

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of January 2021

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=206) during January 2021. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during January 2021, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Two cases reported MISSING DATA (including data not collected or client refused) under the Chronic homelessness field (1%); this rate is the same as December.

All Cases Active as of January 31, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 23 out of 1,597 adults, were missing the data necessary to calculate the chronic homeless field, the same as in December.
- Comparing missing data rates by program type, Services Only (8%) was the highest followed by Transitional Housing (6%), Permanent Supportive Housing (2%), and Emergency Shelter, Homelessness Prevention, and Rapid Re-Housing (1%). Street Outreach programs were not missing data.

All Active Street Outreach Cases as of January 31, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 344 cases with dates of engagement.
- Table on the bottom shows a total of 65 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0%, compared to 26% (17/65) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for January 2021 is below the average for the past 12 months (48%).
- All cases with missing data in January were from programs on Maui (17).

The following table summarizes the MISSING data status of active ADULT cases (n=1,597) in the system as of January 31, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	240	78	2	320	1%
Homelessness Prevention	224	3	2	229	1%
PH - Permanent Supportive Housing	71	238	6	315	2%
PH - Rapid Re-Housing	216	52	4	272	1%
Services Only	27	19	4	50	8%
Street Outreach	160	183	1	344	0%
Transitional Housing (TH)	57	6	4	67	6%
Grand Total	995	579	23	1,597	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During January 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	82	44	1	127	1%
Kauai	39	3	1	43	2%
Maui	85	30	0	115	0%
Grand Total	206	77	2	285	1%

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	72	26	0	98	0%
Homelessness Prevention	74	1	1	76	1%
PH - Permanent Supportive Housing	2	1	0	3	0%
PH - Rapid Re-Housing	20	6	1	27	4%
Services Only	5	2	0	7	0%
Street Outreach	27	41	0	68	0%
Transitional Housing (TH)	6	0	0	6	0%
Grand Total	206	77	2	285	1%

Chronic Homelessness Status of Adults - Program Intakes During January 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Bay Clinic		4		4	0%
BAY - ESG-CV Hawaii Street Outreach		4		4	0%
Catholic Charities Hawaii	13			13	0%
CCH - ESG-CV Kauai Homelessness Prevention	3			3	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	5			5	0%
CCH - HPO SHEG NI Homelessness Prevention	3			3	0%
CCH - HPO SHEG NI Rapid Rehousing	2			2	0%
Family Life Center	55	23	1	79	1%
FLC - ESG Kauai Homelessness Prevention			1	1	100%
FLC - ESG-CV Kauai Homelessness Prevention	3			3	0%
FLC - ESG-CV Kauai Street Outreach	2	1		3	0%
FLC - ESG-CV Maui Homelessness Prevention	30			30	0%
FLC - HPO CSHI Kauai Homelessness Prevention	5			5	0%
FLC - HPO HPP Kauai Homelessness Prevention	5			5	0%
FLC - HPO HPP Maui Homelessness Prevention	1			1	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	4	8		12	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	4	9		13	0%
FLC - HPO RRH Homeless Prevention		1		1	0%
FLC - HPO RRH Rapid Re-Housing	1	1		2	0%
FLC - Wahi Hoomalu O Wailuku		3		3	0%
Hawaii Affordable Properties, Inc.	4			4	0%
HAP - Na Kahua Hale O Ulu Wini	4			4	0%
HOPE Services Hawaii, Inc.	59	38	1	98	1%
HOPE - ESG-CV Hawaii Homelessness Prevention	7			7	0%
HOPE - ESG-CV Hawaii Street Outreach	2	6		8	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	7	8		15	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	2	2		4	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	2			2	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	5	8		13	0%
HOPE - HPO HPP Homelessness Prevention	4			4	0%

Chronic Homelessness Status of Adults - Program Intakes During January 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
HOPE - HPO HPP Rapid Re-housing	8	1		9	0%
HOPE - HPO Kiheipua	4	3		7	0%
HOPE - HPO RRH Homeless Prevention	4			4	0%
HOPE - HPO RRH Rapid Re-Housing	6	4	1	11	9%
HOPE - HPO Sacred Hearts Emergency Shelter	2			2	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	1	1		2	0%
HOPE - PATH Street Outreach Program	2	3		5	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	3	2		5	0%
Ka Hale A Ke Ola, Inc	42	5		47	0%
KHAKO - HPO Central ES Dorm	7	1		8	0%
KHAKO - HPO Central ES Units	20	2		22	0%
KHAKO - HPO Westside ES Dorm	6	1		7	0%
KHAKO - HPO Westside ES Units	8	1		9	0%
KHAKO - Ka La Hiki Ola	1			1	0%
Kauai Economic Opportunity	14	2		16	0%
KEO - HPO Kauai All Regions - Street Outreach	6	2		8	0%
KEO - HPO Mana'olana Emergency	6			6	0%
KEO - HPO Mana'olana Transitional Housing	2			2	0%
Legal Aid Society of Hawaii	4	2		6	0%
LASH - HPO Legal Services Program	4	2		6	0%
Maui AIDS Foundation	3			3	0%
MAF - HOPWA Formula - PSH TBRA	2			2	0%
MAF - HOPWA Formula STRMU	1			1	0%
Neighborhood Place of Puna	4	2		6	0%
NPP - HPO Family Assessment Center at Hale Iki	4	2		6	0%
Steadfast Housing Development Corporation		1		1	0%
SHDC - Kulalani CoC Funded (Maui)		1		1	0%
USVETS	8			8	0%
USVETS - BP Kauai HOPTEL Program	2			2	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	2			2	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	1			1	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	1			1	0%
Grand Total	206	77	2	285	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 01/31/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	419	293	15	727	2%
Kauai	170	75	4	249	2%
Maui	406	211	4	621	1%
Grand Total	995	579	23	1,597	1%

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	240	78	2	320	1%
Homelessness Prevention	224	3	2	229	1%
PH - Permanent Supportive Housing	71	238	6	315	2%
PH - Rapid Re-Housing	216	52	4	272	1%
Services Only	27	19	4	50	8%
Street Outreach	160	183	1	344	0%
Transitional Housing (TH)	57	6	4	67	6%
Grand Total	995	579	23	1,597	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 01/31/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Bay Clinic	2	5	1	8	13%
BAY - ESG-CV Hawaii Street Outreach	2	5	1	8	13%
Catholic Charities Hawaii	51	13	4	68	6%
CCH - ESG-CV Kauai Homelessness Prevention	3			3	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	6			6	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	3			3	0%
CCH - HPO NI Housing First (Kauai)		10	3	13	23%
CCH - HPO RRH Homeless Prevention (Kauai)	13			13	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	14	2		16	0%
CCH - HPO SHEG NI Homelessness Prevention	8		1	9	11%
CCH - HPO SHEG NI Rapid Rehousing	4	1		5	0%
Family Life Center	206	168	1	375	0%
FLC - ESG Kauai Homelessness Prevention			1	1	100%
FLC - ESG Kauai Rapid Re-housing	3			3	0%
FLC - ESG Maui Rapid Re-housing	4	1		5	0%
FLC - ESG-CV Kauai Homelessness Prevention	3			3	0%
FLC - ESG-CV Kauai Street Outreach	24	7		31	0%
FLC - ESG-CV Maui Homelessness Prevention	56			56	0%
FLC - Hoaloha PSH CoC Program	1	9		10	0%
FLC - HPO CSHI Kauai Homelessness Prevention	7			7	0%
FLC - HPO CSHI Kauai Rapid Re-housing	5	2		7	0%
FLC - HPO CSHI Maui Homelessness Prevention	9			9	0%
FLC - HPO CSHI Maui Rapid Re-housing	17			17	0%
FLC - HPO Ho'olanani	3			3	0%
FLC - HPO HPP Kauai Homelessness Prevention	5			5	0%
FLC - HPO HPP Maui Homelessness Prevention	6			6	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	32	30		62	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	10	30		40	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 01/31/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - HPO NI Housing First	5	30		35	0%
FLC - HPO RRH Homeless Prevention	2	1		3	0%
FLC - HPO RRH Rapid Re-Housing	13	3		16	0%
FLC - Ohana One PSH CoC Program		44		44	0%
FLC - Wahi Hoomalu O Wailuku	1	11		12	0%
Hawaii Affordable Properties, Inc.	25	1	3	29	10%
HAP - Na Kahua Hale O Ulu Wini	25	1	3	29	10%
Hawaii Island Home for Recovery	11	28	1	40	3%
HIHR - HPO Transitional Housing	9	4	1	14	7%
HIHR - PSH 1	2	24		26	0%
Hawaii Rise	9	1		10	0%
RISE - CoC Rapid ReHousing	8			8	0%
RISE - CoC Transitional Housing	1	1		2	0%
HOPE Services Hawaii, Inc.	299	237	3	539	1%
HOPE - ESG Homelessness Prevention	3			3	0%
HOPE - ESG Rapid Re-housing	4	8		12	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	15			15	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	3			3	0%
HOPE - ESG-CV Hawaii Street Outreach	6	19		25	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	9	13		22	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	5	5		10	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	18	8		26	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	16	22		38	0%
HOPE - HPO HPP Homelessness Prevention	29			29	0%
HOPE - HPO HPP Rapid Re-housing	43	1	1	45	2%
HOPE - HPO Kiheipua	7	3		10	0%
HOPE - HPO NI Housing First	19	51	1	71	1%
HOPE - HPO RRH Homeless Prevention	31	1		32	0%
HOPE - HPO RRH Rapid Re-Housing	47	24	1	72	1%
HOPE - HPO Sacred Hearts Emergency Shelter	6	2		8	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	6	14		20	0%
HOPE - Keolahou Emergency Shelter		2		2	0%
HOPE - KES Ohana Zone Street Outreach		2		2	0%
HOPE - Kukui S+C Program	11	43		54	0%
HOPE - New Start RRH	5			5	0%
HOPE - PATH Street Outreach Program	7	15		22	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	9	4		13	0%
Ka Hale A Ke Ola, Inc	177	18	1	196	1%
KHAKO - HPO Central ES Dorm	18	2		20	0%
KHAKO - HPO Central ES Units	91	7	1	99	1%
KHAKO - HPO Westside ES Dorm	17	1		18	0%
KHAKO - HPO Westside ES Units	49	7		56	0%
KHAKO - Ka La Hiki Ola	2	1		3	0%
Kauai Economic Opportunity	69	48		117	0%
KEO - HPO Kauai All Regions - Street Outreach	45	45		90	0%
KEO - HPO Komohana Group Home TH	4			4	0%
KEO - HPO Mana'olana Emergency	11	3		14	0%
KEO - HPO Mana'olana Transitional Housing	9			9	0%
Legal Aid Society of Hawaii	25	18	4	47	9%
LASH - HPO Legal Services Program	25	18	4	47	9%
Maui AIDS Foundation	38	2	2	42	5%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 01/31/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
MAF - HOPWA Formula - PSH TBRA	27	1	2	30	7%
MAF - HOPWA Formula STRMU	11	1		12	0%
Maui Youth Family Services	9		1	10	10%
MYFS - BCP Emergency Shelter Program			1	1	100%
MYFS - BCP Homeless Prevention Program	9			9	0%
Neighborhood Place of Puna	5	2		7	0%
NPP - HPO Family Assessment Center at Hale Iki	5	2		7	0%
Salvation Army Family Intervention Services	2			2	0%
SAFIS - Big Island RHY TLP	2			2	0%
Steadfast Housing Development Corporation	6	26		32	0%
SHDC - Eha S C (Maui)	3	21		24	0%
SHDC - Kaahale CoC Funded (Kauai)	1	1		2	0%
SHDC - Kaulana CoC Funded (Maui)	2	1		3	0%
SHDC - Kulalani CoC Funded (Maui)		3		3	0%
USVETS	54	12	2	68	3%
USVETS - BP Hilo HOPTTEL Program		1		1	0%
USVETS - BP Kauai HOPTTEL Program	3	1		4	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	7			7	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	24	7	2	33	6%
USVETS - SSVF Priority 1 Kauai Homeless Prev	1			1	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	2			2	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	17	3		20	0%
Women In Need	7			7	0%
WIN - HPO Bridge To Success Kauai TH	7			7	0%
Grand Total	995	579	23	1597	1%

Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)

Outreach Adults with Engagement Dates					%
Active as of January 31, 2021	Missing	No	Yes	Total	Missing
Hawaii	1	49	71	121	1%
BAY - ESG-CV Hawaii Street Outreach	1	2	5	8	13%
HOPE - ESG-CV Hawaii Street Outreach	0	6	19	25	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	18	8	26	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	16	22	38	0%
HOPE - KES Ohana Zone Street Outreach	0	0	2	2	0%
HOPE - PATH Street Outreach Program	0	7	15	22	0%
Kauai	0	69	52	121	0%
FLC - ESG-CV Kauai Street Outreach	0	24	7	31	0%
KEO - HPO Kauai All Regions - Street Outreach	0	45	45	90	0%
Maui	0	42	60	102	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	32	30	62	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	10	30	40	0%
Grand Total	1	160	183	344	0%

Outreach Adults without Engagement Dates					%
Active as of January 31, 2021	Missing	No	Yes	Total	Missing
Hawaii	0	5	1	6	0%
BAY - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	1	1	2	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	1	0	1	0%
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - PATH Street Outreach Program	0	3	0	3	0%
Kauai	0	21	7	28	0%
FLC - ESG-CV Kauai Street Outreach	0	6	3	9	0%
KEO - HPO Kauai All Regions - Street Outreach	0	15	4	19	0%
Maui	17	6	8	31	55%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	14	6	5	25	56%
FLC - HPO Maui Regions 4, 5 - Street Outreach	3	0	3	6	50%
Grand Total	17	32	16	65	26%