

**Report Brief**  
**Compliance to Chronic Homeless Data Completion**  
**Neighbor Islands – Bridging the Gap**

For the Month of May 2021

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=283) during May 2021. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during May 2021, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Two cases reported MISSING DATA (including data not collected or client refused) under the Chronic homelessness field (0%), a decrease compared to April (1%).

All Cases Active as of May 31, 2021, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 20 out of 1,734 adults, were missing the data necessary to calculate the chronic homeless field, one percentage point less than in February.
- Comparing missing data rates by program type, Services Only (8%) was the highest followed by Transitional Housing (5%), Permanent Supportive Housing, Emergency Shelter, Rapid Re-Housing, Street Outreach (1%), and Homelessness Prevention (0%).

All Active Street Outreach Cases as of May 31, 2021 with and without Engagement Dates (page 7):

- Table on the top shows a total of 448 cases with dates of engagement.
- Table on the bottom shows a total of 65 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% (2/448), compared to 37% (24/65) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for May 2021 is slightly below the average for the past 12 months (39%).
- Most cases with missing data in May were from programs on Maui (15).

The following table summarizes the MISSING data status of active ADULT cases (n=1,734) in the system as of May 31, 2021 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	249	72	3	324	1%
Homelessness Prevention	260	2	0	262	0%
PH - Permanent Supportive Housing	68	217	4	289	1%
PH - Rapid Re-Housing	203	65	2	270	1%
Services Only	40	21	5	66	8%
Street Outreach	217	229	2	448	0%
Transitional Housing (TH)	60	11	4	75	5%
<b>Grand Total</b>	<b>1,097</b>	<b>617</b>	<b>20</b>	<b>1,734</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults - Program Intakes During May 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	79	34	0	113	0%
Kauai	24	13	0	37	0%
Maui	86	47	0	133	0%
<b>Grand Total</b>	<b>189</b>	<b>94</b>	<b>0</b>	<b>283</b>	<b>0%</b>

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	59	15	0	74	0%
Homelessness Prevention	27	0	0	27	0%
PH - Permanent Supportive Housing	1	3	0	4	0%
PH - Rapid Re-Housing	15	6	0	21	0%
Services Only	8	4	0	12	0%
Street Outreach	72	65	0	137	0%
Transitional Housing (TH)	7	1	0	8	0%
<b>Grand Total</b>	<b>189</b>	<b>94</b>	<b>0</b>	<b>283</b>	<b>0%</b>

### Chronic Homelessness Status of Adults - Program Intakes During May 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
<b>Bay Clinic</b>	<b>2</b>	<b>1</b>		<b>3</b>	<b>0%</b>
BAY - ESG-CV Hawaii Street Outreach	2	1		3	0%
<b>CARE Hawaii</b>	<b>35</b>	<b>22</b>		<b>57</b>	<b>0%</b>
CARE - ESG-CV Hawaii Street Outreach	17	5		22	0%
CARE - ESG-CV Kauai Street Outreach	5	6		11	0%
CARE - ESG-CV Maui Street Outreach	13	11		24	0%
<b>Catholic Charities Hawaii</b>	<b>16</b>	<b>2</b>		<b>18</b>	<b>0%</b>
CCH - ESG-CV Hawaii Homelessness Prevention	3			3	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	2			2	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	2	2		4	0%
CCH - HPO SHEG NI Homelessness Prevention	6			6	0%
CCH - HPO SHEG NI Rapid Rehousing	3			3	0%
<b>Family Life Center</b>	<b>41</b>	<b>27</b>		<b>68</b>	<b>0%</b>
FLC - ESG Maui Homelessness Prevention	1			1	0%
FLC - ESG Maui Rapid Re-housing		1		1	0%
FLC - ESG-CV Kauai Street Outreach	2			2	0%
FLC - HPO Ho'olanani	2			2	0%
FLC - HPO HPP Kauai Homelessness Prevention	4			4	0%
FLC - HPO HPP Maui Homelessness Prevention	10			10	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	11	13		24	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	8	12		20	0%
FLC - HPO RRH Rapid Re-Housing	3	1		4	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>4</b>			<b>4</b>	<b>0%</b>
HAP - Na Kahua Hale O Ulu Wini	4			4	0%
<b>Hawaii Island Home for Recovery</b>		<b>3</b>		<b>3</b>	<b>0%</b>
HIHR - HPO Transitional Housing		1		1	0%
HIHR - PSH 1		2		2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>40</b>	<b>25</b>		<b>65</b>	<b>0%</b>
HOPE - ESG-CV Hawaii Rapid Re-housing	1	2		3	0%
HOPE - ESG-CV Hawaii Street Outreach	1	6		7	0%

## Chronic Homelessness Status of Adults - Program Intakes During May 2021

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
HOPE - Hale Hanakahi Ohana Zone Temp ES	7	6		13	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)		1		1	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	3			3	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	2	2		4	0%
HOPE - HPO HPP Homelessness Prevention	1			1	0%
HOPE - HPO HPP Rapid Re-housing	5			5	0%
HOPE - HPO Kiheipua	10			10	0%
HOPE - HPO NI Housing First	1			1	0%
HOPE - HPO Sacred Hearts Emergency Shelter	2			2	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)		3		3	0%
HOPE - LMI Street Outreach	2	1		3	0%
HOPE - PATH Street Outreach Program	3	4		7	0%
HOPE - Wilder House	2			2	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>38</b>	<b>8</b>		<b>46</b>	<b>0%</b>
KHAKO - HPO Central ES Dorm	5	2		7	0%
KHAKO - HPO Central ES Units	15			15	0%
KHAKO - HPO Westside ES Dorm	5	1		6	0%
KHAKO - HPO Westside ES Units	8	2		10	0%
KHAKO - Ka La Hiki Ola	5	3		8	0%
<b>Kauai Economic Opportunity</b>	<b>4</b>	<b>4</b>		<b>8</b>	<b>0%</b>
KEO - HPO Kauai All Regions - Street Outreach	3	4		7	0%
KEO - HPO Mana'olana Emergency	1			1	0%
<b>Legal Aid Society of Hawaii</b>	<b>3</b>	<b>1</b>		<b>4</b>	<b>0%</b>
LASH - HPO Legal Services Program	3	1		4	0%
<b>Neighborhood Place of Puna</b>	<b>2</b>			<b>2</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	2			2	0%
<b>Steadfast Housing Development Corporation</b>		<b>1</b>		<b>1</b>	<b>0%</b>
SHDC - Eha S C (Maui)		1		1	0%
<b>USVETS</b>	<b>3</b>			<b>3</b>	<b>0%</b>
USVETS - BP Kauai HOPTTEL Program	2			2	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	1			1	0%
<b>Women In Need</b>	<b>1</b>			<b>1</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	1			1	0%
<b>Grand Total</b>	<b>189</b>	<b>94</b>	<b>0</b>	<b>283</b>	<b>0%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 05/31/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	437	305	13	755	2%
Kauai	184	71	2	257	1%
Maui	476	241	5	722	1%
<b>Grand Total</b>	<b>1,097</b>	<b>617</b>	<b>20</b>	<b>1,734</b>	<b>1%</b>

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	249	72	3	324	1%
Homelessness Prevention	260	2	0	262	0%
PH - Permanent Supportive Housing	68	217	4	289	1%
PH - Rapid Re-Housing	203	65	2	270	1%
Services Only	40	21	5	66	8%
Street Outreach	217	229	2	448	0%
Transitional Housing (TH)	60	11	4	75	5%
<b>Grand Total</b>	<b>1,097</b>	<b>617</b>	<b>20</b>	<b>1,734</b>	<b>1%</b>

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 05/31/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Total	% Missing
<b>Bay Clinic</b>	<b>8</b>	<b>9</b>		<b>17</b>	<b>0%</b>
BAY - ESG-CV Hawaii Street Outreach	8	9		17	0%
<b>CARE Hawaii</b>	<b>61</b>	<b>37</b>	<b>2</b>	<b>100</b>	<b>2%</b>
CARE - ESG-CV Hawaii Street Outreach	30	11	1	42	2%
CARE - ESG-CV Kauai Street Outreach	14	13		27	0%
CARE - ESG-CV Maui Street Outreach	17	13	1	31	3%
<b>Catholic Charities Hawaii</b>	<b>77</b>	<b>13</b>	<b>1</b>	<b>91</b>	<b>1%</b>
CCH - ESG-CV Hawaii Homelessness Prevention	3			3	0%
CCH - ESG-CV Kauai Homelessness Prevention	11			11	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	16			16	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	6			6	0%
CCH - HPO NI Housing First (Kauai)		8	1	9	11%
CCH - HPO RRH Homeless Prevention (Kauai)	11			11	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	15	2		17	0%
CCH - HPO SHEG NI Homelessness Prevention	9			9	0%
CCH - HPO SHEG NI Rapid Rehousing	6	3		9	0%
<b>Family Life Center</b>	<b>252</b>	<b>179</b>		<b>431</b>	<b>0%</b>
FLC - ESG Kauai Rapid Re-housing	1	1		2	0%
FLC - ESG Maui Homelessness Prevention	1			1	0%
FLC - ESG Maui Rapid Re-housing	7	1		8	0%
FLC - ESG-CV Kauai Homelessness Prevention	5			5	0%
FLC - ESG-CV Kauai Street Outreach	26	8		34	0%
FLC - ESG-CV Maui Homelessness Prevention	48			48	0%
FLC - ESG-CV Wahi Hoomalu O Wailuku	1	7		8	0%
FLC - Hoaloha PSH CoC Program	2	8		10	0%
FLC - HPO CSHI Kauai Rapid Re-housing	5			5	0%
FLC - HPO CSHI Maui Rapid Re-housing	1			1	0%
FLC - HPO Ho'olanani	5	1		6	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 05/31/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Total	% Missing
FLC - HPO HPP Kauai Homelessness Prevention	6			6	0%
FLC - HPO HPP Maui Homelessness Prevention	54			54	0%
FLC - HPO HPP Maui Rapid Re-housing	2			2	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	36	46		82	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	20	36		56	0%
FLC - HPO NI Housing First	4	26		30	0%
FLC - HPO RRH Homeless Prevention	8	1		9	0%
FLC - HPO RRH Rapid Re-Housing	20	7		27	0%
FLC - Ohana One PSH CoC Program		37		37	0%
<b>Hawaii Affordable Properties, Inc.</b>	<b>24</b>	<b>2</b>	<b>3</b>	<b>29</b>	<b>10%</b>
HAP - Na Kahua Hale O Ulu Wini	24	2	3	29	10%
<b>Hawaii Island Home for Recovery</b>	<b>12</b>	<b>29</b>	<b>1</b>	<b>42</b>	<b>2%</b>
HIHR - HPO Transitional Housing	9	6	1	16	6%
HIHR - PSH 1	3	23		26	0%
<b>Hawaii Rise</b>	<b>8</b>	<b>2</b>		<b>10</b>	<b>0%</b>
RISE - CoC Rapid ReHousing	8			8	0%
RISE - CoC Transitional Housing		2		2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>267</b>	<b>230</b>	<b>3</b>	<b>500</b>	<b>1%</b>
HOPE - ESG Rapid Re-housing	2	3		5	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	13			13	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	12	14		26	0%
HOPE - ESG-CV Hawaii Street Outreach	6	19		25	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	12	15		27	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	7	5		12	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	13	6		19	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	7	13		20	0%
HOPE - HPO HPP Homelessness Prevention	21			21	0%
HOPE - HPO HPP Rapid Re-housing	38	2	1	41	2%
HOPE - HPO Kiheipua	16	1		17	0%
HOPE - HPO NI Housing First	16	47	1	64	2%
HOPE - HPO RRH Homeless Prevention	23			23	0%
HOPE - HPO RRH Rapid Re-Housing	33	20	1	54	2%
HOPE - HPO Sacred Hearts Emergency Shelter	4			4	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	8	9		17	0%
HOPE - Keolahou Emergency Shelter		1		1	0%
HOPE - KES Ohana Zone Street Outreach		1		1	0%
HOPE - Kukui S+C Program	10	41		51	0%
HOPE - LMI Street Outreach	5	9		14	0%
HOPE - New Start RRH	5			5	0%
HOPE - PATH Street Outreach Program	6	15		21	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	8	9		17	0%
HOPE - Wilder House	2			2	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>179</b>	<b>24</b>	<b>2</b>	<b>205</b>	<b>1%</b>
KHAKO - HPO Central ES Dorm	20	3		23	0%
KHAKO - HPO Central ES Units	72	2	2	76	3%
KHAKO - HPO Westside ES Dorm	20	4		24	0%
KHAKO - HPO Westside ES Units	59	9		68	0%
KHAKO - Ka La Hiki Ola	8	6		14	0%

## Neighbor Islands (BTG)

### Chronic Homelessness Status of Adults in Programs as of 05/31/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Total	% Missing
<b>Kauai Economic Opportunity</b>	<b>50</b>	<b>34</b>	<b>1</b>	<b>85</b>	<b>1%</b>
KEO - HPO Kauai All Regions - Street Outreach	28	30		58	0%
KEO - HPO Komohana Group Home TH	2			2	0%
KEO - HPO Mana'olana Emergency	8	3	1	12	8%
KEO - HPO Mana'olana Transitional Housing	12	1		13	0%
<b>Legal Aid Society of Hawaii</b>	<b>32</b>	<b>15</b>	<b>5</b>	<b>52</b>	<b>10%</b>
LASH - HPO Legal Services Program	32	15	5	52	10%
<b>Maui AIDS Foundation</b>	<b>39</b>	<b>2</b>	<b>2</b>	<b>43</b>	<b>5%</b>
MAF - HOPWA Formula - PSH TBRA	28	1	2	31	6%
MAF - HOPWA Formula STRMU	11	1		12	0%
<b>Maui Youth Family Services</b>	<b>9</b>			<b>9</b>	<b>0%</b>
MYFS - BCP Homeless Prevention Program	9			9	0%
<b>Neighborhood Place of Puna</b>	<b>5</b>	<b>2</b>		<b>7</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki	5	2		7	0%
<b>Salvation Army Family Intervention Services</b>	<b>4</b>			<b>4</b>	<b>0%</b>
SAFIS - Big Island RHY TLP	3			3	0%
SAFIS - Big Island Youth Street Outreach	1			1	0%
<b>Steadfast Housing Development Corporation</b>	<b>5</b>	<b>26</b>		<b>31</b>	<b>0%</b>
SHDC - Eha S C (Maui)	2	22		24	0%
SHDC - Kaahale CoC Funded (Kauai)	1	1		2	0%
SHDC - Kaulana CoC Funded (Maui)	2	1		3	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
<b>USVETS</b>	<b>57</b>	<b>13</b>		<b>70</b>	<b>0%</b>
USVETS - BP Kailua Kona HOPTEL		1		1	0%
USVETS - BP Kauai HOPTEL Program	4			4	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	9			9	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	19	9		28	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	2			2	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	4			4	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	19	3		22	0%
<b>Women In Need</b>	<b>8</b>			<b>8</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	8			8	0%
<b>Grand Total</b>	<b>1097</b>	<b>617</b>	<b>20</b>	<b>1734</b>	<b>1%</b>

**Chronic Homeless Data Completion**  
**Street Outreach Programs - Neighbor Islands (BTG)**

<b>Outreach Adults with Engagement Dates</b>					<b>%</b>
<b>Active as of May 31, 2021</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>1</b>	<b>76</b>	<b>83</b>	<b>160</b>	<b>1%</b>
BAY - ESG-CV Hawaii Street Outreach	0	8	9	17	0%
CARE - ESG-CV Hawaii Street Outreach	1	30	11	42	2%
HOPE - ESG-CV Hawaii Street Outreach	0	6	19	25	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	13	6	19	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	7	13	20	0%
HOPE - KES Ohana Zone Street Outreach	0	0	1	1	0%
HOPE - LMI Street Outreach	0	5	9	14	0%
HOPE - PATH Street Outreach Program	0	6	15	21	0%
SAFIS - Big Island Youth Street Outreach	0	1	0	1	0%
<b>Kauai</b>	<b>0</b>	<b>68</b>	<b>51</b>	<b>119</b>	<b>0%</b>
CARE - ESG-CV Kauai Street Outreach	0	14	13	27	0%
FLC - ESG-CV Kauai Street Outreach	0	26	8	34	0%
KEO - HPO Kauai All Regions - Street Outreach	0	28	30	58	0%
<b>Maui</b>	<b>1</b>	<b>73</b>	<b>95</b>	<b>169</b>	<b>1%</b>
CARE - ESG-CV Maui Street Outreach	1	17	13	31	3%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	36	46	82	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	20	36	56	0%
MHK - PATH Street Outreach Program	0	0	0	0	NA
<b>Grand Total</b>	<b>2</b>	<b>217</b>	<b>229</b>	<b>448</b>	<b>0%</b>

<b>Outreach Adults without Engagement Dates</b>					<b>%</b>
<b>Active as of May 31, 2021</b>	<b>Missing</b>	<b>No</b>	<b>Yes</b>	<b>Total</b>	<b>Missing</b>
<b>Hawaii</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>50%</b>
BAY - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
CARE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - LMI Street Outreach	0	0	1	1	0%
HOPE - PATH Street Outreach Program	0	0	0	0	NA
SAFIS - Big Island Youth Street Outreach	1	0	0	1	100%
<b>Kauai</b>	<b>1</b>	<b>23</b>	<b>6</b>	<b>30</b>	<b>3%</b>
CARE - ESG-CV Kauai Street Outreach	0	0	0	0	NA
FLC - ESG-CV Kauai Street Outreach	1	9	3	13	8%
KEO - HPO Kauai All Regions - Street Outreach	0	14	3	17	0%
<b>Maui</b>	<b>22</b>	<b>3</b>	<b>8</b>	<b>33</b>	<b>67%</b>
CARE - ESG-CV Maui Street Outreach	0	0	0	0	NA
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	4	3	6	13	31%
FLC - HPO Maui Regions 4, 5 - Street Outreach	1	0	0	1	100%
MHK - PATH Street Outreach Program	17	0	2	19	89%
<b>Grand Total</b>	<b>24</b>	<b>26</b>	<b>15</b>	<b>65</b>	<b>37%</b>