From: Carlos Peraro, Ka Mana O Na Helu

To: Brandee Menino, BTG Chair; Maude Cumming, BTG Data Committee Chair

Harold Brackeen, State of Hawaii, Homeless Programs Administrator

Date: December 16, 2019

Re: November 2019 HMIS Monitoring Reports (Neighbor Islands – Bridging the Gap)

Attached for your review and dissemination to Continuum agencies is the November 2019 HMIS monitoring report. Below are brief highlights from the attached reports.

1. End of month, November 2019 Census summary by Continuum and Statewide (pp. 2-5)

- The Neighbor Island census for emergency shelter (ES) and transitional housing (TH) programs decreased in November 2019 (653), compared to October 2019 (667), with an increase in ES and a decrease in TH programs.
- The total "vacant beds" compared to the HIC bed capacity was 224 (ES and TH) and 173(permanent supportive housing PSH). This is a decrease compared to last month. HIC openings can also vary depending on differences in household size.
- 26 programs on the Neighbor Islands had utilization rates of less than 85% or greater than 110%. These programs are marked in red.
- Active outreach clients totaled 394, a slight decrease compared to October 2019 (398 clients).
- 2. Consent report for November 2019 (pp. 6-12)
  - VI-SPDAT Assessments: Consent to share data rate for Neighbor Islands was 96%, a two-percentage point increase compared to October.
  - By Name List: Consent to share data rates as of the 12/09/19, BNL cut was 98% for the CoC. November rates included: 100% for Kauai singles; 99% for Maui families and singles and Hawaii singles; 90% for Kauai Families, and 86% for Hawaii Families.
  - For adult program intakes entered in November 2019 (n=275), the Neighbor Islands consent to share data rate was 97%, two percentage points higher than in October 2019.
  - One program had a consent rate below 80% (November Intakes) highlighted in RED.
- 3. Length of stay (LOS) by agency and program for clients exiting during November 2019 (pp. 13-15)
  - The average LOS over all programs was 109 days (representing 332 exits), a decrease compared to October 2019 (138 days).
  - The average LOS for Neighbors Islands in November (109 days) was significantly less than the statewide average LOS for all months from January through August 2019, which ranged from 143 days in July to 244 days in March 2019.
  - Excluding PSH, the average LOS was 106 days. ES and street outreach programs' LOS were the shortest (74 and 94 days). PSH and RRH programs' lengths of stay were the longest (325 and 169 days).
  - By County, Hawaii (133 days) averaged the longest LOS, followed by Maui (92 days) and Kauai (89 days).
  - Emergency shelter average LOS ranged from 65 days on Maui to 102 days on Kauai.
  - Transitional housing average LOS ranged from 101 days on Hawaii to 197 days on Kauai.
- 4. Timeliness (entries and exits) during November 2019 (pp. 16-17)
  - Intake timeliness was 2.71 average days, a decrease compared to 2.81 average days in October.
  - 20 programs (highlighted in RED) averaged more than 3 days to enter intakes.
  - Exit timeliness decreased to 1.5 average days, a decrease compared to 2.14 average days in October.
  - 13 programs (highlighted in RED) averaged more than 3 days to enter exits.

### HMIS Census Report - November 2019 Neighbor Islands - HIC Facilities

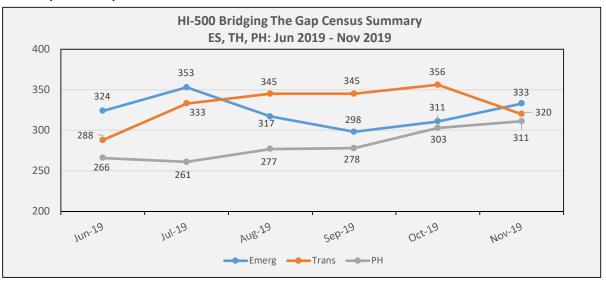
### **Summary of Monthly HMIS Shelter Census Counts**

December 2018 - November 2019

HI-500 Bridging The Gap Census Summary

		,	Total HUD				Veterans -
	Emerg	Trans	Homeless	HIC Openings	PH	HIC Openings	_
December 31, 2018	415	257	672	89	251	199	21
January 31, 2019	385	261	646	100	251	202	23
February 28, 2019	395	260	655	96	252	170	28
March 31, 2019	374	245	619	128	250	172	25
April 30, 2019	379	235	614	126	250	195	22
May 31, 2019	319	252	571	198	252	217	25
June 30, 2019	324	288	612	179	266	206	26
July 31, 2019	353	333	686	147	261	217	28
August 31, 2019	317	345	662	178	277	190	22
September 30, 2019	298	345	643	211	278	195	22
October 31, 2019	311	356	667	234	303	180	26
Novermber 30, 2019	333	320	653	224	311	173	21

### **Summary of Monthly HMIS Shelter Census Counts**



Outreach Summary	BTG
December 31, 2018	514
January 31, 2019	259
February 28, 2019	304
March 31, 2019	355
April 30, 2019	402
May 31, 2019	407
June 30, 2019	428
July 31, 2019	426
August 31, 2019	450
September 30, 2019	426
October 31, 2019	398
Novermber 30, 2019	394

#### **Outreach Program Count**

Active as of: Novermber 30, 2019

Programs	Count	Veterans
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	158	8
FLC - HPO Maui Regions 4, 5 - Street Outreach	51	2
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	38	1
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreac	56	2
HOPE - PATH Street Outreach Program	27	0
KEO - HPO Kauai All Regions - Street Outreach	64	2
TOTAL	394	15

#### HMIS Census Report - November 2019 Neighbor Islands - HIC Facilities

Project Type	Organization Name	Project Name	HIC Beds	Nov 2019	%HIC Beds	Technical Openings	Veterans
ES	Child and Family Service	CFS - Hale Ohana	16	SP	NR	NR	NR
ES	Child and Family Service	CFS - West Hawaii Domestic Abuse Shelter	10	SP	NR	NR	NR
ES	Family Life Center	FLC - HPO Ho'olanani		11	61%	7	0
ES	HOPE Services Hawaii	HOPE - HPO East Hawaii Emergency Mens Program ES	16	16	100%	0	1
ES	HOPE Services Hawaii	HOPE - HPO Kiheipua	44	37	84%	7	1
ES	HOPE Services Hawaii	HOPE - HPO West Hawaii Emergency Housing Program	31	22	71%	9	0
ES	HOPE Services Hawaii	HOPE - Keolahou Emergency Shelter	35	26	74%	9	2
ES	HOPE Services Hawaii	HOPE - Sacred Hearts Emergency Shelter	15	17	113%	0	1
ES	Kauai Economic Opportunity	KEO - HPO Mana'olana Emergency	38	24	63%	14	0
ES	KHAKO, INC	KHAKO - HPO Central ES	165	81	49%	84	4
ES	KHAKO, INC	KHAKO - HPO Westside ES	112	64	57%	48	1
ES	Neighborhood Place of Puna	NPP - HPO Family Assessment Center at Hale Iki	30	28	93%	2	0
ES	USVETS	USVETS - BP Hilo HOPTEL Program	5	3	60%	2	3
ES	USVETS	USVETS - BP Kailua Kona HOPTEL	5	1	20%	4	1
ES	USVETS	USVETS - BP Kauai HOPTEL Program	5	3	60%	2	3
ES	Women Helping Women	WHW - Hale Lokomaikai	17	SP	NR	NR	NR
ES	YWCA of Kauai	YWCA - Family Violence Shelter	18	SP	NR	NR	NR
	Subtotal Emergency Shelters		519	333	64%	188	17
TH	Child and Family Service	CFS - Hale Kahua Pa'a	10	NR	NR	NR	NR
TH	Hawaii Affordable Properties, Inc.	HAP - Na Kahua Hale O Ulu Wini	80	72	90%	8	0
TH	Hawaii Island Home for Recovery, Inc.	HIHR - HPO Transitional Housing	16	14	88%	2	1
TH	HOPE Services Hawaii	HOPE - Kuleana House	6	6	100%	0	0
TH	HOPE Services Hawaii	HOPE - Wilder House	8	9	113%	0	1
TH	Kauai Economic Opportunity	KEO - HPO Komohana Group Home TH	6	6	100%	0	1
TH	Kauai Economic Opportunity	KEO - HPO Mana'olana Transitional Housing	24	13	54%	11	0
TH	Kauai Economic Opportunity	KEO - Kome Transitional Housing Program	7	1	14%	6	0
TH	Kauai Economic Opportunity	KEO - Lawehana Transitional Housing Program	9	4	44%	5	0
TH	KHAKO, INC	KHAKO - HPO Central TH	64	105	164%	0	0
TH	KHAKO, INC	KHAKO - HPO Westside TH	56	77	138%	0	1
TH	Salvation Army Big Island	SARMY - Big Island RHY TLP	2	2	100%	0	0
TH	Women In Need	WIN - HPO Bridge To Success Kauai TH	15	11	73%	4	0
	Subtotal Transitional Housing		293	320	109%	36	4
PSH	Catholic Charities Hawaii	CCH - HPO NI Housing First (Kauai)	14	12	86%	2	0
PSH	Family Life Center	FLC - HPO NI Housing First	45	38	84%	7	3
PSH	Family Life Center	FLC - Ohana One PSH CoC Program	22	22	100%	0	0
PSH	Family Life Center	FLC - S+C 1	22	21	95%	1	0
PSH	Family Life Center	FLC - S+C 2	30	21	70%	9	3
PSH	Family Life Center	FLC - S+C 3	20	3	15%	17	1
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 1	16	16	100%	0	1
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 2	3	3	100%	0	1
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 3	3	3	100%	0	0
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 4	5	5	100%	0	0
PSH	HOPE Services Hawaii	HOPE - Continuum of Care II PSH	20	14	70%	6	0
PSH	HOPE Services Hawaii	HOPE - HPO NI Housing First	125	63	50%	62	5
PSH	HOPE Services Hawaii	HOPE - Kukui S+C Program	111	50	45%	61	2
PSH	Kauai Economic Opportunity	KEO - Pa`a Hana PSH	4	2	50%	2	1
PSH	Maui AIDS Foundation	MAF - HOPWA Formula - PSH TBRA	20	20	NR	0	1
PSH	Steadfast Housing Dev Corp	SHDC - Eha S+C (Maui)	27	27	100%	0	3
PSH	Steadfast Housing Dev Corp	SHDC - Ekolu Group Homes Ahukini (Oahu)	6	1	17%	5	0
PSH	Steadfast Housing Dev Corp	SHDC - Kaahele CoC Funded (Kauai)	5	5	100%	0	0
PSH	Steadfast Housing Dev Corp	SHDC - Kaulana CoC Funded (Maui)	6	5	83%	1	0
PSH	Subtotal Permanent Supportive Housing		484	311	64%	173	20
RRH	Catholic Charities Hawaii	CCH - HPO CSHI Hawaii County Rapid Re-housing	NA	17	NA	NA	0
RRH	Catholic Charities Hawaii	CCH - HPO RRH Rapid Re-Housing (Kauai)	NA	38	NA	NA	0
RRH	Catholic Charities Hawaii	CCH - HPO SHEG NI Rapid Rehousing	NA	25	NA	NA	1
RRH	Family Life Center	FLC - ESG Kauai Rapid Re-housing	NA	7	NA	NA	0
RRH	Family Life Center	FLC - ESG Maui Rapid Re-housing	NA	6	NA	NA	0
RRH	Family Life Center	FLC - HPO CSHI Kauai Rapid Re-housing	NA	9	NA	NA	0
RRH	Family Life Center	FLC - HPO CSHI Maui Rapid Re-housing	NA	24	NA	NA	0
IVIVII							
RRH	Family Life Center	FLC - HPO HPP Kauai Rapid Re-housing	NA	9	NA	NA	0

#### HMIS Census Report - November 2019 Neighbor Islands - HIC Facilities

Project Type	Organization Name	Project Name	HIC Beds	Nov 2019	%HIC Beds	Technical Openings	Veterans
RRH	Family Life Center	FLC - HPO RRH Rapid Re-Housing	NA	54	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - ESG Rapid Re-housing	NA	4	NA	NA	0
RRH	HOPE Services Hawaii	HOPE - HPO HPP Rapid Re-housing	NA	85	NA	NA	3
RRH	HOPE Services Hawaii	HOPE - HPO RRH Rapid Re-Housing	NA	47	NA	NA	1
RRH	HOPE Services Hawaii	HOPE - New Start	NA	4	NA	NA	0
RRH	U.S. Veterans Initiative	USVETS - SSVF Priority 1 Rapid Re-housing	NA	44	NA	NA	29
	Subtotal Rapid ReHousing		NA	395	NA	NA	34
	Total Emergency+Transitional		812	653	80%	224	21
	Total Permanent		484	311	64%	173	20
	TOTAL		1,296	964	74%	397	41

### **Homeless Programs Office (HPO) Unit Utilization Analysis**

Occupancy as of: 11/30/2019

Program Name - Bridging The Gap	Program Type	HMIS Households Served	Total Number of Living Units Per Facilities Description	Utilization Rate
HOPE - Kiheipua	ES	14	15	93%
KHAKO - Central ES	ES	55	54	102%
KHAKO - Westside ES	ES	47	50	94%
NPP - HPO Family Assessment Center at Hale Iki	ES	9	9	100%
HIHR - Transitional Housing	TH	14	16	88%
KEO - Komohana Group Home TH	TH	5	5	100%
KEO - Mana'olana Transitional Housing	TH	5	8	63%
KHAKO - Central TH	TH	41	58	71%
KHAKO - Westside TH	TH	31	40	78%
WIN - Bridge To Success Kauai TH	TH	12	9	133%
Totals		233	264	88%

### **Neighbor Islands - BTG**

Consent to Share Data - VI SPDAT Assessi	November 2019			
HMIS ORGANIZATION -			Grand	%
HI 500	No	Yes	Total	Consent
Family Life Center	0	22	22	100%
Hawaii Affordable Properties, Inc.	0	2	2	100%
Hawaii Island Home for Recovery	0	1	1	100%
HOPE Services Hawaii, Inc.	5	51	56	91%
Ka Hale A Ke Ola, Inc	0	38	38	100%
Kauai Economic Opportunity	1	14	15	93%
	6	128	134	96%

								BTG	BTG	BTG
Summary	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19
% Consent - HI 500	97%	98%	100%	95%	98%	99%	99%	99%	98%	96%
% Consent - HI 501	94%	94%	93%	93%	93%	93%	96%	NA	NA	NA
State Summary	95%	95%	95%	94%	95%	95%	97%	NA	NA	NA

### Consent to Share Data - Neighbor Islands (BTG) BNL Reports as of 12/09/2019

**Statewide Consent Summary by CES Program** 

CES Program	No	Yes	TOTAL	% Shared				
Hawaii Family	9	55	64	86%				
Hawaii Singles	2	253	255	99%				
Kauai Family	1	9	10	90%				
Kauai Singles	0	37	37	100%				
Maui Family	1	75	76	99%				
Maui Singles	1	164	165	99%				
TOTAL	14	593	607	98%				

Hawaii	97%
Kauai	98%
Maui	99%

**Hawaii Consent Summary by Priority Group** 

Family CES								
	No	Yes	TOTAL	% Shared				
PSH	0	6	6	100%				
RRH	8	28	36	78%				
TH	1	21	22	95%				
TOTAL	9	55	64	86%				

Singles CES								
	No	Yes	TOTAL	% Shared				
PSH	0	30	30	100%				
RRH	0	152	152	100%				
TH	1	46	47	98%				
TOTAL	2	253	255	99%				

**Kauai Consent Summary by Priority Group** 

Family CES					
	No	Yes	TOTAL	% Shared	
PSH	0	0	0	N/A	
RRH	0	1	1	100%	
TH	1	8	9	89%	
TOTAL	1	9	10	90%	

Singles CES						
	No	Yes	TOTAL	% Shared		
PSH	0	1	1	100%		
RRH	0	14	14	100%		
TH	0	22	22	100%		
TOTAL	0	37	37	100%		

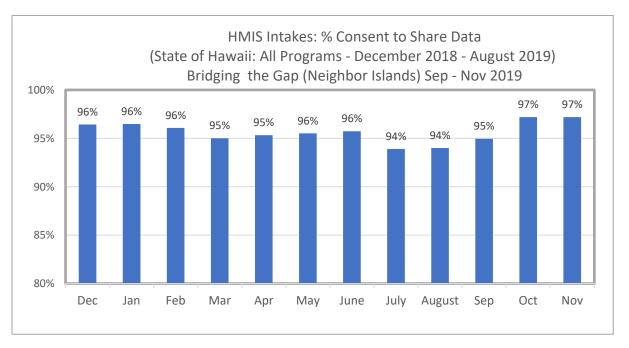
**Maui Consent Summary by Priority Group** 

Family CES						
	No	Yes	TOTAL	% Shared		
PSH	0	1	1	100%		
RRH	0	30	30	100%		
TH	1	44	45	98%		
TOTAL	1	75	76	99%		

Singles CES						
	No	Yes	TOTAL	% Shared		
PSH	0	15	15	100%		
RRH	1	65	66	98%		
TH	0	84	84	100%		
TOTAL	1	164	165	99%		

## Consent to Share Data by Program Type - Neighbor Islands (BTG) Adult Intakes During November 2019

			Grand	%
Program Types	No	Yes	Total	Consent
Emergency Shelter (ES)	1	84	85	99%
Homelessness Prevention	1	19	20	95%
PH - Permanent Supportive Housing (disability required for entry)		10	10	100%
PH - Rapid Re-Housing		30	30	100%
Services Only		19	19	100%
Street Outreach	5	89	94	95%
Transitional Housing (TH)		17	17	100%
Grand Total	7	268	275	97%



### Consent to Share Data by Organization and Program - Neighbor Islands (BTG) Adult Intakes During November 2019

			Grand	%
Organization/Program	No	Yes	Total	Consent
Catholic Charities Hawaii		10	10	100%
CCH - HPO SHEG NI Homelessness Prevention		4	4	100%
CCH - HPO SHEG NI Rapid Rehousing		3	3	100%
CCH - HPO CSHI Hawaii County Rapid Re-housing		2	2	100%
CCH - HPO RRH Homeless Prevention (Kauai)		1	1	100%
Family Life Center	5	75	80	94%
FLC - HPO Ho'olanani		2	2	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	2	27	29	93%
FLC - HPO Maui Regions 4, 5 - Street Outreach	3	19	22	86%
FLC - HPO RRH Rapid Re-Housing		2	2	100%
FLC - HPO HPP Maui Homelessness Prevention		7	7	100%
FLC - HPO RRH Homeless Prevention		2	2	100%
FLC - HPO CSHI Maui Rapid Re-housing		5	5	100%
FLC - ESG Kauai Rapid Re-housing		1	1	100%

## Consent to Share Data by Organization and Program - Neighbor Islands (BTG) Adult Intakes During November 2019

Adult Intakes During November 2019			Grand	%
Organization/Program	No	Yes	Total	Consent
FLC - HPO CSHI Kauai Rapid Re-housing		3	3	100%
FLC - HPO HPP Kauai Rapid Re-housing		4	4	100%
FLC - HPO HPP Kauai Homelessness Prevention		2	2	100%
FLC - HPO CSHI Kauai Homelessness Prevention		1	1	100%
Hawaii Island Home for Recovery		4	4	100%
HIHR - HPO Transitional Housing		1	1	100%
HIHR - PSH 4		2	2	100%
HIHR - PSH 2		1	1	100%
HOPE Services Hawaii, Inc.	1	69	70	99%
HOPE - HPO East Hawaii Emergency Mens Program ES		5	5	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach		4	4	100%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		12	12	100%
HOPE - HPO Kiheipua	1	6	7	86%
HOPE - HPO RRH Rapid Re-Housing		3	3	100%
HOPE - HPO West Hawaii Emergency Housing Program		4	4	100%
HOPE - PATH Street Outreach Program		6	6	100%
HOPE - Sacred Hearts Emergency Shelter		2	2	100%
HOPE - HPO HPP Rapid Re-housing		6	6	100%
HOPE - Kukui S+C Program		5	5	100%
HOPE - HPO NI Housing First		2	2	100%
HOPE - Keolahou Emergency Shelter		12	12	100%
HOPE - HPO HPP Homelessness Prevention		2	2	100%
Ka Hale A Ke Ola, Inc		61	61	100%
KHAKO - HPO Central ES		21	21	100%
KHAKO - HPO Central TH		12	12	100%
KHAKO - HPO Westside ES		20	20	100%
KHAKO - HPO Westside TH		2	2	100%
KHAKO - Ka La Hiki Ola		6	6	100%
Kauai Economic Opportunity		30	30	100%
KEO - HPO Kauai All Regions - Street Outreach		21	21	100%
KEO - HPO Mana'olana Emergency		7	7	100%
KEO - HPO Mana'olana Transitional Housing		2	2	100%
Legal Aid Society of Hawaii		13	13	100%
LASH - HPO Legal Services Program		13	13	100%
Maui Youth Family Services	1	13	1	0%
MYFS - BCP Homeless Prevention Program	1		1	0%
Neighborhood Place of Puna		4	4	100%
NPP - HPO Family Assessment Center at Hale Iki		4	4	100%
USVETS		2	2	100%
USVETS - SSVF Priority 1 Rapid Re-housing		1	1	100%
USVETS - BP Hilo HOPTEL Program		1	1	100%
Grand Total	7	268	275	97%

### Consent to Share Data by Program Type - Neighbor Islands (BTG)

**Active Adults During November 2019** 

Program Types	No	Yes	Grand	% Consent
Emergency Shelter (ES)	1	299	300	100%
Homelessness Prevention	13	181	194	93%
PH - Permanent Supportive Housing (disability required for entry)	36	253	289	88%
PH - Rapid Re-Housing	3	232	235	99%
Services Only	4	133	137	97%
Street Outreach	13	379	392	97%
Transitional Housing (TH)	2	199	201	99%
Grand Total	72	1,676	1,748	96%

### Consent to Share Data by Program Type - Neighbor Islands (BTG) Active Adults During November 2019

Catholic Charities Hawaii  CCH - HPO NI Housing First (Kauai)	No 3	Yes 122	Total 125	% Consent
CCH - HPO NI Housing First (Kauai)	3	122	125	
				98%
CCIL LIDO DDILLIamasiasa Duamasiasa (Venesi)		9	9	100%
CCH - HPO RRH Homeless Prevention (Kauai)		16	16	100%
CCH - HPO RRH Rapid Re-Housing (Kauai)	2	16	18	89%
CCH - HPO SHEG NI Rapid Rehousing		19	19	100%
CCH - HPO HPP Homeless Prevention		2	2	100%
CCH - HPO SHEG NI Homelessness Prevention	1	52	53	98%
CCH - HPO CSHI Hawaii County Homelessness Prevention		1	1	100%
CCH - HPO CSHI Hawaii County Rapid Re-housing		7	7	100%
Family Life Center	13	455	468	97%
FLC - ESG Kauai Rapid Re-housing		4	4	100%
FLC - ESG Maui Rapid Re-housing		9	9	100%
FLC - HPO NI Housing First		36	36	100%
FLC - HPO RRH Rapid Re-Housing		39	39	100%
FLC - S+C 1		17	17	100%
FLC - S+C 2		15	15	100%
FLC - S+C 3		2	2	100%
FLC - HPO RRH Homeless Prevention		10	10	100%
FLC - ESG Maui Homelessness Prevention		8	8	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	9	154	163	94%
FLC - HPO Ho'olanani		8	8	100%
FLC - HPO Maui Regions 4, 5 - Street Outreach	4	59	63	94%
FLC - HPO HPP Maui Homelessness Prevention		40	40	100%
FLC - HPO HPP Maui Rapid Re-housing		8	8	100%
FLC - HPO HPP Kauai Homelessness Prevention		2	2	100%
FLC - Ohana One PSH CoC Program		15	15	100%
FLC - HPO CSHI Kauai Homelessness Prevention		3	3	100%
FLC - HPO CSHI Maui Homelessness Prevention		4	4	100%
FLC - HPO CSHI Kauai Rapid Re-housing		5	5	100%
FLC - HPO CSHI Maui Rapid Re-housing		11	11	100%
FLC - HPO HPP Kauai Rapid Re-housing		6	6	100%
Hawaii Affordable Properties, Inc.		35	35	100%
HAP - Na Kahua Hale O Ulu Wini		35	35	100%
Hawaii Island Home for Recovery	2	42	44	95%
HIHR - PSH 1	2	14	16	88%
HIHR - PSH 2		3	3	100%

## Consent to Share Data by Program Type - Neighbor Islands (BTG) Active Adults During November 2019

Organization/Program	No	Yes	Total	% Consent
HIHR - PSH 3		3	3	100%
HIHR - PSH 4		7	7	100%
HIHR - HPO Transitional Housing		15	15	100%
HOPE Services Hawaii, Inc.	4	425	429	99%
HOPE - ESG Homelessness Prevention		1	1	100%
HOPE - ESG Rapid Re-housing		5	5	100%
HOPE - HPO NI Housing First		54	54	100%
HOPE - HPO RRH Homeless Prevention		29	29	100%
HOPE - HPO RRH Rapid Re-Housing	1	25	26	96%
HOPE - Kukui S+C Program	2	37	39	95%
HOPE - New Start		4	4	100%
HOPE - PATH Street Outreach Program		23	23	100%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		43	43	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach		27	27	100%
HOPE - HPO East Hawaii Emergency Mens Program ES		17	17	100%
HOPE - HPO HPP Rapid Re-housing		34	34	100%
HOPE - HPO West Hawaii Emergency Housing Program		24	24	100%
HOPE - HPO Kiheipua	1	18	19	95%
HOPE - HPO HPP Homelessness Prevention		8	8	100%
HOPE - Sacred Hearts Emergency Shelter		18	18	100%
HOPE - Kuleana House		4	4	100%
HOPE - Continuum of Care II PSH		14	14	100%
HOPE - Wilder House		4	4	100%
HOPE - Keolahou Emergency Shelter		36	36	100%
Ka Hale A Ke Ola, Inc	2	275	277	99%
KHAKO - HPO Westside ES		61	61	100%
KHAKO - HPO Central ES		73	73	100%
KHAKO - HPO Central TH	1	68	69	99%
KHAKO - HPO Westside TH	1	43	44	98%
KHAKO - Ka La Hiki Ola		30	30	100%
Kauai Economic Opportunity	2	107	109	98%
KEO - Pa`a Hana PSH	2		2	0%
KEO - Lawehana Transitional Housing Program		2	2	100%
KEO - HPO Kauai All Regions - Street Outreach		73	73	100%
KEO - HPO Mana'olana Emergency		17	17	100%
KEO - HPO Mana'olana Transitional Housing		8	8	100%
KEO - HPO Komohana Group Home TH		7	7	100%
Legal Aid Society of Hawaii	4	103	107	96%
LASH - HPO Legal Services Program	4	103	107	96%
Maui AIDS Foundation	22		22	0%
MAF - HOPWA Formula - PSH TBRA	18		18	0%
MAF - HOPWA Formula STRMU	4		4	0%
Maui Youth Family Services	7	1	8	13%
MYFS - BCP Homeless Prevention Program	7	1	8	13%
Neighborhood Place of Puna		19	19	100%
NPP - HPO Family Assessment Center at Hale Iki		19	19	100%
Salvation Army RHY (Big Island)		2	2	100%
SARMY - Big Island RHY TLP		2	2	100%

# Consent to Share Data by Program Type - Neighbor Islands (BTG) Active Adults During November 2019

Organization/Program	No	Yes	Total	% Consent
Steadfast Housing Development Corporation	12	27	39	69%
SHDC - Kaahele CoC Funded (Kauai)	1	4	5	80%
SHDC - Kaulana CoC Funded (Maui)	1	4	5	80%
SHDC - Kulalani CoC Funded (Maui)	1		1	0%
SHDC - Eha S+C (Maui)	9	18	27	67%
SHDC - Ekolu Group Homes Ahukini (Oahu)		1	1	100%
USVETS	1	52	53	98%
USVETS - BP Hilo HOPTEL Program		4	4	100%
USVETS - BP Kauai HOPTEL Program		3	3	100%
USVETS - SSVF Priority 1 Homeless Prevention	1	4	5	80%
USVETS - SSVF Priority 1 Rapid Re-housing		40	40	100%
USVETS - BP Kailua Kona HOPTEL		1	1	100%
Women In Need		11	11	100%
WIN - HPO Bridge To Success Kauai TH		11	11	100%
Grand Total	72	1676	1748	96%

# Length of Stay by Program Type - Neighbor Islands (BTG) Exits During November 2019

	# Exits	Average
Program Type	November	Days to Exit
Emergency Shelter (ES)	81	74
Homelessness Prevention	44	118
PH - Permanent Supportive Housing	4	325
PH - Rapid Re-Housing	45	169
Services Only	23	104
Street Outreach	92	94
Transitional Housing (TH)	43	119
Grand Total	332	109

## Length of Stay by County and Program Type Exits During November 2019

Exits During November 2019		
	# Exits	Average
County/Program Type	War Parity November	Days to Exit
County/Program Type Hawaii	142	133
110000	35	78
Emergency Shelter (ES)		
Transitional Housing (TH)	6	101
Homelessness Prevention	23	160
PH - Permanent Supportive Housing	3	102
PH - Rapid Re-Housing	26	206
Services Only	11	132
Street Outreach	38	125
Kauai	35	89
Emergency Shelter (ES)	7	102
Transitional Housing (TH)	4	197
Homelessness Prevention	5	51
PH - Rapid Re-Housing	6	44
Services Only	7	115
Street Outreach	6	50
Maui	155	92
Emergency Shelter (ES)	39	65
Transitional Housing (TH)	33	113
Homelessness Prevention	16	80
PH - Permanent Supportive Housing	1	993
PH - Rapid Re-Housing	13	151
Services Only	5	27
Street Outreach	48	75
Grand Total	332	109

# Length of Stay by Organization and Program - Neighbor Islands (BTG) Exits During November 2019

Exits During November 2019	# Exits in	Average
Organization/Program	November	Days to Exit
Catholic Charities Hawaii	24	146
CCH - HPO SHEG NI Homelessness Prevention	17	164
CCH - HPO SHEG NI Rapid Rehousing	4	146
CCH - HPO CSHI Hawaii County Homelessness Prevention	3	38
Family Life Center	89	83
FLC - HPO Ho'olanani	1	51
FLC - HPO Maui Regions 4, 5 - Street Outreach	17	49
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	31	89
FLC - ESG Maui Rapid Re-housing	7	103
FLC - HPO RRH Rapid Re-Housing	6	206
FLC - HPO HPP Maui Homelessness Prevention	6	59
FLC - ESG Kauai Rapid Re-housing	5	44
FLC - HPO CSHI Maui Homelessness Prevention	5	56
FLC - HPO CSHI Kauai Rapid Re-housing	1	44
FLC - HPO CSHI Kauai Homelessness Prevention	5	51
FLC - ESG Maui Homelessness Prevention	5	130
Hawaii Affordable Properties, Inc.	5	117
HAP - Na Kahua Hale O Ulu Wini	5	117
Hawaii Island Home for Recovery	3	64
HIHR - PSH 4	2	87
HIHR - HPO Transitional Housing	1	18
HOPE Services Hawaii, Inc.	89	139
HOPE - HPO Kiheipua	9	167
HOPE - HPO East Hawaii Emergency Mens Program ES	3	138
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	11	80
HOPE - HPO West Hawaii Emergency Housing Program	2	100
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	23	137
HOPE - HPO RRH Homeless Prevention	3	254
HOPE - PATH Street Outreach Program	4	177
HOPE - HPO RRH Rapid Re-Housing	19	221
HOPE - Sacred Hearts Emergency Shelter	1	11
HOPE - ESG Rapid Re-housing	1	193
HOPE - Keolahou Emergency Shelter	12	17
HOPE - HPO NI Housing First	1	134
Ka Hale A Ke Ola, Inc	76	84
KHAKO - HPO Westside ES	20	69
KHAKO - HPO Central ES	18	61
KHAKO - HPO Central TH	24	106
KHAKO - HPO Westside TH	9	131
KHAKO - Ka La Hiki Ola	5	27

# Length of Stay by Organization and Program - Neighbor Islands (BTG) Exits During November 2019

	# Exits in	Average
Organization/Program	November	Days to Exit
Kauai Economic Opportunity	17	106
KEO - HPO Mana'olana Emergency	7	102
KEO - HPO Kauai All Regions - Street Outreach	6	50
KEO - HPO Komohana Group Home TH	1	127
KEO - HPO Mana'olana Transitional Housing	3	220
Legal Aid Society of Hawaii	18	126
LASH - HPO Legal Services Program	18	126
Neighborhood Place of Puna	7	49
NPP - HPO Family Assessment Center at Hale Iki	7	49
Steadfast Housing Development Corporation	1	993
SHDC - Kulalani CoC Funded (Maui)	1	993
USVETS	3	142
USVETS - BP Hilo HOPTEL Program	1	43
USVETS - SSVF Priority 1 Rapid Re-housing	2	191
Grand Total	332	109

### Timeliness Report - August 2019 Date Range: 11/1/2019 - 11/30/2019

#### **Intakes**

Average Days Taken to Input Enrollments (clients enrolled during	reporting period)		
		Clients	Avg Days to
Program Name	Program Type	Enrolled	Input
Hawaii County VI SPDAT v2 Family	Coordinated Assessment	31	5.55
Hawaii County VI SPDAT v2 Individual	Coordinated Assessment	54	3.57
Kauai County VI SPDAT v2 Family	Coordinated Assessment	16	3.44
Kauai County VI SPDAT v2 Individual	Coordinated Assessment	13	3.92
Maui County VI SPDAT v2 Family	Coordinated Assessment	41	1.66
Maui County VI SPDAT v2 Individual	Coordinated Assessment	56	2.11
FLC - HPO Ho'olanani	Emergency Shelter (ES)	2	1.00
HOPE - HPO East Hawaii Emergency Mens Program ES	Emergency Shelter (ES)	5	10.20
HOPE - HPO Kiheipua	Emergency Shelter (ES)	10	6.30
HOPE - HPO West Hawaii Emergency Housing Program	Emergency Shelter (ES)	4	6.00
HOPE - Keolahou Emergency Shelter	Emergency Shelter (ES)	14	2.00
HOPE - Sacred Hearts Emergency Shelter	Emergency Shelter (ES)	2	3.00
KEO - HPO Mana'olana Emergency	Emergency Shelter (ES)	12	2.92
KHAKO - HPO Central ES	Emergency Shelter (ES)	26	0.31
KHAKO - HPO Westside ES	Emergency Shelter (ES)	25	0.00
NPP - HPO Family Assessment Center at Hale Iki	Emergency Shelter (ES)	6	0.00
USVETS - BP Hilo HOPTEL Program	Emergency Shelter (ES)	1	4.00
USVETS - BP Kauai HOPTEL Program	Emergency Shelter (ES)	3	18.00
CCH - HPO CSHI Hawaii County Homelessness Prevention	Homelessness Prevention	1	14.00
CCH - HPO RRH Homeless Prevention (Kauai)	Homelessness Prevention	1	12.00
CCH - HPO SHEG NI Homelessness Prevention	Homelessness Prevention	7	0.00
FLC - HPO CSHI Kauai Homelessness Prevention	Homelessness Prevention	2	0.00
FLC - HPO HPP Kauai Homelessness Prevention	Homelessness Prevention	4	1.00
FLC - HPO HPP Maui Homelessness Prevention	Homelessness Prevention	29	4.03
FLC - HPO RRH Homeless Prevention	Homelessness Prevention	5	4.00
HOPE - HPO HPP Homelessness Prevention	Homelessness Prevention	7	5.29
MYFS - BCP Homeless Prevention Program	Homelessness Prevention	1	0.00
HIHR - PSH 2	PH - Permanent Supportive Housing	1	1.00
HIHR - PSH 4	PH - Permanent Supportive Housing	2	14.50
HOPE - HPO NI Housing First	PH - Permanent Supportive Housing	2	1.50
HOPE - Kukui S+C Program	PH - Permanent Supportive Housing	5	2.80
CCH - HPO CSHI Hawaii County Rapid Re-housing	PH - Rapid Re-Housing	4	0.00
CCH - HPO SHEG NI Rapid Rehousing	PH - Rapid Re-Housing	3	0.33
FLC - ESG Kauai Rapid Re-housing	PH - Rapid Re-Housing	2	0.00
FLC - HPO CSHI Kauai Rapid Re-housing	PH - Rapid Re-Housing	8	0.38
FLC - HPO CSHI Maui Rapid Re-housing	PH - Rapid Re-Housing	13	3.23
FLC - HPO HPP Kauai Rapid Re-housing	PH - Rapid Re-Housing	4	5.00
FLC - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	3	1.00
HOPE - HPO HPP Rapid Re-housing	PH - Rapid Re-Housing	15	3.60
HOPE - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	10	0.20
KHAKO - Ka La Hiki Ola	Services Only	10	0.00
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	Street Outreach	40	1.90
FLC - HPO Maui Regions 4, 5 - Street Outreach	Street Outreach	30	2.93
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	Street Outreach	8	9.00
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	Street Outreach	17	1.88
HOPE - PATH Street Outreach Program	Street Outreach	9	4.11
KEO - HPO Kauai All Regions - Street Outreach	Street Outreach	30	1.30
HIHR - HPO Transitional Housing	Transitional Housing (TH)	1	1.00
KEO - HPO Mana'olana Transitional Housing	Transitional Housing (TH)	3	3.00
KHAKO - HPO Central TH	Transitional Housing (TH)	13	0.54
KHAKO - HPO Westside TH	Transitional Housing (TH)	4	0.00
production of the control of the con	. ransitional riousing (111)		0.00

#### **Exits**

# Timeliness Report - August 2019 Date Range: 11/1/2019 - 11/30/2019

Average Days Taken to Exit Enrollments (clients exited during reporting	period)		
Program Name	Program Type	Total Exited Clients	Avg Days to Exit
Hawaii County VI SPDAT v2 Family	Coordinated Assessment	59	1.14
Hawaii County VI SPDAT v2 Individual	Coordinated Assessment	28	3.89
Kauai County VI SPDAT v2 Family	Coordinated Assessment	21	0.71
Kauai County VI SPDAT v2 Individual	Coordinated Assessment	10	2.70
Maui County VI SPDAT v2 Family	Coordinated Assessment	47	0.45
Maui County VI SPDAT v2 Individual	Coordinated Assessment	32	1.13
Maui County VI SPDAT v2 TAY	Coordinated Assessment	1	1.00
FLC - HPO Ho'olanani	Emergency Shelter (ES)	1	0.00
HOPE - HPO East Hawaii Emergency Mens Program ES	Emergency Shelter (ES)	3	4.33
HOPE - HPO Kiheipua	Emergency Shelter (ES)	9	4.00
HOPE - HPO West Hawaii Emergency Housing Program	Emergency Shelter (ES)	3	4.33
HOPE - Keolahou Emergency Shelter	Emergency Shelter (ES)	14	1.21
<u> </u>			
HOPE - Sacred Hearts Emergency Shelter	Emergency Shelter (ES)	7	6.00
KEO - HPO Mana'olana Emergency	Emergency Shelter (ES)	7	4.71
KHAKO - HPO Central ES	Emergency Shelter (ES)	17	1.82
KHAKO - HPO Westside ES	Emergency Shelter (ES)	20	0.55
NPP - HPO Family Assessment Center at Hale Iki	Emergency Shelter (ES)	7	0.57
USVETS - BP Hilo HOPTEL Program	Emergency Shelter (ES)	2	5.50
CCH - HPO CSHI Hawaii County Homelessness Prevention	Homelessness Prevention	4	0.00
CCH - HPO SHEG NI Homelessness Prevention	Homelessness Prevention	17	0.00
FLC - ESG Maui Homelessness Prevention	Homelessness Prevention	5	3.00
FLC - HPO CSHI Kauai Homelessness Prevention	Homelessness Prevention	5	0.00
FLC - HPO CSHI Maui Homelessness Prevention	Homelessness Prevention	5	0.00
FLC - HPO HPP Maui Homelessness Prevention	Homelessness Prevention	6	0.00
HOPE - HPO RRH Homeless Prevention	Homelessness Prevention	3	3.67
HIHR - PSH 4	PH - Permanent Supportive Housing	2	25.50
HOPE - HPO NI Housing First	PH - Permanent Supportive Housing	1	2.00
SHDC - Kulalani CoC Funded (Maui)	PH - Permanent Supportive Housing	1	1.00
CCH - HPO CSHI Hawaii County Rapid Re-housing	PH - Rapid Re-Housing	1	0.00
CCH - HPO SHEG NI Rapid Rehousing	PH - Rapid Re-Housing	4	0.00
FLC - ESG Kauai Rapid Re-housing	PH - Rapid Re-Housing	5	0.00
FLC - ESG Maui Rapid Re-housing	PH - Rapid Re-Housing	7	3.00
FLC - HPO CSHI Kauai Rapid Re-housing	PH - Rapid Re-Housing	1	0.00
FLC - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	6	0.67
HOPE - ESG Rapid Re-housing	PH - Rapid Re-Housing	1	14.00
HOPE - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	19	3.89
KHAKO - Ka La Hiki Ola	Services Only	7	0.57
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	Street Outreach	36	0.11
FLC - HPO Maui Regions 4, 5 - Street Outreach	Street Outreach	34	1.09
HHHRC - Outreach	Street Outreach	1	0.00
HKIPA/WH - YO!	Street Outreach	9	0.00
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	Street Outreach	11	3.82
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	Street Outreach	23	1.26
HOPE - PATH Street Outreach Program	Street Outreach	7	1.71
KEO - HPO Kauai All Regions - Street Outreach	Street Outreach	26	1.42
HAP - Na Kahua Hale O Ulu Wini	Transitional Housing (TH)	5	3.00
HIHR - HPO Transitional Housing	Transitional Housing (TH)	1	3.00
	Transitional Housing (TH)		6.00
KEO - HPO Komohana Group Home TH	<u> </u>	1 2	
KEO - HPO Mana'olana Transitional Housing	Transitional Housing (TH)	3	0.00
KHAKO - HPO Mostsida TH	Transitional Housing (TH)	22	0.91
KHAKO - HPO Westside TH	Transitional Housing (TH)	9 <b>570</b>	0.33 <b>1.50</b>