Summary of Key Points Analysis of Exit Destinations by County, Program Type, and Organization Neighbor Islands – Bridging the Gap

For May 2020

Ka Mana O Na Helu, HMIS Administration

The HMIS administrative team completed analysis of client exit destinations from HMIS Bridging the Gap program discharge records for the month of May 2020 (n = 232). This analysis presents findings by county, over program type, and by org/program.

The summary tables show the total exits by destination category, along with permanent housing (PH) exit rates. The analysis also includes the total number of exits with unknown exit destination type along with the corresponding exit rates.

Key findings of the monthly reporting include:

- In aggregate, the PH exit rate for May was 44%, with 103 of 232 exits leaving to PH destinations, a decrease compared to April 2020 (51%). BTG's PH exit rate averaged 54% over the last 9 months. This is the period that BTG data tracking has been separated from PIC programs; the combined statewide average PH exit rate was 54% from May through August 2019.
- Of the 103 exits to PH, emergency shelter exited 26 clients to PH (25%), street outreach exited 25 clients to PH (24%), transitional programs exited 23 clients to PH (22%), rapid re-housing programs exited 15 clients to PH (15%), homeless prevention programs exited 11 clients to PH (11%), and permanent supporting housing exited 3 clients to PH (3%).
- May PH exit rates descending by county were Hawaii (59%), Maui (43%) and Kauai (24%).
- The homeless prevention programs' PH exit rate was 61% in May, a 39-percentage point decrease from 100% in April. The PH exit rate for rapid re-housing programs increased from 88%in April to 94% in May. The average PH rates for 2019 were 92% for homeless prevention and 84% for rapid re-housing programs. Due to the inherent nature of these programs, one would expect that these PH exit rates be near 100%.
- The missing exit data rate for May was 6%, an increase compared to April (5%), though below the average for the past 9 months (12%).
- Kauai had the greatest number of exits to unknown locations in May (6 exits) followed by Hawaii and Maui, each with 4 exits to unknown locations.

BTG-Only

| Statewide All Programs | Jun 2019 | Jul 2019 | Aug 2019 | Sep 2019 | Oct 2019 | Nov 2019 | Dec 2019 | Jan 2020 | Feb 2020 | Mar 2020 | Apr 2020 | May 2020 |
|---------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Permanent Housing Rate | 61% | 49% | 56% | 51% | 57% | 51% | 62% | 62% | 57% | 53% | 51% | 44% |
| # Exits to Permanent Housing | 745 | 526 | 642 | 165 | 244 | 169 | 250 | 261 | 184 | 166 | 107 | 103 |
| Total Exits | 1,223 | 1,082 | 1,153 | 323 | 427 | 332 | 402 | 422 | 321 | 314 | 211 | 232 |
| No Data exit rate | 11% | 14% | 11% | 15% | 19% | 21% | 16% | 6% | 17% | 7% | 5% | 6% |

Analysis of Exits to Permanent Housing

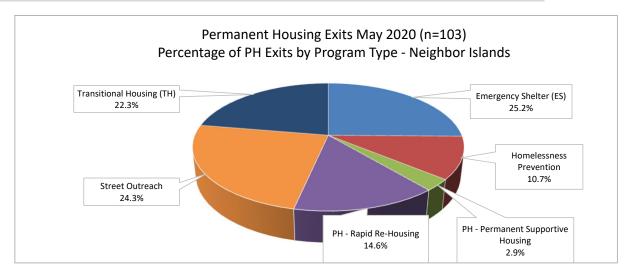
Neighbor Islands May 2020

| | # Total | | PH Exit | # Exits with | No Data* |
|-----------------------------------|---------|------------|---------|--------------|-----------|
| County/Program Type | Exits | # PH Exits | Rate | No Data* | Exit Rate |
| Hawaii | 70 | 41 | 59% | 4 | 6% |
| Emergency Shelter (ES) | 26 | 12 | 46% | 0 | 0% |
| Homelessness Prevention | 8 | 8 | 100% | 0 | 0% |
| PH - Permanent Supportive Housing | 1 | 0 | 0% | 0 | 0% |
| PH - Rapid Re-Housing | 9 | 9 | 100% | 0 | 0% |
| Services Only | 4 | 0 | 0% | 4 | 100% |
| Street Outreach | 16 | 6 | 38% | 0 | 0% |
| Transitional Housing (TH) | 6 | 6 | 100% | 0 | 0% |
| Kauai | 42 | 10 | 24% | 6 | 14% |
| Emergency Shelter (ES) | 14 | 2 | 14% | 0 | 0% |
| Homelessness Prevention | 9 | 3 | 33% | 6 | 67% |
| PH - Permanent Supportive Housing | 2 | 2 | 100% | 0 | 0% |
| Services Only | 3 | 0 | 0% | 0 | 0% |
| Street Outreach | 8 | 0 | 0% | 0 | 0% |
| Transitional Housing (TH) | 6 | 3 | 50% | 0 | 0% |
| Maui | 120 | 52 | 43% | 4 | 3% |
| Emergency Shelter (ES) | 44 | 12 | 27% | 0 | 0% |
| Homelessness Prevention | 1 | 0 | 0% | 0 | 0% |
| PH - Permanent Supportive Housing | 1 | 1 | 100% | 0 | 0% |
| PH - Rapid Re-Housing | 7 | 6 | 86% | 0 | 0% |
| Street Outreach | 46 | 19 | 41% | 4 | 9% |
| Transitional Housing (TH) | 21 | 14 | 67% | 0 | 0% |
| Grand Total | 232 | 103 | 44% | 14 | 6% |

^{*} No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

^{**}Other include: deceased and other

| Analysis of Exits to Permanent Housing | May 2020 | | Neighbor Isla | ands |
|--|------------|------------------|---------------|---------|
| Programs Types | # PH Exits | % of PH Exits | Total Exits | PH Rate |
| Emergency Shelter (ES) | 26 | 25% | 84 | 31% |
| Homelessness Prevention | 11 | 11% | 18 | 61% |
| PH - Permanent Supportive Housing | 3 | 3% | 4 | 75% |
| PH - Rapid Re-Housing | 15 | 15% | 16 | 94% |
| Services Only | 0 | 0% | 7 | 0% |
| Street Outreach | 25 | 24% | 70 | 36% |
| Transitional Housing (TH) | 23 | 22% | 33 | 70% |
| Grand Total | 103 | 100% | 232 | 44% |



| Expanded Analysis of Program Exits by County/Program | | May 2020 | | | | | | | |
|--|-------------|-----------|--------------|-----------|---------------|---------|----------|--------------------|--------------|
| | | Emergency | Transitional | Permanent | Institutional | | | | |
| County/Program Type | Unsheltered | Shelter | Housing | Housing | Setting | Other** | No Data* | Total Exits | PH Exit Rate |
| Hawaii | 7 | 9 | 5 | 41 | 3 | 1 | 4 | 70 | 59% |
| Emergency Shelter (ES) | 4 | 3 | 5 | 12 | 2 | | | 26 | 46% |
| Homelessness Prevention | | | | 8 | | | | 8 | 100% |
| PH - Permanent Supportive Housing | | 1 | | | | | | 1 | 0% |
| PH - Rapid Re-Housing | | | | 9 | | | | 9 | 100% |
| Services Only | | | | | | | 4 | 4 | 0% |
| Street Outreach | 3 | 5 | | 6 | 1 | 1 | | 16 | 38% |
| Transitional Housing (TH) | | | | 6 | | | | 6 | 100% |
| Kauai | 16 | 2 | 8 | 10 | | | 6 | 42 | 24% |
| Emergency Shelter (ES) | 10 | 2 | | 2 | | | | 14 | 14% |
| Homelessness Prevention | | | | 3 | | | 6 | 9 | 33% |
| PH - Permanent Supportive Housing | | | | 2 | | | | 2 | 100% |
| Services Only | 3 | | | | | | | 3 | 0% |
| Street Outreach | 1 | | 7 | | | | | 8 | 0% |
| Transitional Housing (TH) | 2 | | 1 | 3 | | | | 6 | 50% |
| Maui | 17 | 9 | 35 | 52 | 3 | | 4 | 120 | 43% |
| Emergency Shelter (ES) | 10 | | 20 | 12 | 2 | | | 44 | 27% |
| Homelessness Prevention | | 1 | | | | | | 1 | 0% |
| PH - Permanent Supportive Housing | | | | 1 | | | | 1 | 100% |
| PH - Rapid Re-Housing | | 1 | | 6 | | | | 7 | 86% |
| Street Outreach | 1 | 6 | 15 | 19 | 1 | | 4 | 46 | 41% |
| Transitional Housing (TH) | 6 | 1 | | 14 | | | | 21 | 67% |
| Grand Total | 40 | 20 | 48 | 103 | 6 | 1 | 14 | 232 | 44% |

^{*} No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

Expanded Analysis of Program Exits by Organization/Program May 2020

| | | Emergency | Transitional | | Institutional | | | | |
|--|-------------|-----------|--------------|---------|---------------|---------|----------|-----|--------------|
| Organization/Program | Unsheltered | Shelter | Housing | Housing | Setting | Other** | No Data* | | PH Exit Rate |
| Catholic Charities Hawaii | | | | 7 | | | | 7 | 100% |
| CCH - HPO CSHI Hawaii County Homelessness Prevention | | | | 5 | | | | 5 | 100% |
| CCH - HPO NI Housing First (Kauai) | | | | 2 | | | | 2 | 100% |
| Family Life Center | 1 | 7 | 15 | 29 | 1 | | 10 | 63 | 46% |
| FLC - HPO CSHI Kauai Homelessness Prevention | | | | 3 | | | 6 | 9 | 33% |
| FLC - HPO HPP Maui Homelessness Prevention | | 1 | | | | | | 1 | 0% |
| FLC - HPO HPP Maui Rapid Re-housing | | | | 6 | | | | 6 | 100% |
| FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach | 1 | 3 | 10 | 15 | 1 | | 3 | 33 | 45% |
| FLC - HPO Maui Regions 4, 5 - Street Outreach | | 3 | 4 | 4 | | | 1 | 12 | 33% |
| FLC - HPO NI Housing First | | | | 1 | | | | 1 | 100% |
| LASH - HPO Legal Services Program - Kauai | | | 1 | | | | | 1 | 0% |
| Hawaii Affordable Properties, Inc. | | | | 6 | | | | 6 | 100% |
| HAP - Na Kahua Hale O Ulu Wini | | | | 6 | | | | 6 | 100% |
| HOPE Services Hawaii, Inc. | 7 | 9 | 5 | 28 | 3 | 1 | | 53 | 53% |
| HOPE - HPO East Hawaii Emergency Mens Program ES | 3 | | | 1 | | | | 4 | 25% |
| HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach | | 2 | | 2 | 1 | | | 5 | 40% |
| HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach | 3 | | | 2 | | 1 | | 6 | 33% |
| HOPE - HPO HPP Homelessness Prevention | | | | 2 | | | | 2 | 100% |
| HOPE - HPO HPP Rapid Re-housing | | | | 9 | | | | 9 | 100% |
| HOPE - HPO Kiheipua | | 2 | 3 | 7 | | | | 12 | 58% |
| HOPE - HPO NI Housing First | | 1 | | | | | | 1 | 0% |
| HOPE - HPO RRH Homeless Prevention | | | | 1 | | | | 1 | 100% |
| HOPE - HPO West Hawaii Emergency Housing Program | 1 | | | 1 | | | | 2 | 50% |
| HOPE - Keolahou Emergency Shelter | | | 1 | | 2 | | | 3 | 0% |
| HOPE - PATH Street Outreach Program | | 3 | | 2 | | | | 5 | 40% |
| HOPE - Sacred Hearts Emergency Shelter | | 1 | | 1 | | | | 2 | 50% |
| LASH - HPO Legal Services Program - Kauai | | | 1 | | | | | 1 | 0% |
| Ka Hale A Ke Ola, Inc | 16 | 1 | 20 | 26 | 2 | | | 65 | 40% |
| KHAKO - HPO Central ES | 7 | | 11 | 7 | 2 | | | 27 | 26% |
| KHAKO - HPO Central TH | 5 | | | | | | | 5 | 0% |
| KHAKO - HPO Westside ES | 2 | | 8 | 5 | | | | 15 | 33% |
| KHAKO - HPO Westside TH | 1 | 1 | | 14 | | | | 16 | 88% |
| LASH - HPO Legal Services Program - Kauai | 1 | | 1 | | | | | 2 | 0% |
| Kauai Economic Opportunity | 13 | 2 | 7 | 2 | | | | 24 | 8% |
| KEO - HPO Kauai All Regions - Street Outreach | 1 | _ | 7 | _ | | | | 8 | 0% |
| KEO - HPO Komohana Group Home TH | 1 | | | 1 | | | | 2 | 50% |
| KEO - HPO Mana'olana Emergency | 9 | 2 | | | | | | 11 | 0% |
| KEO - HPO Mana'olana Transitional Housing | 1 | | | | | | | 1 | 0% |
| LASH - HPO Legal Services Program - Kauai | 1 | | | 1 | | | | 2 | 50% |
| Legal Aid Society of Hawaii | 3 | | | - | | | 4 | 7 | 0% |
| LASH - HPO Legal Services Program - Hawaii County | | | | | | | 4 | 4 | 0% |
| LASH - HPO Legal Services Program - Kauai | 3 | | | | | | 7 | 3 | 0% |
| USVETS | 3 | 1 | | 3 | | | | 4 | 75% |
| USVETS - BP Kailua Kona HOPTEL | | - | | 2 | | | | 2 | 100% |
| USVETS - BP Kallida Koria HOPTEL USVETS - BP Kallida Koria HOPTEL Program | | | | 1 | | | | 1 | 100% |
| USVETS - SSVF Priority 1 Maui Rapid Re-housing | | 1 | | 1 | | | | 1 | 0% |
| Women In Need | | 1 | 1 | 2 | | | | 3 | 6 7% |
| | | | 1 | 2 | | | | 3 | 67% |
| WIN - HPO Bridge To Success Kauai TH Grand Total | 40 | 20 | 48 | 103 | 6 | 1 | 14 | 232 | 44% |
| Grand Total | 40 | 20 | 40 | 103 | - " | - | 14 | 252 | 4470 |

^{*} No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

^{**}Other include: deceased and other

 $^{**}Other\ include:\ deceased\ and\ other$