From: Carlos Peraro, Ka Mana O Na Helu

To: Brandee Menino, BTG Chair; Maude Cumming, BTG Data Committee Chair,

Harold Brackeen, State of Hawaii, Homeless Programs Administrator

Date: April 17, 2020

Re: March 2020 HMIS Monitoring Reports (Neighbor Islands – Bridging the Gap)

Attached for your review and dissemination to Continuum agencies is the March 2020 HMIS monitoring report. Below are brief highlights from the attached reports.

1. End of month, March 2020 Census summary by Continuum and Statewide (pp. 2-4)

- The Neighbor Island census for emergency shelter (ES) and transitional housing (TH) programs decreased in March 2020 (578), compared to February (611), with a slight increase in ES, but a decrease in TH.
- Over the past six months, the census in ES and TH decreased, but increased in PH programs, with monthly combined census (ES, TH, PH) fluctuating over the six months from 970 in October to 959 in March.
- The total "vacant beds" compared to the HIC bed capacity was 243 (ES and TH) and 103 (permanent supportive housing PSH). This is an increase for ES and TH, but a decrease for PSH compared to last month. HIC openings can also vary depending on differences in household size.
- 25 programs on the Neighbor Islands had utilization rates of less than 85% or greater than 110%. These programs are marked in red.
- Active outreach clients totaled 391, a decrease compared to February 2020 (417 clients).
- 2. Consent report for March 2020 (pp. 5-11)
  - VI-SPDAT Assessments: Consent to share data rate for Neighbor Islands was 99%, the same as in January and February 2020.
  - By Name List: Consent to share data rates as of the 4/01/20, BNL cut was 98% for the CoC. March rates included: 100% for Kauai families and singles; 99% for Maui families and singles; 98% for Hawaii families and 95% for Hawaii singles.
  - For adult program intakes entered in March 2020 (n=222), the Neighbor Islands consent to share data rate was 99%, the same as in February 2020.
  - No programs had a consent rate below 80%.
- 3. Length of stay (LOS) by agency and program for clients exiting during March 2020 (pp. 12-13)
  - The average LOS over all programs was 116 days (representing 314 exits), an increase compared to February 2020 (110 days).
  - The average LOS for Neighbors Islands in March (110 days) was lower than the statewide average LOS for all months from March through August 2019 (181 days), and lower than the average LOS for Neighbor Island programs from September 2019 March 2020 (126 days).
  - Excluding PSH, the average LOS was 114 days.
  - ES and outreach programs' LOS were the shortest (74 and 84 days). PSH and transitional housing programs' lengths of stay were the longest (474 and 205 days).
  - By County Hawaii (153) averaged the longest LOS, followed by Kauai (133 days) and Maui (93 days).
  - Emergency shelter average LOS ranged from 53 days on Maui to 100 days on Hawaii.
  - Transitional housing average LOS ranged from 288 days on Hawaii to 103 days on Kauai.
- 4. Timeliness (entries and exits) during March 2020 (pp. 14-17)
  - Intake timeliness was 1.46 average days, an increase compared to 1.39 average days in February.
  - 11 programs (highlighted in RED) averaged more than 3 days to enter intakes.
  - Exit timeliness decreased to 1.08 average days, a decrease compared to 1.76 average days in February.
  - 6 programs (highlighted in RED) averaged more than 3 days to enter exits.

#### HMIS Census Report - March 2020 Neighbor Islands - HIC Facilities

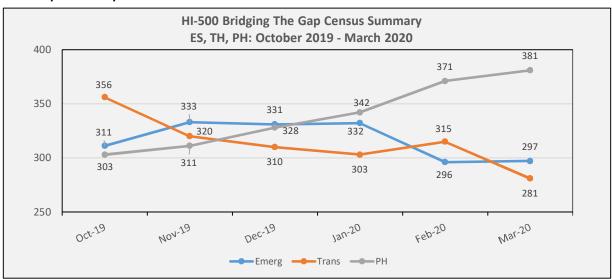
#### **Summary of Monthly HMIS Shelter Census Counts**

April 2019 - March 2020

HI-500 Bridging The Gap Census Summary

I See Shaging the e	T						
			Total HUD				Veterans -
	Emerg	Trans	Homeless	<b>HIC Openings</b>	PH	HIC Openings	ES/TH
April 30, 2019	379	235	614	126	250	195	22
May 31, 2019	319	252	571	198	252	217	25
June 30, 2019	324	288	612	179	266	206	26
July 31, 2019	353	333	686	147	261	217	28
August 31, 2019	317	345	662	178	277	190	22
September 30, 2019	298	345	643	211	278	195	22
October 31, 2019	311	356	667	234	303	180	26
November 30, 2019	333	320	653	224	311	173	21
December 31, 2019	331	310	641	228	328	133	23
January 31, 2020	332	303	635	195	342	143	30
February 29, 2020	296	315	611	232	371	111	32
March 31, 2020	297	281	578	243	381	103	29

#### **Summary of Monthly HMIS Shelter Census Counts**



Outreach Summary	BTG
April 30, 2019	402
May 31, 2019	407
June 30, 2019	428
July 31, 2019	426
August 31, 2019	450
September 30, 2019	426
October 31, 2019	398
November 2019	394
December 31, 2019	398
January 31, 2020	384
February 29, 2020	417
March 31, 2020	391

#### **Outreach Program Count**

Active as of: March 31, 2020

Programs	Count	Veterans
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	131	5
FLC - HPO Maui Regions 4, 5 - Street Outreach	63	3
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	41	2
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	52	2
HOPE - PATH Street Outreach Program	29	0
KEO - HPO Kauai All Regions - Street Outreach	75	3
TOTAL	391	15

### HMIS Census Report - March 2020

Project		Neighbor Islands - HIC Facilities			%HIC	Technical	
-	Organization Name	Project Name	HIC Beds	Feb-20	Beds	Openings	Veterans
ES	Child and Family Service	CFS - Hale Ohana	16	SP	NR	NR	NR
ES	Child and Family Service	CFS - West Hawaii Domestic Abuse Shelter	10	SP	NR	NR	NR
ES	Family Life Center	FLC - HPO Ho'olanani	18	19	106%	0	0
ES	HOPE Services Hawaii	HOPE - HPO East Hawaii Emergency Mens Program ES	16	14	88%	2	3
ES	HOPE Services Hawaii	HOPE - HPO Kiheipua	44	31	70%	13	0
ES	HOPE Services Hawaii	HOPE - HPO West Hawaii Emergency Housing Program	22	19	86%	3	0
ES	HOPE Services Hawaii	HOPE - Keolahou Emergency Shelter	25	17	68%	8	0
ES	HOPE Services Hawaii	HOPE - Sacred Hearts Emergency Shelter	19	9	47%	10	0
	Kauai Economic Opportunity	KEO - HPO Mana'olana Emergency	38	38	100%	0	1
	KHAKO, INC	KHAKO - HPO Central ES	165	65	39%	100	3
	KHAKO, INC	KHAKO - HPO Westside ES	112	52	46%	60	8
	Neighborhood Place of Puna	NPP - HPO Family Assessment Center at Hale Iki	30	23	77%	7	1
	USVETS	USVETS - BP Hilo HOPTEL Program	5	3	60%	2	3
	USVETS	USVETS - BP Kailua Kona HOPTEL	5	5	100%	0	5
	USVETS	USVETS - BP Kauai HOPTEL Program	5	2	40%	3	2
ES	Women Helping Women	WHW - Hale Lokomaikai	17	SP	NR	NR	NR
	YWCA of Kauai	YWCA - Family Violence Shelter	18	SP	NR	NR	NR
	Subtotal Emergency Shelters		504	297	59%	208	26
TH	Child and Family Service	CFS - Hale Kahua Pa'a	10	NR	NR	NR	NR
TH	Hawaii Affordable Properties, Inc.	HAP - Na Kahua Hale O Ulu Wini	64	69	108%	0	0
TH	Hawaii Island Home for Recovery, Inc.	HIHR - HPO Transitional Housing	16	15	94%	1	2
TH	HOPE Services Hawaii	HOPE - Kuleana House	6	0	0%	6	0
TH	HOPE Services Hawaii	HOPE - Wilder House	8	6	75%	2	1
TH	Kauai Economic Opportunity	KEO - HPO Komohana Group Home TH	6	3	50%	3	0
TH	Kauai Economic Opportunity	KEO - HPO Mana'olana Transitional Housing	24	7	29%	17	0
TH	KHAKO, INC	KHAKO - HPO Central TH	64	90	141%	0	0
TH	KHAKO, INC	KHAKO - HPO Westside TH	56	80	143%	0	0
TH	Salvation Army Big Island	SAFIS - Big Island RHY TLP	2	2	100%	0	0
TH	Women In Need	WIN - HPO Bridge To Success Kauai TH	15	9	60%	6	0
	Subtotal Transitional Housing		261	281	108%	35	3
PSH	Catholic Charities Hawaii	CCH - HPO NI Housing First (Kauai)	15	15	100%	0	0
PSH	Family Life Center	FLC - Hoaloha PSH CoC Program	24	12	50%	12	0
PSH	Family Life Center	FLC - HPO NI Housing First	45	37	82%	8	3
PSH	Family Life Center	FLC - Ohana One PSH CoC Program	68	68	100%	0	3
PSH	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 1	16	13	81%	3	1
	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 2	3	2	67%	1	1
	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 3	3	1	33%	2	0
	Hawaii Island Home for Recovery, Inc.	HIHR - PSH 4	10	8	80%	2	0
PSH	HOPE Services Hawaii	HOPE - Continuum of Care II PSH	20	14	70%	6	0
PSH	HOPE Services Hawaii	HOPE - HPO NI Housing First	125	102	82%	23	4
PSH	HOPE Services Hawaii	HOPE - Kukui S+C Program	111	72	65%	39	2
PSH	Maui AIDS Foundation	MAF - HOPWA Formula - PSH TBRA	20	20	NR	0	1
PSH	Steadfast Housing Dev Corp	SHDC - Eha S+C (Maui)	27	24	89%	3	3
PSH	Steadfast Housing Dev Corp	SHDC - Kaahele CoC Funded (Kauai)	6	5	83%	1	0
	Steadfast Housing Dev Corp	SHDC - Kaulana CoC Funded (Maui)	5	5	100%	0	0
PSH	Steadfast Housing Dev Corp	SHDC - Kulalani CoC Funded (Maui)	6	3	50%	3	1
PSH	Subtotal Permanent Supportive Housing		484	381	79%	103	18
RRH	Catholic Charities Hawaii	CCH - HPO CSHI Hawaii County Rapid Re-housing	NA	5	NA	NA	0
RRH	Catholic Charities Hawaii	CCH - HPO RRH Rapid Re-Housing (Kauai)	NA	12	NA	NA	0
RRH	Catholic Charities Hawaii	CCH - HPO SHEG NI Rapid Rehousing	NA	5	NA	NA	0
RRH	Family Life Center	FLC - ESG Kauai Rapid Re-housing	NA	3	NA	NA	0
RRH	Family Life Center	FLC - ESG Maui Rapid Re-housing	NA	7	NA	NA	0
RRH	Family Life Center	FLC - HPO CSHI Kauai Rapid Re-housing	NA	3	NA	NA	0
RRH	Family Life Center	FLC - HPO CSHI Maui Rapid Re-housing	NA	10	NA	NA	0
RRH	Family Life Center	FLC - HPO HPP Maui Rapid Re-housing	NA	20	NA	NA	0
	Family Life Center	FLC - HPO RRH Rapid Re-Housing	NA	12	NA	NA	0
	HOPE Services Hawaii	HOPE - ESG Rapid Re-housing	NA	2	NA	NA NA	0
	HOPE Services Hawaii	HOPE - HPO HPP Rapid Re-housing	NA	134	NA	NA	3
	HOPE Services Hawaii	HOPE - HPO RRH Rapid Re-Housing	NA	39	NA	NA NA	1
RRH	HOPE Services Hawaii	HOPE - New Start	NA	7	NA	NA	0
	Hawaii Rise	RISE - CoC Rapid ReHousing	NA	5	NA	NA NA	0
	U.S. Veterans Initiative	USVETS - SSVF Priority 1 Rapid Re-housing	NA	46	NA	NA	31
	Subtotal Rapid ReHousing	TITLE SOLL MONEY I Hapla he housing	NA NA	310	NA NA	NA NA	35
							1
	LOTAL EMPROPHY ATTACK TO A TO	The state of the s	765	578	76%	243	29
	Total Emergency+Transitional Total Permanent		484	381	79%	103	18

### **Homeless Programs Office (HPO) Unit Utilization Analysis**

Occupancy as of: 3/31/2020

Program Name - Bridging The Gap	Program Type	HMIS Households Served	Total Number of Living Units Per Facilities Description	Utilization Rate
HOPE - Kiheipua	ES	13	15	87%
KHAKO - Central ES	ES	41	54	76%
KHAKO - Westside ES	ES	36	50	72%
NPP - HPO Family Assessment Center at Hale Iki	ES	8	9	89%
HIHR - Transitional Housing	TH	15	16	94%
KEO - Komohana Group Home TH	TH	3	5	60%
KEO - Mana'olana Transitional Housing	TH	4	8	50%
KHAKO - Central TH	TH	35	58	60%
KHAKO - Westside TH	TH	38	40	95%
WIN - Bridge To Success Kauai TH	TH	11	9	122%
Totals		204	264	77%

Neighbor Islands - BTG Consent to Share Data - VI SPDAT Assessments March 2020								
HMIS ORGANIZATION -			Grand	%				
HI 500	No	Yes	Total	Consent				
Family Life Center	0	18	18	100%				
HOPE Services Hawaii, Inc.	0	36	36	100%				
Ka Hale A Ke Ola, Inc	0	28	28	100%				
Kauai Economic Opportunity	0	19	19	100%				
Neighborhood Place of Puna	1	0	1	0%				
	1	101	102	99%				

				BTG						
Summary	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
% Consent - HI 500	98%	99%	99%	99%	98%	96%	98%	99%	99%	99%
% Consent - HI 501	93%	93%	96%	NA						
State Summary	95%	95%	97%	NA						

#### Consent to Share Data - Neighbor Islands (BTG) BNL Reports as of 4/1/2020

Neighbor Islands (BTG) Consent Summary by CES Program

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CES Program	No	Yes	TOTAL	% Shared				
Hawaii Family	3	56	59	95%				
Hawaii Singles	4	239	243	98%				
Kauai Family	0	7	7	100%				
Kauai Singles	0	44	44	100%				
Maui Family	1	75	76	99%				
Maui Singles	1	164	165	99%				
TOTAL	9	585	594	98%				

Hawaii	98%
Kauai	100%
Maui	99%

**Hawaii Consent Summary by Priority Group** 

Family CES							
No Yes TOTAL % Share							
PSH	0	7	7	100%			
RRH	2	29	31	94%			
TH	1	20	21	95%			
TOTAL	3	56	59	95%			

Singles CES							
No Yes TOTAL % Shared							
PSH	0	51	51	100%			
RRH	2	123	125	98%			
TH	1	46	47	98%			
TOTAL	4	239	243	98%			

**Kauai Consent Summary by Priority Group** 

Family CES							
No Yes TOTAL % Shared							
PSH	0	0	0	N/A			
RRH	0	1	1	100%			
TH	0	6	6	100%			
TOTAL	0	7	7	100%			

Singles CES				
	No	Yes	TOTAL	% Shared
PSH	0	2	2	100%
RRH	0	9	9	100%
TH	0	33	33	100%
TOTAL	0	44	44	100%

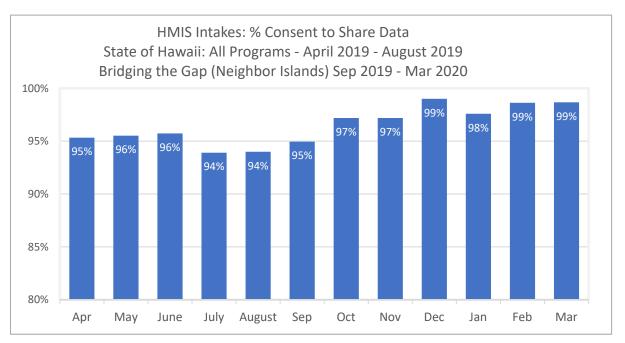
Maui Consent Summary by Priority Group

Family CES					
	No	Yes	TOTAL	% Shared	
PSH	0	1	1	100%	
RRH	0	30	30	100%	
TH	1	44	45	98%	
TOTAL	1	75	76	99%	

Singles CES				
	No	Yes	TOTAL	% Shared
PSH	0	15	15	100%
RRH	1	70	71	99%
TH	0	79	79	100%
TOTAL	1	164	165	99%

### Consent to Share Data by Program Type - Neighbor Islands (BTG) Adult Intakes During March 2020

			Grand	%
Program Types	No	Yes	Total	Consent
Emergency Shelter (ES)		69	69	100%
Homelessness Prevention		32	32	100%
PH - Permanent Supportive Housing		14	14	100%
PH - Rapid Re-Housing		26	26	100%
Services Only	1	7	8	88%
Street Outreach	2	58	60	97%
Transitional Housing (TH)		16	16	100%
Grand Total	3	222	225	99%



Consent to Share Data by Organization and Program - Neighbor Islands (BTG) Adult Intakes During March 2020

			Grand	%
Organization/Program	No	Yes	Total	Consent
Catholic Charities Hawaii		16	16	100%
CCH - HPO SHEG NI Homelessness Prevention		8	8	100%
CCH - HPO SHEG NI Rapid Rehousing		2	2	100%
CCH - HPO CSHI Hawaii County Homelessness Prevention		1	1	100%
CCH - HPO RRH Rapid Re-Housing (Kauai)		1	1	100%
CCH - HPO NI Housing First (Kauai)		2	2	100%
CCH - HPO CSHI Hawaii County Rapid Re-housing		2	2	100%
Family Life Center		68	68	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach		9	9	100%
FLC - HPO Maui Regions 4, 5 - Street Outreach		15	15	100%
FLC - HPO HPP Maui Homelessness Prevention		8	8	100%
FLC - HPO CSHI Kauai Homelessness Prevention		3	3	100%
FLC - HPO CSHI Maui Rapid Re-housing		1	1	100%
FLC - HPO Ho'olanani		9	9	100%

## Consent to Share Data by Organization and Program - Neighbor Islands (BTG) Adult Intakes During March 2020

Adult Intakes During March 2020			Grand	%
Organization/Program	No	Yes	Total	Consent
FLC - Hoaloha PSH CoC Program		1	1	100%
FLC - ESG Maui Rapid Re-housing		2	2	100%
FLC - HPO NI Housing First		2	2	100%
FLC - HPO CSHI Maui Homelessness Prevention		3	3	100%
FLC - HPO RRH Rapid Re-Housing		4	4	100%
FLC - HPO HPP Maui Rapid Re-housing		6	6	100%
FLC - Ohana One PSH CoC Program		1	1	100%
FLC - HPO HPP Kauai Homelessness Prevention		1	1	100%
FLC - HPO CSHI Kauai Rapid Re-housing		2	2	100%
FLC - ESG Maui Homelessness Prevention		1	1	100%
HOPE Services Hawaii, Inc.		70	70	100%
HOPE - HPO East Hawaii Emergency Mens Program ES		5	5	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach		6	6	100%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		10	10	100%
HOPE - HPO West Hawaii Emergency Housing Program		3	3	100%
HOPE - PATH Street Outreach Program		8	8	100%
HOPE - Sacred Hearts Emergency Shelter		3	3	100%
HOPE - HPO HPP Rapid Re-housing		3	3	100%
HOPE - Kukui S+C Program		8	8	100%
HOPE - Keolahou Emergency Shelter		8	8	100%
HOPE - HPO HPP Homelessness Prevention		7	7	100%
HOPE - HPO RRH Rapid Re-Housing		2	2	100%
HOPE - HPO Kiheipua		6	6	100%
HOPE - New Start		1	1	100%
Ka Hale A Ke Ola, Inc		37	37	100%
KHAKO - HPO Central ES		16	16	100%
KHAKO - HPO Central TH		5	5	100%
KHAKO - HPO Westside ES		10	10	100%
KHAKO - HPO Westside TH		5	5	100%
KHAKO - Ka La Hiki Ola		1	1	100%
Kauai Economic Opportunity	2	17	19	89%
KEO - HPO Kauai All Regions - Street Outreach	2	10	12	83%
KEO - HPO Mana'olana Emergency		7	7	100%
Legal Aid Society of Hawaii	1	6	7	86%
LASH - HPO Legal Services Program	1	6	7	86%
Neighborhood Place of Puna		2	2	100%
NPP - HPO Family Assessment Center at Hale Iki		2	2	100%
Women In Need		6	6	100%
WIN - HPO Bridge To Success Kauai TH		6	6	100%
Grand Total	3	222	225	99%

#### Consent to Share Data by Program Type - Neighbor Islands (BTG)

#### **Active Adults During March 2020**

Program Types	No	Yes	Total	% Consent
Emergency Shelter (ES)	2	285	287	99%
Homelessness Prevention	11	147	158	93%
PH - Permanent Supportive Housing (disability required for entry)	29	305	334	91%
PH - Rapid Re-Housing	2	180	182	99%
Services Only	7	123	130	95%
Street Outreach	12	372	384	97%
Transitional Housing (TH)	2	182	184	99%
Grand Total	65	1,594	1,659	96%

### Consent to Share Data by Program - Neighbor Islands (BTG)

**Active Adults During March 2020** 

Organization/Program	No	Yes	Total	% Consent
Catholic Charities Hawaii		74	74	100%
CCH - HPO NI Housing First (Kauai)		12	12	100%
CCH - HPO RRH Homeless Prevention (Kauai)		14	14	100%
CCH - HPO RRH Rapid Re-Housing (Kauai)		7	7	100%
CCH - HPO SHEG NI Rapid Rehousing		6	6	100%
CCH - HPO SHEG NI Homelessness Prevention		21	21	100%
CCH - HPO CSHI Hawaii County Homelessness Prevention		6	6	100%
CCH - HPO CSHI Hawaii County Rapid Re-housing		8	8	100%
Family Life Center	8	394	402	98%
FLC - ESG Kauai Rapid Re-housing		2	2	100%
FLC - ESG Maui Rapid Re-housing		6	6	100%
FLC - HPO NI Housing First		35	35	100%
FLC - HPO RRH Rapid Re-Housing		8	8	100%
FLC - HPO RRH Homeless Prevention		7	7	100%
FLC - ESG Maui Homelessness Prevention		1	1	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	5	117	122	96%
FLC - HPO Ho'olanani		13	13	100%
FLC - HPO Maui Regions 4, 5 - Street Outreach	3	70	73	96%
FLC - HPO HPP Maui Homelessness Prevention		37	37	100%
FLC - HPO HPP Maui Rapid Re-housing		11	11	100%
FLC - HPO HPP Kauai Homelessness Prevention		3	3	100%
FLC - Ohana One PSH CoC Program		50	50	100%
FLC - HPO CSHI Kauai Homelessness Prevention		9	9	100%
FLC - HPO CSHI Maui Homelessness Prevention		6	6	100%
FLC - HPO CSHI Kauai Rapid Re-housing		3	3	100%
FLC - HPO CSHI Maui Rapid Re-housing		11	11	100%
FLC - Hoaloha PSH CoC Program		5	5	100%
Hawaii Affordable Properties, Inc.		36	36	100%
HAP - Na Kahua Hale O Ulu Wini		36	36	100%
Hawaii Island Home for Recovery	1	39	40	98%
HIHR - PSH 1	1	12	13	92%
HIHR - PSH 2		2	2	100%
HIHR - PSH 3		1	1	100%
HIHR - PSH 4		8	8	100%
HIHR - HPO Transitional Housing		16	16	100%
HOPE Services Hawaii, Inc.	6	482	488	99%

### Consent to Share Data by Program - Neighbor Islands (BTG) Active Adults During March 2020

Organization/Program	No	Yes	Total	% Consent
HOPE - ESG Homelessness Prevention		1	1	100%
HOPE - ESG Rapid Re-housing		3	3	100%
HOPE - HPO NI Housing First		80	80	100%
HOPE - HPO RRH Homeless Prevention		10	10	100%
HOPE - HPO RRH Rapid Re-Housing	1	17	18	94%
HOPE - Kukui S+C Program	1	58	59	98%
HOPE - New Start		4	4	100%
HOPE - PATH Street Outreach Program		31	31	100%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		47	47	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	1	34	35	97%
HOPE - HPO East Hawaii Emergency Mens Program ES		18	18	100%
HOPE - HPO HPP Rapid Re-housing	1	59	60	98%
HOPE - HPO West Hawaii Emergency Housing Program		21	21	100%
HOPE - HPO Kiheipua	2	22	24	92%
HOPE - HPO HPP Homelessness Prevention		27	27	100%
HOPE - Sacred Hearts Emergency Shelter		12	12	100%
HOPE - Kuleana House		2	2	100%
HOPE - Continuum of Care II PSH		14	14	100%
HOPE - Wilder House		2	2	100%
HOPE - Keolahou Emergency Shelter		20	20	100%
Ka Hale A Ke Ola, Inc	2	262	264	99%
KHAKO - HPO Westside ES		56	56	100%
KHAKO - HPO Central ES		69	69	100%
KHAKO - HPO Central TH	1	53	54	98%
KHAKO - HPO Westside TH	1	52	53	98%
KHAKO - Ka La Hiki Ola		32	32	100%
Kauai Economic Opportunity	3	110	113	97%
KEO - HPO Kauai All Regions - Street Outreach	3	73	76	96%
KEO - HPO Mana'olana Emergency		28	28	100%
KEO - HPO Mana'olana Transitional Housing		5	5	100%
KEO - HPO Komohana Group Home TH		4	4	100%
Legal Aid Society of Hawaii	7	91	98	93%
LASH - HPO Legal Services Program	7	91	98	93%
Maui AIDS Foundation	22		22	0%
MAF - HOPWA Formula - PSH TBRA	18		18	0%
MAF - HOPWA Formula STRMU	4		4	0%
Maui Youth Family Services	7	1	8	13%
MYFS - BCP Homeless Prevention Program	7	1	8	13%
Neighborhood Place of Puna		16	16	100%
NPP - HPO Family Assessment Center at Hale Iki		16	16	100%
Salvation Army Family Intervention Services		2	2	100%
SAFIS - Big Island RHY TLP		2	2	100%
Steadfast Housing Development Corporation	9	28	37	76%
SHDC - Kaahele CoC Funded (Kauai)	1	4	5	80%
SHDC - Kaulana CoC Funded (Maui)	1	4	5	80%
SHDC - Kulalani CoC Funded (Maui)		3	3	100%
SHDC - Eha S+C (Maui)	7	17	24	71%
USVETS		49	49	100%

# Consent to Share Data by Program - Neighbor Islands (BTG) Active Adults During March 2020

Organization/Program	No	Yes	Total	% Consent
USVETS - BP Hilo HOPTEL Program		3	3	100%
USVETS - BP Kauai HOPTEL Program		2	2	100%
USVETS - SSVF Priority 1 Homeless Prevention		4	4	100%
USVETS - SSVF Priority 1 Rapid Re-housing		35	35	100%
USVETS - BP Kailua Kona HOPTEL		5	5	100%
Women In Need		10	10	100%
WIN - HPO Bridge To Success Kauai TH		10	10	100%
Grand Total	65	1594	1659	96%

# Length of Stay by Program Type - Neighbor Islands (BTG) Exits During March 2020

	# Exits	Average
Program Type	March	Days to Exit
Emergency Shelter (ES)	93	74
Homelessness Prevention	35	96
PH - Permanent Supportive Housing	2	474
PH - Rapid Re-Housing	51	160
Services Only	10	178
Street Outreach	81	84
Transitional Housing (TH)	42	205
Grand Total	314	116

### Length of Stay by County and Program Type Exits During March 2020

	# Exits	Average
ounty/Program Type	March	Days to Exi
Hawaii	113	153
Emergency Shelter (ES)	39	100
Homelessness Prevention	12	99
PH - Permanent Supportive Housing	2	47
PH - Rapid Re-Housing	26	17
Services Only	2	144
Street Outreach	21	15
Transitional Housing (TH)	11	28
Kauai	15	13
Emergency Shelter (ES)	2	12
PH - Rapid Re-Housing	1	11
Services Only	7	16
Transitional Housing (TH)	5	10
Maui	186	9:
Emergency Shelter (ES)	52	5
Homelessness Prevention	23	9.
PH - Rapid Re-Housing	24	14
Services Only	1	36
Street Outreach	60	5
Transitional Housing (TH)	26	19
rand Total	314	110

# Length of Stay by Organization and Program - Neighbor Islands (BTG) Exits During March 2020

	# Exits in	Average
Organization/Program	March	Days to Exit
Catholic Charities Hawaii	24	125
CCH - HPO SHEG NI Homelessness Prevention	10	74
CCH - HPO CSHI Hawaii County Rapid Re-housing	8	141
CCH - HPO SHEG NI Rapid Rehousing	6	190
Family Life Center	114	82

### Length of Stay by Organization and Program - Neighbor Islands (BTG) Exits During March 2020

Exits During March 2020		
	# Exits in	Average
Organization/Program	March	Days to Exit
FLC - HPO Ho'olanani	6	11
FLC - HPO Maui Regions 4, 5 - Street Outreach	26	37
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	34	75
FLC - HPO RRH Rapid Re-Housing	2	211
FLC - HPO HPP Maui Homelessness Prevention	14	88
FLC - HPO CSHI Kauai Rapid Re-housing	1	110
FLC - HPO CSHI Maui Rapid Re-housing	18	128
FLC - ESG Maui Rapid Re-housing	2	160
FLC - HPO HPP Maui Rapid Re-housing	2	210
FLC - HPO RRH Homeless Prevention	9	107
Hawaii Affordable Properties, Inc.	3	171
HAP - Na Kahua Hale O Ulu Wini	3	171
Hawaii Island Home for Recovery	1	118
HIHR - HPO Transitional Housing	1	118
HOPE Services Hawaii, Inc.	78	169
HOPE - HPO Kiheipua	13	137
HOPE - HPO East Hawaii Emergency Mens Program ES	5	83
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	5	201
HOPE - HPO West Hawaii Emergency Housing Program	2	93
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	10	166
HOPE - HPO RRH Homeless Prevention	2	221
HOPE - PATH Street Outreach Program	6	94
HOPE - HPO RRH Rapid Re-Housing	3	302
HOPE - Sacred Hearts Emergency Shelter	5	137
HOPE - Keolahou Emergency Shelter	9	74
HOPE - HPO HPP Rapid Re-housing	8	156
HOPE - Kukui S+C Program	2	474
HOPE - Wilder House	3	578
HOPE - Kuleana House		202
HOPE - ESG Rapid Re-housing	1	168
Ka Hale A Ke Ola, Inc	72	106
KHAKO - HPO Westside ES	22	68
KHAKO - HPO Central ES	24	51
KHAKO - HPO Central TH	19	193
KHAKO - HPO Westside TH	7	182
Kauai Economic Opportunity	6	121
KEO - HPO Mana'olana Emergency	2	120
KEO - HPO Komohana Group Home TH	1	152
KEO - HPO Mana'olana Transitional Housing	3	112
LASH - HPO Legal Services Program	10	178
LASH - HPO Legal Services Program	10	178
Neighborhood Place of Puna		33
NPP - HPO Family Assessment Center at Hale Iki	5	33
Women In Need	1	22
WIN - HPO Bridge To Success Kauai TH	1	22
Grand Total	314	116

# Timeliness Report Intakes Date Range: 3/1/20-3/31/20

Average Days Taken to Input Enrollments (clients enrolled durin	g reporting period)	Clients	Avg Days t
Program Name	Program Type	Enrolled	Input
Hawaii County VI SPDAT v2 Family	Coordinated Assessment	37	1.43
Hawaii County VI SPDAT v2 Individual	Coordinated Assessment	35	2.49
Hawaii County VI SPDAT v2 TAY	Coordinated Assessment	1	3.00
Kauai County VI SPDAT v2 Family	Coordinated Assessment	14	0.07
Kauai County VI SPDAT v2 Individual	Coordinated Assessment	20	1.00
Maui County VI SPDAT v2 Family	Coordinated Assessment	35	1.20
Maui County VI SPDAT v2 Individual	Coordinated Assessment	53	0.40
FLC - HPO Ho'olanani	Emergency Shelter (ES)	25	0.08
HOPE - HPO East Hawaii Emergency Mens Program ES	Emergency Shelter (ES)	8	3.38
HOPE - HPO Kiheipua	Emergency Shelter (ES)	15	1.53
HOPE - HPO West Hawaii Emergency Housing Program	Emergency Shelter (ES)	3	0.67
HOPE - Keolahou Emergency Shelter	Emergency Shelter (ES)	13	0.31
HOPE - Sacred Hearts Emergency Shelter	Emergency Shelter (ES)	5	0.60
KEO - HPO Mana'olana Emergency	Emergency Shelter (ES)	12	0.00
KHAKO - HPO Central ES	Emergency Shelter (ES)	17	0.00
KHAKO - HPO Westside ES	Emergency Shelter (ES)	16	0.00
NPP - HPO Family Assessment Center at Hale Iki	Emergency Shelter (ES)	9	3.33
CCH - HPO CSHI Hawaii County Homelessness Prevention	Homelessness Prevention	1	0.00
CCH - HPO SHEG NI Homelessness Prevention	Homelessness Prevention	16	0.56
FLC - ESG Maui Homelessness Prevention	Homelessness Prevention	4	1.75
FLC - HPO CSHI Kauai Homelessness Prevention	Homelessness Prevention	8	0.75
FLC - HPO CSHI Maui Homelessness Prevention	Homelessness Prevention	8	0.50
FLC - HPO HPP Kauai Homelessness Prevention	Homelessness Prevention	2	0.00
FLC - HPO HPP Maui Homelessness Prevention	Homelessness Prevention	23	0.43
HOPE - HPO HPP Homelessness Prevention	Homelessness Prevention	16	3.31
CCH - HPO NI Housing First (Kauai)	PH - Permanent Supportive Housing	2	9.50
FLC - Hoaloha PSH CoC Program	PH - Permanent Supportive Housing	9	4.22
FLC - HPO NI Housing First	PH - Permanent Supportive Housing	3	11.67
FLC - Ohana One PSH CoC Program	PH - Permanent Supportive Housing	3	5.00
HOPE - Kukui S+C Program	PH - Permanent Supportive Housing	9	7.44
CCH - HPO CSHI Hawaii County Rapid Re-housing	PH - Rapid Re-Housing	2	1.00
CCH - HPO RRH Rapid Re-Housing (Kauai)	PH - Rapid Re-Housing	1	9.00
CCH - HPO SHEG NI Rapid Rehousing	PH - Rapid Re-Housing	2	0.00
FLC - ESG Maui Rapid Re-housing	PH - Rapid Re-Housing	5	2.80
FLC - HPO CSHI Kauai Rapid Re-housing	PH - Rapid Re-Housing	3	0.00
FLC - HPO CSHI Maui Rapid Re-housing	PH - Rapid Re-Housing	16	1.88
FLC - HPO HPP Maui Rapid Re-housing	PH - Rapid Re-Housing	24	2.17
FLC - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	7	1.57
HOPE - ESG Rapid Re-housing	PH - Rapid Re-Housing	1	1.00
HOPE - HPO HPP Rapid Re-housing	PH - Rapid Re-Housing	8	4.88
HOPE - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing	2	0.00
HOPE - New Start	PH - Rapid Re-Housing	4	0.00
RISE - CoC Rapid ReHousing	PH - Rapid Re-Housing	11	2.73

## Timeliness Report Intakes Date Range: 3/1/20-3/31/20

Average Days Taken to Input Enrollments (clients enrolled during reporting period)			
		Clients	Avg Days to
Program Name	Program Type	Enrolled	Input
KHAKO - Ka La Hiki Ola	Services Only	1	0.00
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	Street Outreach	22	1.14
FLC - HPO Maui Regions 4, 5 - Street Outreach	Street Outreach	24	0.79
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	Street Outreach	8	2.63
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	Street Outreach	13	3.15
HOPE - PATH Street Outreach Program	Street Outreach	12	1.42
KEO - HPO Kauai All Regions - Street Outreach	Street Outreach	22	1.23
KHAKO - HPO Central TH	Transitional Housing (TH)	11	0.00
KHAKO - HPO Westside TH	Transitional Housing (TH)	6	0.00
SAFIS - Big Island RHY TLP	Transitional Housing (TH)	1	0.00
WIN - HPO Bridge To Success Kauai TH	Transitional Housing (TH)	7	1.57
Aggregates		635	1.46

### **Timeliness Report** Exits

Date Range: 3/1/20-3/31/20

Average Days Taken to Exit Enrollments (clients exited during reporting	period)		
Program Name	Program Type	Total Exited Clients	Avg Days to Exit
Hawaii County VI SPDAT v2 Family	Coordinated Assessment	63	1.98
Hawaii County VI SPDAT v2 Individual	Coordinated Assessment	67	1.00
Hawaii County VI SPDAT v2 TAY	Coordinated Assessment	1	0.00
Kauai County VI SPDAT v2 Family	Coordinated Assessment	16	1.81
Kauai County VI SPDAT v2 Individual	Coordinated Assessment	13	1.08
Maui County VI SPDAT v2 Family	Coordinated Assessment	97	0.89
Maui County VI SPDAT v2 Individual	Coordinated Assessment	47	0.60
FLC - HPO Ho'olanani	Emergency Shelter (ES)	13	0.54
HOPE - HPO East Hawaii Emergency Mens Program ES	Emergency Shelter (ES)	8	2.88
HOPE - HPO Kiheipua	Emergency Shelter (ES)	13	4.38
HOPE - HPO West Hawaii Emergency Housing Program	Emergency Shelter (ES)	3	1.67
HOPE - Keolahou Emergency Shelter	Emergency Shelter (ES)	11	2.00
HOPE - Sacred Hearts Emergency Shelter	Emergency Shelter (ES)	6	0.00
KEO - HPO Mana'olana Emergency	Emergency Shelter (ES)	17	0.06
KHAKO - HPO Central ES	Emergency Shelter (ES)	26	0.42
KHAKO - HPO Westside ES	Emergency Shelter (ES)	27	0.93
NPP - HPO Family Assessment Center at Hale Iki	Emergency Shelter (ES)	11	0.55
JSVETS - BP Hilo HOPTEL Program	Emergency Shelter (ES)	1	0.00
CCH - HPO SHEG NI Homelessness Prevention	Homelessness Prevention	14	0.00
FLC - HPO HPP Maui Homelessness Prevention	Homelessness Prevention	14	0.64
FLC - HPO RRH Homeless Prevention	Homelessness Prevention	9	0.00
HOPE - HPO RRH Homeless Prevention	Homelessness Prevention	2	4.00
HOPE - Kukui S+C Program	PH - Permanent Supportive Housing	2	4.00
CCH - HPO CSHI Hawaii County Rapid Re-housing	PH - Rapid Re-Housing	8	0.00
CCH - HPO SHEG NI Rapid Rehousing	PH - Rapid Re-Housing	6	0.00
FLC - ESG Maui Rapid Re-housing	PH - Rapid Re-Housing	2	0.00
FLC - HPO CSHI Kauai Rapid Re-housing	PH - Rapid Re-Housing	1	0.00
FLC - HPO CSHI Maui Rapid Re-housing	PH - Rapid Re-Housing	18	0.00
FLC - HPO HPP Maui Rapid Re-housing	PH - Rapid Re-Housing	2	0.00
FLC - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing PH - Rapid Re-Housing	4	0.00
HOPE - ESG Rapid Re-housing	PH - Rapid Re-Housing PH - Rapid Re-Housing	1	1.00
HOPE - ESG RAPIG RE-HOUSING		8	
	PH - Rapid Re-Housing	3	13.25 4.00
HOPE - HPO RRH Rapid Re-Housing	PH - Rapid Re-Housing		
KHAKO - Ka La Hiki Ola	Services Only	12	0.00
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	Street Outreach	54	0.22
FLC - HPO Maui Regions 4, 5 - Street Outreach	Street Outreach	31	0.06
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	Street Outreach	3	0.00
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	Street Outreach	10	0.60
HOPE - PATH Street Outreach Program	Street Outreach	9	0.44
KEO - HPO Kauai All Regions - Street Outreach	Street Outreach	32	1.47
HAP - Na Kahua Hale O Ulu Wini	Transitional Housing (TH)	3	3.00
HIHR - HPO Transitional Housing	Transitional Housing (TH)	1	2.00

### **Timeliness Report** Exits

Date Range: 3/1/20-3/31/20

Average Days Taken to Exit Enrollments (clients exited during reporting period)			
Program Name	Program Type	Total Exited Clients	Avg Days to Exit
HOPE - Wilder House	Transitional Housing (TH)	3	0.00
KEO - HPO Komohana Group Home TH	Transitional Housing (TH)	1	0.00
KEO - HPO Mana'olana Transitional Housing	Transitional Housing (TH)	3	3.00
KHAKO - HPO Central TH	Transitional Housing (TH)	20	1.20
KHAKO - HPO Westside TH	Transitional Housing (TH)	7	3.57
WIN - HPO Bridge To Success Kauai TH	Transitional Housing (TH)	1	0.00
Aggregates		730	1.08