>	<b>18</b>	<b>17</b>	<b>13</b>	<b>48</b>	<b>38%</b>