

**Report Brief**  
**Compliance to Chronic Homeless Data Completion**  
**Neighbor Islands – Bridging the Gap**

For the Month of April 2021

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=278) during April 2021. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during April 2021, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Two cases reported MISSING DATA (including data not collected or client refused) under the Chronic homelessness field (1%); this rate is the same as February.

All Cases Active as of April 30, 2021, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 21 out of 1,700 adults, were missing the data necessary to calculate the chronic homeless field, one percentage point less than in February.
- Comparing missing data rates by program type, Services Only (7%) was the highest followed by Transitional Housing (5%), Permanent Supportive Housing (2%), Emergency Shelter, Rapid Re-Housing, Street Outreach (1%), and Homelessness Prevention (0%).

All Active Street Outreach Cases as of April 30, 2021 with and without Engagement Dates (page 7):

- Table on the top shows a total of 414 cases with dates of engagement.
- Table on the bottom shows a total of 57 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 1% (3/414), compared to 30% (17/57) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for April 2021 is below the average for the past 12 months (41%).
- Most cases with missing data in April were from programs on Maui (15).

The following table summarizes the MISSING data status of active ADULT cases (n=1,700) in the system as of April 30, 2021 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	232	75	2	309	1%
Homelessness Prevention	265	3	1	269	0%
PH - Permanent Supportive Housing	70	229	5	304	2%
PH - Rapid Re-Housing	207	65	2	274	1%
Services Only	33	20	4	57	7%
Street Outreach	199	212	3	414	1%
Transitional Housing (TH)	60	9	4	73	5%
<b>Grand Total</b>	<b>1,066</b>	<b>613</b>	<b>21</b>	<b>1,700</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults - Program Intakes During April 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	50	38	1	89	1%
Kauai	45	14	0	59	0%
Maui	94	35	1	130	1%
<b>Grand Total</b>	<b>189</b>	<b>87</b>	<b>2</b>	<b>278</b>	<b>1%</b>

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	56	22	0	78	0%
Homelessness Prevention	25	0	0	25	0%
PH - Permanent Supportive Housing	1	5	0	6	0%
PH - Rapid Re-Housing	26	7	0	33	0%
Services Only	11	2	0	13	0%
Street Outreach	62	49	2	113	2%
Transitional Housing (TH)	8	2	0	10	0%
<b>Grand Total</b>	<b>189</b>	<b>87</b>	<b>2</b>	<b>278</b>	<b>1%</b>

### Chronic Homelessness Status of Adults - Program Intakes During April 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Bay Clinic</b>	<b>6</b>	<b>2</b>		<b>8</b>	<b>0%</b>
BAY - ESG-CV Hawaii Street Outreach	6	2		8	0%
<b>CARE Hawaii</b>	<b>31</b>	<b>18</b>	<b>2</b>	<b>51</b>	<b>4%</b>
CARE - ESG-CV Hawaii Street Outreach	16	8	1	25	4%
CARE - ESG-CV Kauai Street Outreach	10	9		19	0%
CARE - ESG-CV Maui Street Outreach	5	1	1	7	14%
<b>Catholic Charities Hawaii</b>	<b>8</b>	<b>1</b>		<b>9</b>	<b>0%</b>
CCH - ESG-CV Kauai Homelessness Prevention	1			1	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	4			4	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	1			1	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	1			1	0%
CCH - HPO SHEG NI Rapid Rehousing	1	1		2	0%
<b>Family Life Center</b>	<b>60</b>	<b>31</b>		<b>91</b>	<b>0%</b>
FLC - ESG Maui Rapid Re-housing	2	1		3	0%
FLC - ESG-CV Kauai Homelessness Prevention	4			4	0%
FLC - ESG-CV Kauai Street Outreach	2	1		3	0%
FLC - ESG-CV Maui Homelessness Prevention	1			1	0%
FLC - ESG-CV Wahi Hoomalu O Wailuku	3	7		10	0%
FLC - HPO Ho'olanani	3	1		4	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	12			12	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	13	7		20	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	7	10		17	0%
FLC - HPO RRH Rapid Re-Housing	11	2		13	0%
FLC - Ohana One PSH CoC Program		2		2	0%
<b>Hawaii Affordable Properties, Inc.</b>		<b>1</b>		<b>1</b>	<b>0%</b>
HAP - Na Kahua Hale O Ulu Wini		1		1	0%
<b>Hawaii Island Home for Recovery</b>	<b>2</b>	<b>3</b>		<b>5</b>	<b>0%</b>
HIHR - HPO Transitional Housing	1			1	0%
HIHR - PSH 1	1	3		4	0%

## Chronic Homelessness Status of Adults - Program Intakes During April 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>HOPE Services Hawaii, Inc.</b>	<b>13</b>	<b>22</b>		<b>35</b>	<b>0%</b>
HOPE - ESG-CV Hawaii Rapid Re-housing	5	2		7	0%
HOPE - ESG-CV Hawaii Street Outreach		1		1	0%
HOPE - ESG-CV WHEHF Medical Respite Beds		1		1	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	2	7		9	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)		1		1	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		5		5	0%
HOPE - HPO HPP Rapid Re-housing	3	1		4	0%
HOPE - HPO Kiheipua		1		1	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	1			1	0%
HOPE - LMI Street Outreach		2		2	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	2	1		3	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>37</b>	<b>4</b>		<b>41</b>	<b>0%</b>
KHAKO - HPO Central ES Dorm	10			10	0%
KHAKO - HPO Central ES Units	6			6	0%
KHAKO - HPO Westside ES Dorm	4			4	0%
KHAKO - HPO Westside ES Units	15	2		17	0%
KHAKO - Ka La Hiki Ola	2	2		4	0%
<b>Kauai Economic Opportunity</b>	<b>12</b>	<b>4</b>		<b>16</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	3	3		6	0%
KEO - HPO Mana'olana Emergency	5			5	0%
KEO - HPO Mana'olana Transitional Housing	4	1		5	0%
<b>Legal Aid Society of Hawaii</b>	<b>9</b>			<b>9</b>	<b>0%</b>
LASH - HPO Legal Services Program	9			9	0%
<b>Neighborhood Place of Puna</b>	<b>4</b>	<b>1</b>		<b>5</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	4	1		5	0%
<b>USVETS</b>	<b>4</b>			<b>4</b>	<b>0%</b>
USVETS - BP Kauai HOPTTEL Program	1			1	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	1			1	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	2			2	0%
<b>Women In Need</b>	<b>3</b>			<b>3</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	3			3	0%
<b>Grand Total</b>	<b>189</b>	<b>87</b>	<b>2</b>	<b>278</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 04/30/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	425	313	13	751	2%
Kauai	185	78	4	267	1%
Maui	456	222	4	682	1%
<b>Grand Total</b>	<b>1,066</b>	<b>613</b>	<b>21</b>	<b>1,700</b>	<b>1%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	232	75	2	309	1%
Homelessness Prevention	265	3	1	269	0%
PH - Permanent Supportive Housing	70	229	5	304	2%
PH - Rapid Re-Housing	207	65	2	274	1%
Services Only	33	20	4	57	7%
Street Outreach	199	212	3	414	1%
Transitional Housing (TH)	60	9	4	73	5%
<b>Grand Total</b>	<b>1,066</b>	<b>613</b>	<b>21</b>	<b>1,700</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 04/30/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	% Missing
<b>Bay Clinic</b>	<b>11</b>	<b>9</b>	<b>1</b>	<b>5%</b>
BAY - ESG-CV Hawaii Street Outreach	11	9	1	5%
<b>CARE Hawaii</b>	<b>30</b>	<b>18</b>	<b>2</b>	<b>4%</b>
CARE - ESG-CV Hawaii Street Outreach	16	8	1	4%
CARE - ESG-CV Kauai Street Outreach	9	9	18	0%
CARE - ESG-CV Maui Street Outreach	5	1	7	14%
<b>Catholic Charities Hawaii</b>	<b>66</b>	<b>13</b>	<b>2</b>	<b>2%</b>
CCH - ESG-CV Kauai Homelessness Prevention	14		14	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	15		15	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	6		6	0%
CCH - HPO NI Housing First (Kauai)		9	11	18%
CCH - HPO RRH Homeless Prevention (Kauai)	11		11	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	13		13	0%
CCH - HPO SHEG NI Homelessness Prevention	4		4	0%
CCH - HPO SHEG NI Rapid Rehousing	3	4	7	0%
<b>Family Life Center</b>	<b>259</b>	<b>177</b>	<b>1</b>	<b>0%</b>
FLC - ESG Kauai Homelessness Prevention			1	100%
FLC - ESG Kauai Rapid Re-housing	1	1	2	0%
FLC - ESG Maui Rapid Re-housing	7	1	8	0%
FLC - ESG-CV Kauai Homelessness Prevention	5		5	0%
FLC - ESG-CV Kauai Street Outreach	24	8	32	0%
FLC - ESG-CV Maui Homelessness Prevention	51		51	0%
FLC - ESG-CV Wahi Hoomalu O Wailuku	4	12	16	0%
FLC - Hoaloha PSH CoC Program	2	9	11	0%
FLC - HPO CSHI Kauai Homelessness Prevention	3		3	0%
FLC - HPO CSHI Kauai Rapid Re-housing	5		5	0%
FLC - HPO CSHI Maui Rapid Re-housing	6		6	0%
FLC - HPO Ho'olanani	4	2	6	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 04/30/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program		No	Yes	Missing	% Missing
FLC - HPO HPP Kauai Homelessness Prevention	4			4	0%
FLC - HPO HPP Maui Homelessness Prevention	47			47	0%
FLC - HPO HPP Maui Rapid Re-housing	2			2	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	40	40		80	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	18	29		47	0%
FLC - HPO NI Housing First	5	26		31	0%
FLC - HPO RRH Homeless Prevention	8	1		9	0%
FLC - HPO RRH Rapid Re-Housing	23	6		29	0%
FLC - Ohana One PSH CoC Program		42		42	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>22</b>	<b>2</b>	<b>3</b>	<b>27</b>	<b>11%</b>
HAP - Na Kahua Hale O Ulu Wini	22	2	3	27	11%
<b>Hawaii Island Home for Recovery</b>	<b>12</b>	<b>28</b>	<b>1</b>	<b>41</b>	<b>2%</b>
HIHR - HPO Transitional Housing	9	4	1	14	7%
HIHR - PSH 1	3	24		27	0%
<b>Hawaii Rise</b>	<b>8</b>	<b>2</b>		<b>10</b>	<b>0%</b>
RISE - CoC Rapid ReHousing	8			8	0%
RISE - CoC Transitional Housing		2		2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>277</b>	<b>238</b>	<b>3</b>	<b>518</b>	<b>1%</b>
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - ESG Rapid Re-housing	2	4		6	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	13			13	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	11	12		23	0%
HOPE - ESG-CV Hawaii Street Outreach	5	14		19	0%
HOPE - ESG-CV WHEHF Medical Respite Beds		1		1	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	9	12		21	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	8	4		12	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	17	11		28	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	6	17		23	0%
HOPE - HPO HPP Homelessness Prevention	31			31	0%
HOPE - HPO HPP Rapid Re-housing	38	2	1	41	2%
HOPE - HPO Kiheipua	9	1		10	0%
HOPE - HPO NI Housing First	16	50	1	67	1%
HOPE - HPO RRH Homeless Prevention	27	1		28	0%
HOPE - HPO RRH Rapid Re-Housing	36	22	1	59	2%
HOPE - HPO Sacred Hearts Emergency Shelter	2			2	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	9	10		19	0%
HOPE - Keolahou Emergency Shelter		1		1	0%
HOPE - KES Ohana Zone Street Outreach		1		1	0%
HOPE - Kukui S+C Program	11	42		53	0%
HOPE - LMI Street Outreach	5	7		12	0%
HOPE - New Start RRH	5			5	0%
HOPE - PATH Street Outreach Program	5	16		21	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	9	10		19	0%
HOPE - Wilder House	2			2	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>163</b>	<b>19</b>	<b>1</b>	<b>183</b>	<b>1%</b>
KHAKO - HPO Central ES Dorm	21	1		22	0%
KHAKO - HPO Central ES Units	67	4	1	72	1%
KHAKO - HPO Westside ES Dorm	19	3		22	0%
KHAKO - HPO Westside ES Units	53	7		60	0%
KHAKO - Ka La Hiki Ola	3	4		7	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 04/30/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Total	% Missing
<b>Kauai Economic Opportunity</b>	<b>61</b>	<b>46</b>	<b>1</b>	<b>108</b>	<b>1%</b>
KEO - HPO Kauai All Regions - Street Outreach	37	42		79	0%
KEO - HPO Komohana Group Home TH	3			3	0%
KEO - HPO Mana'olana Emergency	9	3	1	13	8%
KEO - HPO Mana'olana Transitional Housing	12	1		13	0%
<b>Legal Aid Society of Hawaii</b>	<b>30</b>	<b>16</b>	<b>4</b>	<b>50</b>	<b>8%</b>
LASH - HPO Legal Services Program	30	16	4	50	8%
<b>Maui AIDS Foundation</b>	<b>39</b>	<b>2</b>	<b>2</b>	<b>43</b>	<b>5%</b>
MAF - HOPWA Formula - PSH TBRA	28	1	2	31	6%
MAF - HOPWA Formula STRMU	11	1		12	0%
<b>Maui Youth Family Services</b>	<b>9</b>			<b>9</b>	<b>0%</b>
MYFS - BCP Homeless Prevention Program	9			9	0%
<b>Neighborhood Place of Puna</b>	<b>7</b>	<b>2</b>		<b>9</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	7	2		9	0%
<b>Salvation Army Family Intervention Services</b>	<b>4</b>			<b>4</b>	<b>0%</b>
SAFIS - Big Island RHY TLP	3			3	0%
SAFIS - Big Island Youth Street Outreach	1			1	0%
<b>Steadfast Housing Development Corporation</b>	<b>5</b>	<b>26</b>		<b>31</b>	<b>0%</b>
SHDC - Eha S C (Maui)	2	22		24	0%
SHDC - Kaahela CoC Funded (Kauai)	1	1		2	0%
SHDC - Kaulana CoC Funded (Maui)	2	1		3	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
<b>USVETS</b>	<b>54</b>	<b>15</b>		<b>69</b>	<b>0%</b>
USVETS - BP Kailua Kona HOPTel		1		1	0%
USVETS - BP Kauai HOPTel Program	2	1		3	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	9			9	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	19	10		29	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	3			3	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	19	3		22	0%
<b>Women In Need</b>	<b>9</b>			<b>9</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	9			9	0%
<b>Grand Total</b>	<b>1066</b>	<b>613</b>	<b>21</b>	<b>1700</b>	<b>1%</b>

**Chronic Homeless Data Completion**  
**Street Outreach Programs - Neighbor Islands (BTG)**

<b>Outreach Adults with Engagement Dates</b>					<b>%</b>
<b>Active as of April 30, 2021</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>2</b>	<b>66</b>	<b>83</b>	<b>151</b>	<b>1%</b>
BAY - ESG-CV Hawaii Street Outreach	1	11	9	21	5%
CARE - ESG-CV Hawaii Street Outreach	1	16	8	25	4%
HOPE - ESG-CV Hawaii Street Outreach	0	5	14	19	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	17	11	28	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	6	17	23	0%
HOPE - KES Ohana Zone Street Outreach	0	0	1	1	0%
HOPE - LMI Street Outreach	0	5	7	12	0%
HOPE - PATH Street Outreach Program	0	5	16	21	0%
SAFIS - Big Island Youth Street Outreach	0	1	0	1	0%
<b>Kauai</b>	<b>0</b>	<b>70</b>	<b>59</b>	<b>129</b>	<b>0%</b>
CARE - ESG-CV Kauai Street Outreach	0	9	9	18	0%
FLC - ESG-CV Kauai Street Outreach	0	24	8	32	0%
KEO - HPO Kauai All Regions - Street Outreach	0	37	42	79	0%
<b>Maui</b>	<b>1</b>	<b>63</b>	<b>70</b>	<b>134</b>	<b>1%</b>
CARE - ESG-CV Maui Street Outreach	1	5	1	7	14%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	40	40	80	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	18	29	47	0%
MHK - PATH Street Outreach Program	0	0	0	0	NA
<b>Grand Total</b>	<b>3</b>	<b>199</b>	<b>212</b>	<b>414</b>	<b>1%</b>

<b>Outreach Adults without Engagement Dates</b>					<b>%</b>
<b>Active as of April 30, 2021</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>4</b>	<b>25%</b>
BAY - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
CARE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - LMI Street Outreach	0	0	2	2	0%
HOPE - PATH Street Outreach Program	0	1	0	1	0%
SAFIS - Big Island Youth Street Outreach	1	0	0	1	100%
<b>Kauai</b>	<b>1</b>	<b>20</b>	<b>8</b>	<b>29</b>	<b>3%</b>
CARE - ESG-CV Kauai Street Outreach	0	0	0	0	NA
FLC - ESG-CV Kauai Street Outreach	1	6	3	10	10%
KEO - HPO Kauai All Regions - Street Outreach	0	14	5	19	0%
<b>Maui</b>	<b>15</b>	<b>3</b>	<b>6</b>	<b>24</b>	<b>63%</b>
CARE - ESG-CV Maui Street Outreach	0	0	0	0	NA
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	5	3	5	13	38%
FLC - HPO Maui Regions 4, 5 - Street Outreach	2	0	0	2	100%
MHK - PATH Street Outreach Program	8	0	1	9	89%
<b>Grand Total</b>	<b>17</b>	<b>24</b>	<b>16</b>	<b>57</b>	<b>30%</b>