

# Summary of Key Points

## Analysis of Exit Destinations by County, Program Type, and Organization

### Neighbor Islands – Bridging the Gap

For November 2019

Ka Mana O Na Helu, HMIS Administration

The HMIS administrative team completed analysis of client exit destinations from HMIS Bridging the Gap program discharge records for the month of November 2019 (n = 332). The analysis presents findings by county, over program type, and by org/program.

The summary tables show the total exits by destination category, along with permanent housing (PH) exit rates. The analysis also includes the total number of exits with unknown exit destination type along with the corresponding exit rates.

Key findings of the monthly reporting include:

- In aggregate, the PH exit rate for November was 51%, with 169 of 332 exits leaving to PH destinations, a decrease compared to October 2019 (57%). The combined statewide PH exit rate averaged 54% over 8 months from January to August 2019.
- Of the 169 exits to PH, street outreach programs exited 46 clients to PH (27%), homeless prevention and rapid re-housing programs exited 37 clients each to PH (22%), emergency shelter programs exited 25 clients to PH (15%), and transitional facilities exited 23 clients each to PH (14%).
- Of note is that street outreach programs in aggregate achieved the most exits to PH in November compared to the other program types. Additionally, the street outreach PH exit rate has increased in 2019 from a low of 16% of outreach exits in May to 50% in November.
- November PH rates descending by county were Kauai (71%), Hawaii (62%), and Maui (36%).
- Homeless prevention and rapid re-housing programs' PH exit rates were 84% and 82% respectively. This is a decrease in PH exit rates compared to October, which were 86% and 97% respectively. Due to the inherent nature of these programs, one would expect that these rates be near 100%.
- The missing exit data rate for November was 21%, two percentage points higher than October and six percentage points higher than September for BTG. The combined missing exit rate for both CoCs in August was 11%.
- Maui had the greatest number of exits to unknown locations in November (47 exits) with emergency shelter and transitional housing programs accounting for most of these exits. Hawaii had 22 exits to unknown locations.

BTG-Only

Statewide All Programs	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019
Permanent Housing Rate	54%	54%	61%	43%	51%	54%	61%	49%	56%	51%	57%	51%
# Exits to Permanent Housing	565	683	639	514	572	664	745	526	642	165	244	169
Total Exits	1,056	1,258	1,050	1,198	1,127	1,226	1,223	1,082	1,153	323	427	332

## Analysis of Exits to Permanent Housing

### Neighbor Islands

November 2019

County/Program Type	# Total Exits	# PH Exits	PH Exit Rate	# Exits with No Data*	No Data* Exit Rate
<b>Hawaii</b>	<b>142</b>	<b>88</b>	<b>62%</b>	<b>22</b>	<b>15%</b>
Emergency Shelter (ES)	35	16	46%	3	9%
Homelessness Prevention	23	16	70%	7	30%
PH - Permanent Supportive Housing	3	1	33%		0%
PH - Rapid Re-Housing	26	18	69%	1	4%
Services Only	11		0%	10	91%
Street Outreach	38	32	84%	1	3%
Transitional Housing (TH)	6	5	83%		0%
<b>Kauai</b>	<b>35</b>	<b>25</b>	<b>71%</b>		<b>0%</b>
Emergency Shelter (ES)	7	4	57%		0%
Homelessness Prevention	5	5	100%		0%
PH - Rapid Re-Housing	6	6	100%		0%
Services Only	7		0%		0%
Street Outreach	6	6	100%		0%
Transitional Housing (TH)	4	4	100%		0%
<b>Maui</b>	<b>155</b>	<b>56</b>	<b>36%</b>	<b>47</b>	<b>30%</b>
Emergency Shelter (ES)	39	5	13%	19	49%
Homelessness Prevention	16	16	100%		0%
PH - Permanent Supportive Housing	1		0%		0%
PH - Rapid Re-Housing	13	13			
Services Only	5			1	
Street Outreach	48	8	17%	12	25%
Transitional Housing (TH)	33	14	42%	15	45%
<b>Grand Total</b>	<b>332</b>	<b>169</b>	<b>51%</b>	<b>69</b>	<b>21%</b>

\* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

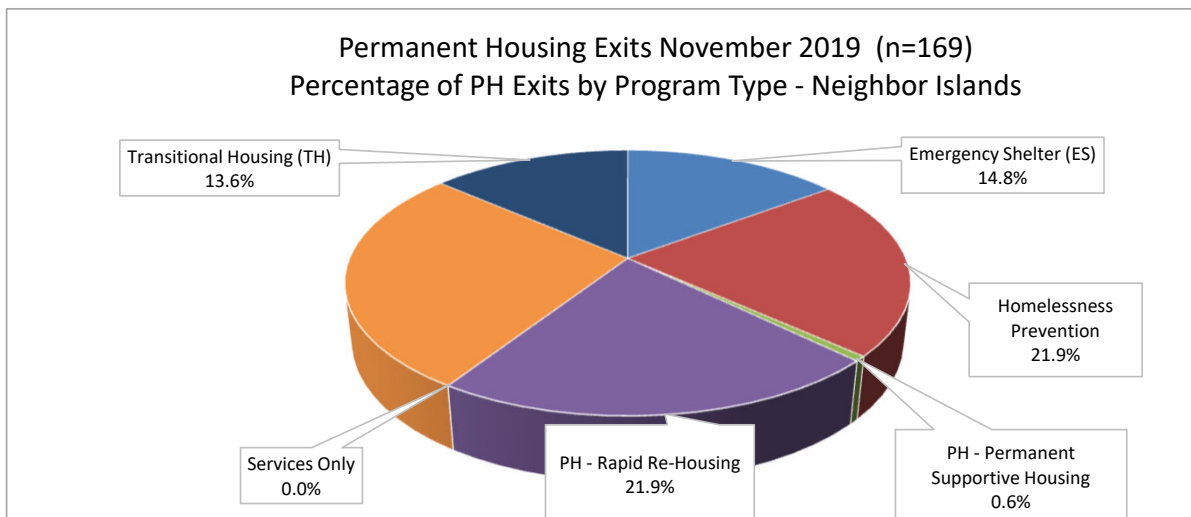
\*\*Other include: deceased and other

## Analysis of Exits to Permanent Housing

November 2019

Neighbor Islands

Programs Types	# PH Exits	% of PH	Total Exits	PH Rate
Emergency Shelter (ES)	25	15%	81	31%
Homelessness Prevention	37	22%	44	84%
PH - Permanent Supportive Housing	1	1%	4	25%
PH - Rapid Re-Housing	37	22%	45	82%
Services Only	0	0%	23	0%
Street Outreach	46	27%	92	50%
Transitional Housing (TH)	23	14%	43	53%
<b>Grand Total</b>	<b>169</b>	<b>100%</b>	<b>332</b>	<b>51%</b>



Expanded Analysis of Program Exits  
Neighbor Islands

November 2019

County/Program Type	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
<b>Hawaii</b>	<b>14</b>	<b>5</b>	<b>9</b>	<b>88</b>	<b>4</b>		<b>22</b>	<b>142</b>	<b>62%</b>
Emergency Shelter (ES)	12	1	1	16	2		3	35	46%
Homelessness Prevention				16			7	23	70%
PH - Permanent Supportive Housing	1		1	1				3	33%
PH - Rapid Re-Housing			6	18	1		1	26	69%
Services Only					1		10	11	0%
Street Outreach		4	1	32			1	38	84%
Transitional Housing (TH)	1			5				6	83%
<b>Kauai</b>	<b>6</b>		<b>3</b>	<b>25</b>		<b>1</b>		<b>35</b>	<b>71%</b>
Emergency Shelter (ES)			2	4		1		7	57%
Homelessness Prevention				5				5	100%
PH - Rapid Re-Housing				6				6	100%
Services Only	6		1					7	0%
Street Outreach				6				6	100%
Transitional Housing (TH)				4				4	100%
<b>Maui</b>	<b>10</b>	<b>24</b>	<b>15</b>	<b>56</b>	<b>3</b>		<b>47</b>	<b>155</b>	<b>36%</b>
Emergency Shelter (ES)	6	2	6	5	1		19	39	13%
Homelessness Prevention				16				16	100%
PH - Permanent Supportive Housing		1						1	0%
PH - Rapid Re-Housing				13				13	100%
Services Only		4					1	5	0%
Street Outreach	1	17	9	8	1		12	48	17%
Transitional Housing (TH)	3			14	1		15	33	42%
<b>Grand Total</b>	<b>30</b>	<b>29</b>	<b>27</b>	<b>169</b>	<b>7</b>	<b>1</b>	<b>69</b>	<b>332</b>	<b>51%</b>

\* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

\*\*Other include: deceased and other

Expanded Analysis of Program Exits

November 2019

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
<b>Catholic Charities Hawaii</b>				<b>16</b>			<b>8</b>	<b>24</b>	<b>67%</b>
CCH - HPO CSHI Hawaii County Homelessness Prevention				3				3	100%
CCH - HPO SHEG NI Homelessness Prevention				10			7	17	59%
CCH - HPO SHEG NI Rapid Rehousing				3			1	4	75%
<b>Family Life Center</b>	<b>1</b>	<b>17</b>	<b>9</b>	<b>49</b>	<b>1</b>		<b>12</b>	<b>89</b>	<b>55%</b>
FLC - ESG Kauai Rapid Re-housing				5				5	100%
FLC - ESG Maui Homelessness Prevention				5				5	100%
FLC - ESG Maui Rapid Re-housing				7				7	100%
FLC - HPO CSHI Kauai Homelessness Prevention				5				5	100%
FLC - HPO CSHI Kauai Rapid Re-housing				1				1	100%
FLC - HPO CSHI Maui Homelessness Prevention				5				5	100%
FLC - HPO Ho'olanani				1				1	100%
FLC - HPO HPP Maui Homelessness Prevention				6				6	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	1	7	5	6	1		11	31	19%
FLC - HPO Maui Regions 4, 5 - Street Outreach		10	4	2			1	17	12%
FLC - HPO RRH Rapid Re-Housing				6				6	100%
<b>Hawaii Affordable Properties, Inc.</b>				<b>5</b>				<b>5</b>	<b>100%</b>
HAP - Na Kahua Hale O Ulu Wini				5				5	100%
<b>Hawaii Island Home for Recovery</b>	<b>2</b>		<b>1</b>					<b>3</b>	<b>0%</b>
HIHR - HPO Transitional Housing	1							1	0%
HIHR - PSH 4	1		1					2	0%
<b>HOPE Services Hawaii, Inc.</b>	<b>12</b>	<b>5</b>	<b>8</b>	<b>61</b>	<b>2</b>		<b>1</b>	<b>89</b>	<b>69%</b>
HOPE - ESG Rapid Re-housing				1				1	100%
HOPE - HPO East Hawaii Emergency Mens Program ES	1			2				3	67%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach		1		9			1	11	82%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		1	1	21				23	91%
HOPE - HPO Kiheipua	2			7				9	78%
HOPE - HPO NI Housing First				1				1	100%
HOPE - HPO RRH Homeless Prevention				3				3	100%
HOPE - HPO RRH Rapid Re-Housing			6	12	1			19	63%
HOPE - HPO West Hawaii Emergency Housing Program	1			1				2	50%
HOPE - Keolahou Emergency Shelter	8	1	1	1	1			12	8%
HOPE - PATH Street Outreach Program		2		2				4	50%
HOPE - Sacred Hearts Emergency Shelter				1				1	100%

Expanded Analysis of Program Exits  
Neighbor Islands

November 2019

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<b>Ka Hale A Ke Ola, Inc</b>	<b>9</b>	<b>6</b>	<b>6</b>	<b>18</b>	<b>2</b>		<b>35</b>	<b>76</b>	<b>24%</b>
KHAKO - HPO Central ES	6	2	5	1	1		3	18	6%
KHAKO - HPO Central TH	3			11	1		9	24	46%
KHAKO - HPO Westside ES			1	3			16	20	15%
KHAKO - HPO Westside TH				3			6	9	33%
KHAKO - Ka La Hiki Ola		4					1	5	0%
<b>Kauai Economic Opportunity</b>			<b>2</b>	<b>14</b>		<b>1</b>		<b>17</b>	<b>82%</b>
KEO - HPO Kauai All Regions - Street Outreach				6				6	100%
KEO - HPO Komohana Group Home TH				1				1	100%
KEO - HPO Mana'olana Emergency			2	4		1		7	57%
KEO - HPO Mana'olana Transitional Housing				3				3	100%
<b>Legal Aid Society of Hawaii</b>	<b>6</b>		<b>1</b>		<b>1</b>		<b>10</b>	<b>18</b>	<b>0%</b>
LASH - HPO Legal Services Program	6		1		1		10	18	0%
<b>Neighborhood Place of Puna</b>				<b>4</b>			<b>3</b>	<b>7</b>	<b>57%</b>
NPP - HPO Family Assessment Center at Hale Iki				4			3	7	57%
<b>Steadfast Housing Development Corporation</b>		<b>1</b>						<b>1</b>	<b>0%</b>
SHDC - Kulalani CoC Funded (Maui)		1						1	0%
<b>USVETS</b>				<b>2</b>	<b>1</b>			<b>3</b>	<b>67%</b>
USVETS - BP Hilo HOPTL Program					1			1	0%
USVETS - SSVF Priority 1 Rapid Re-housing				2				2	100%
<b>Grand Total</b>	<b>30</b>	<b>29</b>	<b>27</b>	<b>169</b>	<b>7</b>	<b>1</b>	<b>69</b>	<b>332</b>	<b>51%</b>

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